



## Minutes – Yellowhead East Health Advisory Council

November 21<sup>st</sup>, 2018 5 to 8 pm Vermilion Health Centre – Dr. Crane Rm - 5720 50 Avenue, Vermilion, Alberta T9X 1K7

**Council Members:** Pat Johnson (Chair), Gary Duffett (Vice Chair), Cyndy Heslin, Sarah Hissett, Doug MacKay  
**Alberta Health Services:** Debora Okrainetz, Maya Atallah  
**Public:** Three  
**Regrets:** Deborah McMann, Glenys Reeves, Elaine Sorochan, Taneen Rudyk

Agenda Item	Discussion	Action
1. Review of Agenda	Moved by <b>Gary Duffett</b> to approve the agenda of November 21, 2019.	
2. Approval of Minutes	The minutes of the September DATE, 2018 minutes were not reviewed or approved. Council deemed they would approve them at the January 16, 2019 meeting.	Minutes from September and November to be presented for approval at the next council meeting on January 16, 2019.
3. Presentations		
<b>3.1. Rural Elder Abuse Prevention</b>  <i>Loretta Kroeker Coordinator, Rural Elder Abuse Prevention</i>	Loretta Kroeker presented on the Rural Elder Abuse Prevention. Some of the highlights were: <ul style="list-style-type: none"> <li>- Things to know about Elder Abuse</li> <li>- Types of abuse (physical, financial, emotional, medication, sexual, neglect);</li> <li>- Why are persons reluctant to report;</li> <li>- Signs of Elder Abuse;</li> <li>- Preventative measures for the victim;</li> <li>- How to help;</li> <li>- Your Rights in Alberta; and,</li> <li>- Safety Plans.</li> </ul>	

<b>4.</b>	<b>Old Business</b>		
<b>4.1.</b>	<b>Review of Action Items</b>	<p>Maya Atallah provided an update on outstanding items from the Thursday, September 27, 2018, HAC meeting:</p> <ul style="list-style-type: none"> <li>- Debora Okrainetz will provide follow up on Vegreville NorQuest Health Aide Program. <b>Complete.</b></li> </ul>	
<b>5.</b>	<b>New Business</b>		
<b>5.1.</b>	<b>Community Updates</b>	<p>Doug MacKay gave an update for the Primary Care Network committee. Work continues to happen with the transition in care and opioid crisis. The monthly meetings are very beneficial because it serves as a cost-effective way for getting professionals and patient representatives together to have a conversation on how they can work together, discussing what is working and not working and what we can make better.</p> <p>Sarah Hissett explained what Connect care is and gave an update on what was discussed during the last meeting she attended. The last Connect Care meeting was held in Calgary on September 28<sup>th</sup>, 2018. It was more of a high-level meeting and the main topic discussed was access. The different types of access a patient, AHS physician and non-AHS physician would have, the challenges that they are foreseeing and ideas on how to overcome them. It was overall very positive, and the majority seems excited for the implementations. The north part of Central Zone is scheduled for 2021 and south part of Central Zone for 2020.</p>	
<b>5.2.</b>	<b>Voices of the Community</b>	Two community members expressed concern with the Manville Care Centre nursing staff. They shared their experience and examples of concerns with the center.	Debora Okrainetz will follow up with concerns.
<b>5.3.</b>	<b>Central Zone Executive Leadership Update</b>	<p>Dr. Daniel Edgcumbe provided a report on the following:</p> <ul style="list-style-type: none"> <li>- He reported on the Community Conversation held in Viking November 20, 2018, and Wetaskiwin on November 27, 2018. This was a chance to hear from community members and think about how we can use the existing resources in communities to increase health outcomes. What has been heard in the</li> </ul>	Tofield third physician recruitment

