

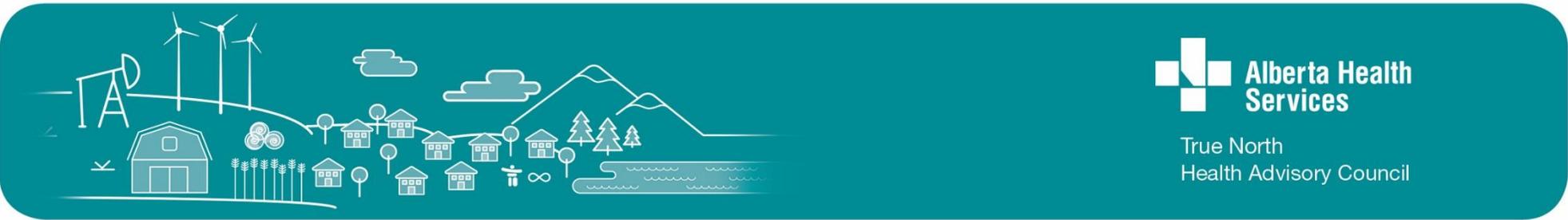
Minutes – True North Health Advisory Council
 September 26, 2018 5:00 to 8:00 p.m. Paddle Prairie Health Centre and Telehealth sites

Council members present: Wilma Cardinal, Rick Cartier, Joyce Fehr, Mary Janzen, Noreen McAteer, Liane Mercredi, Wendy Ward
AHS : Courtney Brake, Shannon Gallant, Angie Mann, Tammy Novak, Caitlin Vance
Public: Three
Regrets: Mike Osborn, Dan Fletcher, Eric Jorgensen, Wally Schroeder

Agenda Item	Discussion	Action
1. Approval of Agenda	Moved by Liane Mercredi that the September 26, 2018 agenda be approved. MOTION CARRIED.	
2. Approval of Minutes	Moved by Mary Janzen that the May 31, 2018 minutes be approved. MOTION CARRIED.	
3. Presentations 3.1. Addictions and Mental Health Update- Courtney Brake, Acting Director Addiction & Mental Health, North West and Caitlin Vance, Acting Manager, Area 1	Following are the highlights from the presentation: <ul style="list-style-type: none"> • Seven staff vacancies have been filled since May 2018 and they are working on building a short term coverage pool to fill future vacancies. • Currently the three vacancies are as follows: Area 1 manager; Child and Youth Mental Health Therapist; and, Fort Vermillion/La Crete Mental Health Therapist. Recruitment has been ongoing to fill these vacancies. There is one hopeful for the Fort Vermillion/ La Crete position and one staff in training for the Child and Youth Mental Health Therapist who will relocate to High Level in February 2019. • Telehealth has been used in the area for mental health services, it is currently a small program but they are looking at expanding. 	



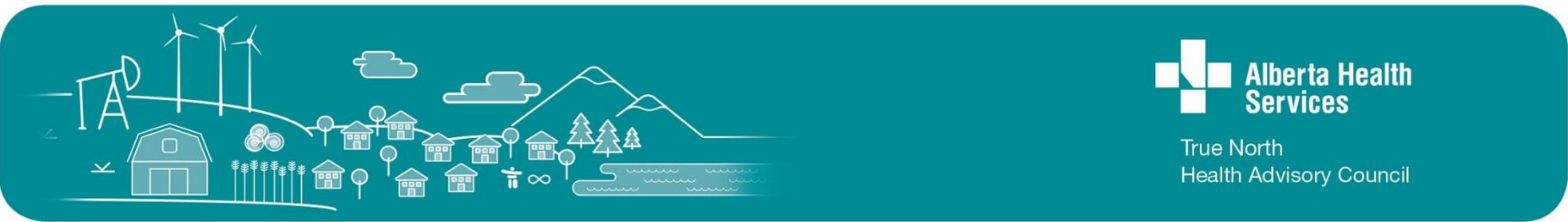
	<p>Q: Will someone be visiting Rainbow Lake to provide mental health services? A: The staff strives to do face to face. Please let people know to share that they live in Rainbow Lake and staff will try to work a plan out with them.</p> <p>Q: Can community members access Telehealth services in Rainbow Lake for Mental Health? A: They can look into this for certain situations. Caitlin Vance to connect with Rick Cartier on this.</p> <p>Q: What services are available in La Crete? A: Once the mental health therapist is hired in Fort Vermillion, that person will travel to La Crete. Tina Word is also based out of La Crete although she travels to other communities as well.</p> <p>Q: When all positions are filled will they be travelling to Paddle Prairie as well? A: Yes.</p> <p>Council members thanked the Addiction and Mental Health team for all the work they have been doing to fill the vacancies.</p>	<p>Provide Rick Cartier’s contact information to Caitlin Vance.</p>
<p>3.2. Supporting Healthy School Communities– Tammy Novak, Health Promotion Coordinator, Healthy Children and Youth</p>	<p>Following are the highlights from the presentation:</p> <ul style="list-style-type: none"> • There are 20 health promotion coordinators (HPCs) who connect with the school jurisdictions across the province. This is to promote healthy eating, active living, and positive mental health using the comprehensive school health approach. • HPCs facilitate partnerships to build school divisions capacity to implement comprehensive school health programming. • The HPCs can also be a gateway to AHS resources for schools. <p>Q: Are wellness leads specific to the areas? A: Yes they are specific to the school divisions. They work for the school division not AHS.</p>	



