

Minutes – Tamarack Health Advisory Council

January 10, 2019, 5:00 pm to 8:00 pm Telehealth Sites –Calgary, Fort Saskatchewan, Edson, Hinton, Onoway, Swan Hills, Whitecourt, Westlock,

Council members present: Ruth Martin-Williams (Chair), Denise Lambert (Vice Chair), Debra Hagman, Doug Heine, Sherry Jeffreys, Liz Krawiec, Daniel Pritchard, Linda West.

AHS: Crystal Browne, Melony Cole Zettler, Ryan Kozicky, Karen McCammon (Area Public Health Manager), Shauna Wallbank, Tracey Correia.

Public: Holly Handfield (RhPAP), Kristie Gomuwka

Regrets: Darlene Chartrand, Christie Homeniuk

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Approval of Agenda	Moved by Linda West for approval of the January 10, 2019 agenda. MOTION CARRIED.	
2. Approval of Minutes	Moved by Doug Heine for approval of the November 8, 2018 Minutes MOTION CARRIED.	
3. Presentation		
3.1 Community Paramedic Program Ryan Kozicky, Director - Mobile Integrated Healthcare, EMS	<p>Michele Smith, Manager with Mobile Integrated Healthcare (MIH), was present with Ryan Kozicky and provided an overview of the program saying it’s an Enhancing Care in the Community (ECC) initiative that improves system capacity by administering non-emergent care in place. The focus is on providing primary care anytime, anywhere, to patients who don’t require emergency care. Since it is not an emergency response, there is no linkage to 9-1-1.</p> <p>The MIH program is responsible for the intake of referrals and the coordination of community paramedic resources. The Emergency Medical Response (EMS) Community Response Teams consist of a single community paramedic supported by a direct physician consultation. There is no cost to the patient. Accessing community paramedic services requires a referral from a community healthcare staff member or a physician.</p> <p>There are two ATR Patient Coordinator Centres, located in Edmonton and Calgary. The program provides continuing care and EMS staff with real-time solutions for non-emergent patients. Coverage is province-wide and connects patients with community health services when they opt out of transportation. The program interfaces with existing dispatch services.</p>	



<p>3.2 Housing Plus Program Kristie Gomuwka, Edson Friendship Centre Housing Plus Program</p>	<p>Kristie Gomuwka presented on the Edson Friendship Centre Housing Plus Program and the highlights were as follows:</p> <p><u>Program Successes since March 2015:</u></p> <ul style="list-style-type: none"> • Staffing • Community engagement • The role of the ACT Team: Collaborative team work with other agencies (AB Works, AISH, Physicians and PCN, Addictions) • Connections with Remax and building managers • Ministerial Group • Food Bank and Thrift Stores • Reflections – hot showers and laundry facilities • Support for applying for ID, completing application forms and connection to available resources. • Over 100 people served in 2018 • Mailbox to provide clients with addresses for benefits • Birth Certificates, ID replacements • Collaboration with AB Rural Development Network (ARDN) • Needle debris program • Rural Coalition formed for Provincial Advocacy to recognize rural homelessness: present partners are ARDN, Drayton Valley, Ft. McLeod, Lac La Biche, Leduc County FCSS, and Rocky Mountain House. • Creating Rural Connections Conference, April 4th, Nisku <p><u>Barriers:</u></p> <ul style="list-style-type: none"> • Unable to assist the unsheltered homeless on Income Support • Unable to house some severely mentally ill and/or addiction population • Increased severity of need based on Mental health and addiction barriers • Systems not set up to accommodate population 	
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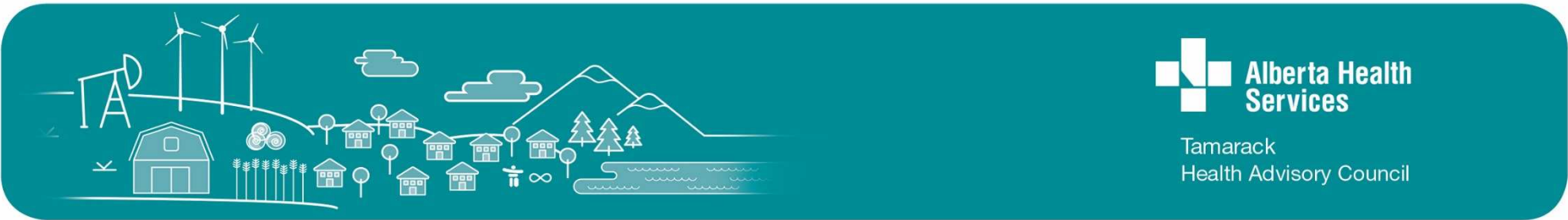
	<ul style="list-style-type: none"> • Staffing needs • Discrepancy between benefits and market affordability • Short supply of affordable rental units • Inadequate housing subsidies to meet demand • Need for education on rural homelessness • Need for local emergency and transitional housing <p><u>Client specific needs based on discrepancy between benefits and market affordability:</u></p> <ul style="list-style-type: none"> • Creative approach to reaching individuals • Street like mental health and addictions services • Collaborative community approach to combat new challenges with addiction use <p><u>Striving Towards:</u></p> <ul style="list-style-type: none"> • Applied for 2 million to purchase low income housing • Partnering to help identify an alternate method of count for rural homelessness • Advocate for additional Health and Addiction and Mental Health Services for the homeless population eg. Street clinics 	
<p>4. Old Business Arising from the minutes</p>	<p>Following are the action items from the minutes of November 8, 2018:</p> <ul style="list-style-type: none"> • Melony to arrange Community Paramedic presentation in January. Complete. • Shauna to send Melony FTEs of physicians in area. Complete. • Melony to look into digital story telling videos for 2019. In progress. • Melony to send survey results and questions again. Complete. 	<p>Melony to find out which FCSS have been selected for the rural mental health pilot project.</p>
<p>5. New Business</p>		
<p>5.2 North Zone Update – Crystal Browne, Director, Clinical</p>	<p>Following are highlights from a full report provided by Crystal Browne:</p> <ul style="list-style-type: none"> • Site Manager Whitecourt and Mayerthorpe - Mathew Doraty has been hired as the new Site Manager for Whitecourt and Mayerthorpe. 	