<p>Debora Okrainetz - <i>Area Director</i></p> <p>Dr. Daniel Edgcumbe - Central Zone Medical Director</p> <p>Jane McClements – <i>Area Manager, Seniors Health</i></p>	<p>communities is access to services. Patients are not knowing where to seek services and who to contact.</p> <ul style="list-style-type: none"> <li>- Recruitment of physician in the central zone is stronger than it has been in previous years. The changes in physician sponsorship has helped in filling vacancies.</li> </ul> <p>Jane McClement provided a report on the following:</p> <ul style="list-style-type: none"> <li>- Tofield has hired a new unit manager, Wendy Muller, in Acute Care starting December 4<sup>th</sup>, 2018.</li> <li>- A new Nurse Practitioner has been recruited to support long term sites in Tofield, Galahad and Hardisty.</li> <li>- Viking Health Centre MDR renovations will be starting November 27, 2018 and will impact services for 4 – 6 weeks. There is also recruitment being done for staff at that site. Obstetric services will be maintained, 3 OR days a week and most of the scopes have been moved to Daysland.</li> <li>- Recruitment is being done in the following communities: <ul style="list-style-type: none"> <li>o Dayslands Health Center - one physician</li> <li>o Hardisty - RN shortage and one physician</li> <li>o Galahad continuing care - RN shortage</li> </ul> </li> </ul> <p>Debora Okrainetz provided an update on the following:</p> <ul style="list-style-type: none"> <li>- Provost: urgent work continues on the recruitment of RNs. Development of the clinic is moving ahead and will be starting in spring of 2019.</li> <li>- Wainwright has three new physicians, Dr. Jishe (OBGYN), Dr. Peeters and Dr. Maharaj. AHS is working with the foundation to get a full body Computed Tomography (CT) scan machine. Emergency department renovations are complete and the grand opening was November 20, 2018.</li> <li>- Vermilion got an approval to increase the ultrasound service to four days a week. This will be effective as of January 2019. Other services such as OR and the scope program are doing well. The homecare unit manager position is still vacant and work is being done to recruit to the position. Currently homecare is full with a waiting list.</li> <li>- Lloydminster is setting up a community member group to look at senior</li> </ul>	
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	<p>capacity planning, their first meeting will be set up in December 2018. Moving the dialysis program from the hospital to community center is in its final stages of getting approval.</p> <ul style="list-style-type: none"> <li>- Islay had vandalism occur at the gazebo at the facility.</li> <li>- Manville has had a recent accommodation standards audits and did well.</li> <li>- Two Hills is facing a challenge in recruiting RNs and health care aides. Their stroke and geriatrics program (SAGE) is running at 50% capacity.</li> <li>- Vegreville worked on the recommendations that were given to them from the continuing care health services audit. Outstanding items will be reviewed in January.</li> <li>- Lamont Chief Executive Officer of the Lamont Health Care Centre, Harold James will be retiring. Shahad Bharmal will be the new CEO.</li> </ul> <p><b>Q:</b> Is there a reason for all the Registered Nurse (RN) shortage?  <b>A:</b> Positions are available and posted however there are no applications coming in. Skill level in rural is a challenge. RN in rural communities do not have as much support as they do in urban centers and therefore expected to know more. Many new graduates come to a rural site but they end up moving back to the city. Rural Health Professions Action Plan (RhPAP) has been working with many communities to try to help with the recruitment and retention of both RN's and other allied health care professionals.</p>	
<p><b>5.4. Membership/ Recruitment</b></p>	<p>Ken McNeil has resigned from the Health Advisory Council. He sat on the Zone Health Care committee as a HAC representative. We will need to replace that position. If a member is interested, please send your name forward to Maya.</p>	
<p><b>5.5. Report from Council Chair – Pat Johnson</b></p>	<p>Pat provided some information to the public members on what the role of the Health Advisory Council members are to the community members that attended. She mentioned that recruitment is needed for the success of the council. The following areas were mentioned as communities to target when doing recruitment; Bashaw, Vermillion, Killam, Daysland, Hardisty, Sedgewick, Onion Lake Reserve, Lamont, Daysland, Provost, Lloydminster, and Camrose.  Pat shared that she attended the Viking Community Conversation on November 20, 2018.</p>	

<b>5.6. Advisory Council Coordinator Update,</b> Maya Atallah Advisory Council Coordinator	Maya Atallah shared the information sheet about Community Conversations.	
<b>5.7. Council Member Roundtable</b>	Each Council member introduced what community they were from and answered public member's questions relative to the Health Advisory Council's role.	
<b>8. Date of Next Meeting</b>	Date: January 16, 2018 Time: 5:00 p.m. to 8:00 p.m. Location: Telehealth	
<b>9. Meeting Evaluation and Adjournment</b>	Moved by <b>Cyndy Heslin</b> to adjourn the meeting at 8:06 pm.	