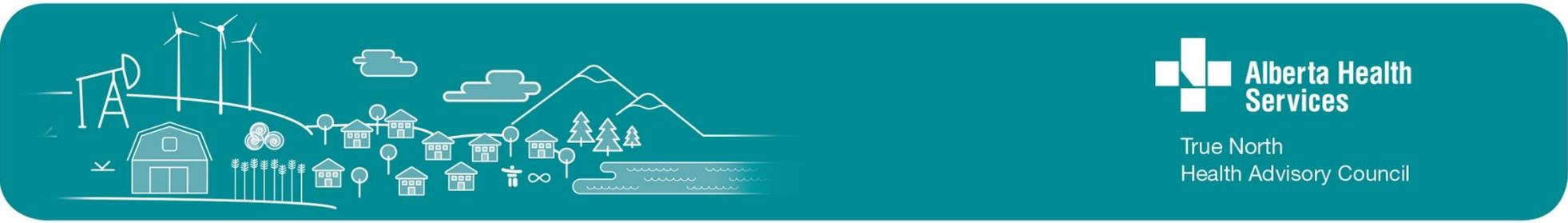
	<p>Q: How do schools in Fort Vermillion access these supports? A: Tammy is not physically located out of Fort Vermillion or High Level but regularly connects with the health promotion person there and they work together to meet the school division’s needs.</p> <p>Q: There is a lack of support at the school level, what is being done about this? A: The program is focused on working with schools to build their own capacity.</p> <p>Part of comprehensive health in schools is having the school and community working together.</p>	
<p>3.3. High Level Native Friendship Centre Society- Tina St Germain</p>	<p>The following are highlights from the information shared:</p> <ul style="list-style-type: none"> • The Northern Indigenous Health Alliance (NIHA) now has access to a nurse through a partnership with AHS. This public health nurse is based in High Level but will be able to complete outreach and test for communicable diseases. This program is currently at the relationship building phase and has not begun the outreach. • The High Level Native Friendship Centre Society (HLNFCS) has a resource centre that is there to provide support in a safe environment. 	<p>Share handout from HLNFCs with HAC</p> <p>Invite HLNFCs to a future meeting to share update on new programs.</p>
<p>3.4. AHS Area Update- Angie Mann, Director, Clinical Operations</p>	<p>A full report was provided and following are the highlights from the report:</p> <ul style="list-style-type: none"> • The RN locum program continues to be used for vacations. This locum program is specific to Area 1. • The local health care aide program has begun its third year. This is a partnership between AHS, Northern Lakes College and the local school divisions. Work is currently being done to see if students from Paddle Prairie and Rainbow Lake can participate in the program. <p>Q: Was Tall Cree approached to be part of this program? A: This was shared as a possibility but there has been no confirmation yet.</p> <ul style="list-style-type: none"> • Leader rounding continues monthly with AHS leadership visiting the sites in Area 1. Leaders are able to meet with the local HAC members during 	



