



Minutes – Wood Buffalo Health Advisory Council

January 16, 2019 / 5:00 p.m. – 8:00 p.m. / Northern Lights Regional Health Centre

Council members present: Tinna Ezekiel (Vice Chair), Lisa Barter, Cathryn Beck, Sandra Grandison, Mary Gerosa, Jim Moore, Carol Theberge, Rita Uzorchukwuamaka

AHS: Melony Cole Zettler, Murray Crawford, Dr. Mowaffaq Almikhlafi

Public: One

Regrets: Valerie O’Leary (Chair), Patience Akenbor, Natalie Castro – Gentili, Evelyn Okoh

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
Welcome and Introduction	Tinna Ezekiel welcomed everyone to the meeting.	
1. Approval of Agenda	Moved by Lisa Barter to approve the agenda for January 16, 2019. MOTION CARRIED.	
2. Approval of Minutes	Moved by Mary Gerosa to approve the minutes for November 21, 2018. MOTION CARRIED.	
3. Presentation- Street Connect Team, Lisa Barter, Nurse Practitioner, Addiction and Mental Health	<p>Lisa Barter provided a presentation on the Street Connect Team and topics she discussed were:</p> <ul style="list-style-type: none"> • Homelessness • Trends in homelessness • Mental health in homeless • Cost of homelessness • Homelessness in Fort McMurray • Street Connect • Mandate of Street Connect • Inclusion Criteria and Process • Street Connect Team members • Vision, Mission, Values 	

	<ul style="list-style-type: none"> • Outpatient Service Locations • Patient and System Outcomes <p>Council had the following questions about the presentation</p> <p>Q- if there is 120 beds, and we have over 200 homeless, where are the other 80 sleeping?</p> <p>A - They couch surf, flop houses, or stay in tent cities.</p> <p>Q- Is this the last year of the funding for the 10 year plan?</p> <p>A - There is no plan to end federal funding.</p> <p>Q- Where are the funds going?</p> <p>A - To Not for profits, justice system, shelters and health care costs</p> <p>Q- How do you access the clients?</p> <p>A- At the Soup Kitchen, Center of Hope, word of mouth, and through relationship building</p> <p>Q - What is a recovery worker?</p> <p>A - Someone who provides ongoing support after they leave the system,</p> <p>Q- How does this process work, how do you manage cases?</p> <p>A- We aren't case workers, we simply work with what they present with that day.</p>	
<p>4. Voices of the Community</p>	<p>Member of the public is unhappy with services she has received in the community. She's concerned about the lack of midwifery in the area. She's wondering if that is something the community will have soon?</p> <p>Murray Crawford– The Health Minister has announced a plan for a midwifery program, she will be coming up and they will be planning on how that program will work in the community. We would like one and see how much they need the service to keep them competent. In 2017 there was 105 babies born a month, and in 2018 there has been 97 babies born a month.</p> <p>Dr. Mowaffaq Almikhlafi – We just added another Obstetrician, so now we have a total of 9 obstetricians in the community, we are in a really good position.</p>	
<p>Old Business</p>		
<p>5. Business arising from the minutes of November 21</p>	<ul style="list-style-type: none"> • Murray to look to look into process for mental health clients entering emergency. In Progress. • Melony to share FCSS flyer provided by Jody. Complete. • Melony to put Carol Theberge's name forward to the Advisory Committee on Aging. Complete. 	

	<ul style="list-style-type: none"> • Melony to share councils questions with Gail. Complete. • Melony to allow more time on the January Agenda for work plan planning. Complete. • Melony to look into Telehealth at the Redpoll Center Boardroom. Complete 	
6. New Business		
6.1 Physician Recruitment Report – Gail Hachey, Physician Resource Planner and Deborah Whetstone, Manager, Medical Affairs	<p>Gail Hachey provided a report of physician vacancies to council. They are recruiting for one physician with obstetrical and gynecological skills and two child and adolescent psychiatrists for the region. A pediatrician has left the community recently and we are waiting on an impact assessment to see if we can start recruitment to fill that vacancy.</p> <p><u>Questions Council had for Gail:</u></p> <p>Q- Are the recruitment totals for Wood Buffalo or all of the North Zone? A - North Zone</p> <p>Q- How do they decide what specialists we need in the region? A- The decision for a specialist is made on multiple deciding factors, need of community, waitlists, referrals out, space, staffing, etc. A business case needs to be done and then approved prior to having a specialist go to a community.</p> <p>Q- Specialists, are they only in the community? A- There are some specialists who also work in other communities.</p>	
6.2 North Zone Update – Murray Crawford, Senior Operating Officer	<p>Murray Crawford provided the following report:</p> <ul style="list-style-type: none"> • Heliport - Estimated completion date: January 2019 (Operational February 2019) • Building Envelope- Lower level siding installation scheduled to begin in January. Estimated completion date: Spring 2020 • Willow Square Continuing Care Centre project is currently on schedule. The windows are being installed. Estimated completion date: Late Fall 2019 (Occupancy April 2020). • Timberlea Addictions and Mental Health Outpatient clinic - Required renovations are proceeding on schedule with an estimated completion date in late February 2019 with the move occurring several weeks after this. Leadership and staff are doing some program and communication planning to ensure the transition will proceed smoothly. • CoACT/Collaborative Care on Medicine is now in sustainment. It has been implemented on Surgery and is moving forward. Spreading to Seniors Health next - starting at the end of January or early February. 	

