

Ordering Providers Fact Sheet: Mobile Collections Eligibility

Mobile Collections Eligibility

Mobile Collection Services refers to a specialized service that collects medical tests in the comfort of a patient's home or care facility. This service is primarily aimed at individuals in the community who are unable to physically access a Patient Service Centre (PSC) due to certain medical reasons (see “Is your patient eligible?” *below, for more details*). By bringing the collection service directly to the patient, it eliminates the need for them to make potentially difficult or high-risk journey to a PSC.

Our Mobile Collection Services team has trained healthcare professionals who are equipped with the necessary tools to collect samples required for medical tests. These professionals follow strict protocols and guidelines to ensure the accuracy and viability of the collected samples, which are transported safely and securely to Alberta Precision Labs’s lab for analysis.

Mobile collection services can only be initiated when a community healthcare provider, like a physician, requests it on behalf of their patient who meets certain criteria, and by completing a [requisition specific for mobile collections](#).

Mobile collection services are an essential component of comprehensive healthcare delivery, bridging the gap between medical facilities and individuals who require specialized care in their homes or care facilities.

Is your patient eligible?

Alberta Precision Labs Mobile Collections provides in home or care facility collections to patients who are unable to access a Patient Service Centre location due to medical reasons. This service can only be requested by an authorized community ordering provider. Patients must meet the at least one of the following eligibility criteria before a mobile collection can be ordered, scheduled, and performed by Alberta Precision Labs:

- A recent hospitalization and/or surgery that temporarily restricts patient travel outside the home.
- An ongoing medical restriction preventing a patient from attending appointments or other activities outside the home.
- A patient resides in a secured or safe living environment (i.e., Dementia Unit).



A patient is not eligible for a laboratory mobile collection if:

- The patient is a resident in a supportive or assisted living facility and participates in group activities like shopping and social outings.
- The patient's mobility at home has improved such that they can participate in activities such as shopping or banking excursions or going for long walks.
- Patients can arrange for transportation for activities such as shopping, banking, hair appointments.
- The patient has indicated they will be returning to work or have returned to work.
- The patient can operate a motor vehicle or can arrange a ride.

Reasons for cancellation of mobile collections include:

- If mobile collection services personnel find the patient is not home for the collection on two (2) consecutive instances, service will be cancelled, and the ordering provider will be notified.