	<p>rounding if there is interest.</p> <p>Q: Are there still openings for nurses in La Crete? A: There are two posted, 1 FTE and .2 FTE. There are interviews occurring next week.</p> <p>Q: Why was there such a struggle to fill positions before? A: It's cyclical. We are able to fill positions and people stay for a few years and then recruitment begins again. We are working with Rural Health Professions Action Plan (RhPAP) on local sustainability. There will be a skills day in January or February where students will be able to explore healthcare careers.</p> <p>Q: Why are local people sometimes passed over for people coming from other communities? A: The area is working on growing sustainability with local staff. At the same time there are collective agreements for unionized employees that must be followed.</p> <p>Q: Where are jobs posted? People don't see the local AHS jobs and some communities are not listed in the search options. A: Everything is online. A manager was able to create posters for housekeeping jobs and this was successful. This might be a tool that the different sites can use. Angie will follow up on what communities are listed as options when searching the AHS job site.</p> <p>Q: Can we link the external jobs to Facebook? A: Angie will ask recruiters if this is possible.</p> <p>Q: What happens when people leave their community for a health emergency, how do they travel back to their community? Also transportation for many is a challenge to get to appointments? A: Liane Mercredi responded that she would talk to the North Peace Tribal Council about their transportation program and if it can assist.</p>	<p>Look into what communities are listed on the AHS job website.</p> <p>Look into if it is possible to post open jobs on Facebook.</p>
<p>3.5. Voices of the Community</p>	<ul style="list-style-type: none"> It is a challenge for people living in Paddle Prairie to get to medical appointments. An example of this is cancer patients, once the money is used up that the Settlement provides there is no more support. Paddle 	<p>Look into if the North Peace Tribal Council can assist. Provide</p>



	<p>Prairie has a bus but no money to hire a driver.</p> <p>Q: Do we have a new aboriginal liaison in the area at the hospital?</p> <p>A: The current one has left and recruitment is underway for the position.</p>	<p>Cheryl Cunningham Burns, from the PCN, contact information.</p>
<p>4. Old Business</p> <p>4.1. Business Arising from Previous Meetings, Shannon Gallant, Advisory Council Coordinator, AHS</p>	<p>Susan Given to send a written update. Shannon to share with HAC. Complete</p> <p>Presentation from Rob Barrone to be sent out to HAC. Complete.</p> <p>Invite PCN to September meeting. – Complete.</p> <p>Send out letter from Greg Cummings to HAC members about Fort Vermillion flooding. Complete.</p> <p>Contact Mike Linn about timeline for doors at La Crete Ambulatory Care Centre- A consultant is coming to look at a redesign of the doors to begin in January.</p>	
<p>5. New Business</p>		
<p>5.1. Physician Recruitment Report – Shauna Wallbank, Physician Resource Planner, AHS North Zone</p>	<p>Physician Resource planner Shauna Wallbank provided an update on physician recruitment in the area.</p> <ul style="list-style-type: none"> • There is recruitment ongoing for one family medicine doctor in Fort Vermillion. • There is recruitment underway for a family doctor who has training in anesthesia for High Level. 	
<p>Advisory Council Officer Update Shannon Gallant, Advisory Council Officer</p>	<p>The following list highlights the areas discussed in the report:</p> <ul style="list-style-type: none"> • Your advisory council brochure • Your survey results • Top 5-10 issues • Committee participation • Advisory Councils’ member profiles • We are AHS 	



	<ul style="list-style-type: none"> • Sharing information with the Provincial Advisory Councils and Wisdom Council • Advisory Councils’ Fall Forum • Social Media Champions 	
<p>5.2. Council Roundtable & Good News Stories</p>	<p>Council members provided the following input:</p> <ul style="list-style-type: none"> • Rick Cartier: We need to look into increasing northern living allowances for this area as an incentive for recruitment. • Wilma Cardinal: Grateful for the progress in mental health and hopes that staff are able to come out to Paddle Prairie. • Wendy Ward: Has heard concerns from patients and families about not getting the care they need in the hospital. <p>A: Angie advised to encourage them to access the patient feedback line or to connect with the site manager to share their concerns.</p> <ul style="list-style-type: none"> • Noreen McAteer: Has advised one person to access the patient feedback line but there are ongoing concerns. Noreen will meet with the site manager to discuss. • The HAC shared that it is difficult to get patients to access the feedback line. Coordinator will work with HAC on accessing materials that they can share about the process of sharing feedback and concerns. 	<p>Share out a list of site managers and admin to HAC members.</p> <p>Share a one pager about how to access patient feedback and 100 cards for each HAC member with the phone number.</p>
<p>6. Next Meeting</p>	<p>Next Meeting: Date: November 28, 2018 Time: 5:30 p.m. to 8:30 p.m. Location: High Level, Northwest Health Centre</p>	
<p>7. Meeting Evaluation and Adjournment</p>	<p>Moved by Liane Mercredi to end the meeting at 8:36 p.m.</p>	