



Minutes – True North Health Advisory Council

May 15, 2019 5:30 to 8:30 p.m. La Crete Continuing Care Centre

Council members present: Eric Jorgensen, Rick Cartier, George Fehr, Joyce Fehr, Mary Janzen, Noreen McAteer, Liane Mercredi, Wendy Ward

AHS: Dr. Heinrich Brussow, Gregory Cummings, Shannon Dunsfield, Dr. Mark Joffe, John LaForest, Angie Mann, Donna Matier, Nadine McRee, Anitha Moras, Mary Mueller, Dr. Brian Muir, David Watts, Dr. Verna Yiu

Public: 22

Regrets: Wilma Cardinal, Dan Fletcher, Wally Schroeder

Agenda Item	Discussion	Action
<p>Welcome and Introductions</p>	<p>The Council, AHS leadership, staff and public introduced themselves.</p>	
<p>Address by Special Guest, Dr. Verna Yiu, President & CEO Alberta Health Services</p>	<p>Dr. Verna Yiu greeted the group. She provided information about new and exciting innovations with AHS. She highlighted the importance of providing more services at home. She advised AHS is on time and on budget with Connect Care. Edmonton will be the first to launch Connect Care. She has met the new Minister of Health. She thanked her team for their help. Healthcare is a real team sport.</p> <p>Dr. Yiu fielded questions from the Council and public present:</p> <p>Q. Can we get a hospital for La Crete? A. She said she needs to review needs with Infrastructure.</p> <p>Q. In 2011, an Ambulatory Care Centre was added. Can the Ambulatory Care Centre be opened to b 24/7? A. It depends on data, workforce, recruitment and retention.</p> <p>Q. They would like to see additional staff for Continuing Care. A. There are opportunities for funding.</p>	



	<p>Q. Do the Universities have enough seats to provide professionals? A. Some of the limits to seat numbers is resources. The health professionals need more opportunities at rural settings. Medical students spend 30 weeks in a rural community. Can AHS spend money on nursing for bursaries? AHS has strong partnerships with the universities and colleges. She would like to see more opportunity for distributive programs to reduce costs for students. Eric commented about bridging LPNs to Registered Nurses. Dr. Yiu heard about the “Grow Your Own” work and will take it back to ELT.</p>	
<p>1. Approval of Agenda</p>	<p>Moved by Joyce Fehr that the May 15, 2019 agenda be approved. MOTION CARRIED.</p>	
<p>2. Approval of Minutes</p>	<p>Moved by Wendy Ward that the January 23, 2019 minutes be approved. MOTION CARRIED.</p>	
<p>3. Presentations Women’s Health- Donna Matier, Director Population and Public Health North Zone</p>	<p>Donna Matier provided information about the Women’s Health services provided in the community by a Registered Nurse, some of which are:</p> <ul style="list-style-type: none"> • Womens’ wellness classes, • Post-partum depression services, • Cervical cancer screening, and, • Breast exams <p>Another nurse is being hired to the program. The position was created to fill a need in the community. As the population grows, so does the staffing and now there is a spacing crunch. Donna was pleased to come and hear from the community.</p>	



	<p>Q – When will the RN get designated space for the program? The public doesn’t know where to locate her to access the services.</p> <p>A – The audience was advised that a request for more space for the Women’s Wellness clinic has been submitted.</p> <p>Q – Can the Women’s Wellness clinic and services be advertised? Can we have a one pager to share the community? Can we advertise in the Big Deal Bulletin? A –</p> <p>A – Donna advised she will look into a poster and information for the clinics to be shared.</p>	
<p>Additions and Mental Health Update- David Watts, Director, North Zone and John La Force, Area Manager</p>	<p>John La Force works out of the Peace River office. In January, they had a full complement of addition and mental health staff. They now have two vacancies; however, they are actively recruiting. There is a locum therapist and psychiatric nurse in the area for the summer months. There is a young energetic staff in High Level.</p> <p>Q – HAC Council members from La Crete asked if they could provide some input to the hire for La Crete. Secondly, space will be required for this person in La Crete too.</p> <p>A – John to follow up with HAC Council members.</p> <p>Q - The public asked for a poster of when and where there are services offered.</p> <p>A – John to follow up on a poster.</p>	
<p>AHS Area Update- Gregory Cummings, Chief Zone Officer,</p>	<p>Angie provided the following update to the group.</p> <p>On Thursday, May 23, there is a Health Expo in High Level. They are bringing in 400 students from Grades 10 – 12 from all of the high schools in the area. It is a trade show about health careers. There will be 20 interactive booths for the students to</p>	<p>Health Advisory Council members invited to attend</p>



