

DATE:	30 March 2026
TO:	Physicians, Nurse Practitioners, Midwives and Nursing Staff, All Zones
FROM:	Transfusion and Transplantation Medicine Program (TTM)
RE:	Connect Care Workflows for Plasma Protein and Related Products (PPRP) Derivatives for Home Use

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- Effective May 1, 2026, all Transfusion Medicine sites will implement the Connect Care process for derivatives for home use.
- Providers must assign the Plasma Protein and Related Products Pick Up: HOME USE ONLY Therapy Plan to their patients who self-administer plasma protein or related products in the home.
- Requests for Emergency Stock must be added to the Plasma Protein and Related Products Pick Up: HOME USE ONLY Therapy Plan or documented in an Emergency Dose Only therapy plan.
- Emergency Stock requests must be communicated to Transfusion Medicine via the AB RX BLOOD BANK POOL In Basket messaging. Final decision regarding stock levels is at the discretion of Transfusion Medicine.
- Clinic staff will schedule appointments for derivative pick up with a minimum of two weeks' notice. Requests with less than two weeks' notice may have a reduced amount of product issued or may require alternate pick-up arrangements.
- Patients can access appointment information through Connect Care's patient portal, MyChart.
- Upon arrival for pick-up, the patient or alternate must present photo ID and Alberta Healthcare Number.
- Products not picked up on the day of appointment may be returned to inventory and a new appointment/releasing of orders will have to be arranged by clinic staff.

Background

- The Connect Care workflow leverages digital technology resources and standardizes the way that derivatives for home use are ordered and processed across Alberta.
- Booking appointments for product pick up equalizes access to Transfusion Medicine resources while monitoring patient compliance.
- A pilot was conducted in Edmonton and Calgary Zones. The project is being implemented after integrating stakeholder feedback.

How this will impact you

- Derivative for home use orders will only be processed in Connect Care as of May 1, 2026.
- Any orders received by legacy processes will not be filled.
- Transfusion Medicine requires that all elements of the Dispense Request align with the total amount of product the patient will be picking up. The weekly dose and the number and size of vials must be indicated.
NOTE: If lab receives orders by fax/phone or orders that are incomplete, then the lab staff will notify the clinical team to follow the correct process. Once the request is submitted using the approved method and includes all relevant information, lab will promptly process the order.
- Transfusion Medicine recommends strict patient communication regarding adherence to appointment dates and product pick up instructions.
- Transfusion Medicine will not contact patients to notify them of product availability.



Action Required

- Review existing patient lists and assign the Plasma Protein and Related Products Pick Up: HOME USE ONLY Therapy Plan.
- Alert Transfusion Medicine regarding requests for Emergency Stock using the AB BLOOD BANK RX pool.
- Review and revise patient communications and handbooks as required.
- Please follow and be aware of changes in workflow:
 - PROVIDER: Plasma Protein and Related Product – Home Use Only Therapy Plan Quick Start Guide CC2510
 - CLINICAL STAFF: Plasma Protein and Related Product – Home Use Only Therapy Plan Quick Start Guide CC2509
 - New Emergency Dose Guidelines
 - This can be found by searching the Education Materials Library; INSITE – Connect Care Support – Education Materials Library.
- Be on the lookout for Virtual Office Hours (VOH) information in the Connect Care Updates.

Effective May 1, 2026

Questions/Concerns

- Dr Davinder Sidhu, TM Medical Lead, South Sector, Transfusion and Transplantation Medicine Program

Approved by

- Dr Davinder Sidhu, TM Medical Lead, South Sector, Transfusion and Transplantation Medicine Program
- Richelle Miller, Director, Transfusion and Transplantation Medicine Program