- The Northern Lights Health Foundation is currently fundraising to advance the Orthopedic and Spinal Surgery Program through the purchase of a Spinal Surgery Jackson Top Table.
- Fort McMurray Inner City Homeless Project - In partnership with provincial tuberculosis services, the Fort McMurray Public health team has commenced tuberculosis screening and treatment program.
- Conklin Public Health Services will be moving to the new Regional Municipality of Wood Buffalo Multiplex in Conklin effective December 28, 2018.
- The Mobile Health Unit van will be undergoing refitting within the coming months in order to prepare to commence its Health Promotion services in Fort McMurray.
- Mental Health Travel Team - Two team members (Indigenous Health Coordinator and Indigenous Health Liaison) received training in the KAIROS Blanket exercise and will facilitate future sessions.
- HeartMath for Healthy Schools Launches in Regional Municipality of Wood Buffalo- In all, 34 schools will receive HeartMath materials. HeartMath uses mental health and stress-release tools and techniques to help reduce anxiety and promote student learning and success.
- Pilot Crisis Project with Emergency Department - The 24 hour pilot crisis project continues in the Emergency Department at the Northern Lights Regional Health Centre and will run until March 31, 2019.
- Rainbows / Sunbeams Grief and Loss Program - Addiction and Mental Health, Recovery Team member has recently completed training to become a Master Trainer in Rainbows.

Questions council members had for Murray:

Tinna Ezekiel- A community member asked her about access to palliative care in the community. I reached out to Melony and she provided me with the palliative care team contact number.

Murray Crawford – I'm not sure why there was that confusion. We do have two palliative care suites in the hospital, we are renovating a third as well as a lounge. The palliative care team helps patients palliate at home.

Tinna Ezekiel- Are MAID Services available at the hospital?

Murray Crawford - There is a coordinator you can contact, and they will arrange a physician to come to the community to help the client with this. There is certain criteria the clients have to meet and this service is available in the community.

		<p>Sandy Grandison – A client who had a surgery in Edmonton ask about a follow up via telemedicine but she would have to pay a fee of \$100. Is this standard?</p> <p>Dr. Mowaffaq Almikhlaifi – I’m not aware of this practice, as far as I know they can bill Alberta health for the visit. If it is a private practice, she may have to</p> <p>Sandy Grandison- She had a friend who had a mammogram done in Edmonton, called back to Edmonton for a biopsy, only to find out there was an error in the report or in the Netcare. How can this kind of error be made? It seems like someone’s results were scanned to her file.</p> <p>Dr. Mowaffaq Almikhlaifi - The report needs to be verified by a radiologist, if there is an error, the doctor needs to add an addendum. They report the imaging and then someone else uploads the report to Netcare. It could have been an error with file labeling.</p> <p>Mary Gerosa- Can we treat kidney stones in Fort McMurray?</p> <p>Dr. Mowaffaq Almikhlaifi - We can diagnose here in the city, but we don’t do cystoscopies</p>	
6.3	Work Plan Progress and Upcoming Priorities	<p>The 2019/ 2020 work plan will be approved at the March working session.</p> <p>Moved by Lisa Barter to approve the 2019/ 2020 meeting dates. MOTION APPROVED.</p>	
6.4	Advisory Council Update – Melony Cole-Zettler, Advisory Council Coordinator	<p>Following are the highlights from the report by Melony Cole-Zettler:</p> <ul style="list-style-type: none"> • Recruitment campaign – recruitment for new members to Advisory Councils takes place January 14 - February 1, 2019. • Annual satisfaction survey - the survey will be sent to members January 21, and is intended to measure satisfaction with the role in order to make adjustments as needed. • Top 5-10 – Council reviewed and revised the list from fall 2018. • Meeting dates – Council approved its 2019/20 meeting schedule. 	
7.	Council Round Table and Good News Stories	<ul style="list-style-type: none"> • Sandy Grandison thinks the Street Connect Program a wonderful addition to the community. • Lisa Barter shared the Centre of Hope is hosting an event to honor the Missing Murdered Indigenous Women on March 8th and encouraged other members to attend. 	
8.	Next Meeting	<p>Date: Wednesday, May 22 , 2019</p> <p>Time: 5:00 p.m. to 8:00 p.m.</p> <p>Location: Nistawoyou Friendship Centre.</p>	
9.	Meeting Evaluation and Adjournment	<p>Moved by Mary Gerosa to adjourn the meeting at 7:37 p.m.</p>	