<p>Angie Mann, Director, Clinical Operations</p>	<p>visit. Examples of professions at booths are nursing, social workers, mental health, physicians, etc. A group of 20 individuals from the area are hosting the event. It is at the High Level arena. They will also encourage students to sign up as volunteers at the facilities.</p> <p>Twelve students are taking the Health Care Aide course from the Fort Vermilion School Division. Every year, there are 12-15 high school students who take the course. They are from all of the communities in the area.</p> <p>Anitha Moras is the new Site Supervisor for the La Crete Continuing Care Centre. She has been in the community for seven years.</p> <p>They have filled a number of vacant positions in nursing. There is also travelling nurses helping to fill the voids.</p> <p>The Northwest Foundation is raising money to replace the furniture in each palliative care suite. There is an upcoming golf tournament and duck race. They drop 1900 ducks from a helicopter into the Peace River.</p> <p>The work for the door of the La Crete Ambulatory Care Centre is out to tender. The work will be done the summer of 2019.</p> <p>Q – Council asked if cement can be poured for the Continuing Care at the same time to make the sidewalks more accessible.</p> <p>A – Angie to take the statement back to Facilities Maintenance and Engineering.</p>	<p>Health Expo. Starting time is 9:00 am.</p>
<p>Voices of the Community</p>	<p>Community members advised that a barrier to recruitment is the computerized application process for positions. They want to bring an application into La Crete. Health care aides need assistance of how to apply.</p>	



	<p>Angie advised there is a package that can be shared that provides step by step instructions as to how to apply. She will provide this feedback to Human Resources.</p> <p>Community members advised they rely on the newspapers to provide information about health programs, events and job postings. They do not use social media.</p> <p>Rebekah Seidl spoke about the Rural Health Professions Action Plan. They provide support with the attraction and retention of health professionals including physicians, allied health staff, nurses, and other medical professionals. Cheryl Welke has been hired for the area.</p> <p>Joyce Fehr read out a letter from the newly elected local Member of the Legislative Assembly (MLA). He thanked the members of the Health Advisory Council and the AHS staff.</p>	
4. Old Business		.
Business Arising from Previous Meetings, Mary Mueller, Advisory Council Relations	<p>Following are the action items from the previous meeting:</p> <ul style="list-style-type: none"> • Send out RhPAP Rhapsody Award nominations documents. Complete. • Share out number for lactation consultant. Incomplete. • Invite facilities management to a future meeting to discuss work in Fort Vermilion. Is there a 3-5 year plan on what is being done with the hospital? Incomplete. • Invite someone to speak on Dialysis to a future meeting. Incomplete. 	<p>Share number for lactation consultant.</p> <p>Invite facilities management to a future meeting to discuss work in Fort Vermilion.</p> <p>Invite someone to speak on Dialysis to a meeting.</p>
5. New Business		
Physician Recruitment Report – Shauna	She provided the following update:	



<p>Wallbank, Physician Resource Planner</p>	<ul style="list-style-type: none"> • There are two vacant positions for family medicine physicians in Fort Vermilion • One family medicine physician has been recruited to High Level • There is one vacant position for a family medicine physician in La Crete 	
<p>Advisory Council Update Mary Mueller, Advisory Council Relations</p>	<p>Mary Mueller provided a report and the highlights included:</p> <ul style="list-style-type: none"> • Annual Satisfaction Survey results were provided. Time was requested to analyze results and provide feedback. • Top Concerns document – feedback was provided for the form. • Important Action Items for 2019 Meetings <ul style="list-style-type: none"> ○ 2019/2020 Work Plan – Moved by Joyce Fehr to adopt the work plan for True North HAC for 2019/2020. MOTION CARRIED. ○ 2018/2019 Annual Report – Moved by Mary Janzen to adopt the True North annual report for 2018/2019. MOTION CARRIED. • 2018 Advisory Councils’ Fall Forum-October 25 & 26th, 2019 	<p>Send out satisfaction survey for feedback from Council.</p>
<p>Council Roundtable & Good News Stories</p>	<p>Following are the highlights of feedback shared by Council members. Wendy Ward is hearing from community that the maintenance at the St. Theresa Hospital is poor again. She also requested a presentation on dialysis. The North Peace Tribal Council is working with Dr. Toth on a diabetes initiative.</p>	
<p>6. Next Meeting</p>	<p>Next Meeting: Date: June 12, 2019 Time: 5:30 p.m. to 8:30 p.m. Location: Rainbow Lake Community Health Centre</p>	
<p>7. Meeting Evaluation and Adjournment</p>	<p>Moved by George Fehr to end the meeting at 9:15 p.m.</p>	