<p>Operations</p>	<ul style="list-style-type: none"> • The Regional Collaborative Services Delivery (RCSD) Position in Whitecourt has been filled. • The Addiction staff in Jasper will be available full time until March 31, 2019. • Edson Wellness Clinic- deficiency work continues and is expected to be completed at the end of this month. • Hinton Telemetry Project - installation of a Telemetry system is intended for operation in Emergency and Acute Care. • Mayerthorpe – Installation of the new X-ray to be complete in mid-January. • New Medical Detox Beds, Swan Hills - Swan Hills Healthcare Centre was identified as having the capacity to provide this care. • Children and Adolescent Tele-psychiatry - Beginning November 1 two Edmonton psychiatrists will begin providing consultation for North Zone children and adolescents. • McLeod River Primary Care Network – Whitecourt has been selected to participate in a Reducing the Impacts of Financial Strain on Albertans Pilot Project. • Westlock Continuing Care - The Gokiert Room (The Telehealth Room) dedication is complete and the story was shared in the Westlock News. • Collaborative Care Barrhead - The Wetaskiwin management team has reached out to the Barrhead management team to request a site visit to view Collaborative Care at this site. • Westlock Healthcare Centre - Collaborative Care was embraced in September with the roll out of Care Hubs and Bedside Shift Report. • Westlock Continuing Care - New Rotations are being worked on for Home Care using RN/LPN and HCA. 	
<p>5.3 Physician Recruitment Report – Shauna Wallbank, Physician Resource Planner</p>	<p>Shauna Wallbank provided the following written report of physician vacancies to Council:</p> <p>Barrhead– Three postings: one Family Medicine with Anesthesia; two Family Medicine with Obstetrics.</p> <p>Mayerthorpe - One posting for Family Medicine.</p> <p>Westlock - Two postings: One Surgical Assistant and One Family Medicine with Enhanced Surgical Skills/ Obstetrics.</p> <p>Whitecourt - One posting for Family Medicine with Anesthesia</p>	



<p>5.4 Report from the chair – Ruth Martin – Williams, Chair</p>	<p>Ruth Martin- Williams reported from the December 13th Council of Chairs meeting that we are doing a good job at looking at things provincially, and locally. Colleen Turner would like us to look at our top concerns list from each meeting and bring it forward to the board. Our council has done a good job keeping it up to date. The Community Conversation went very well and was well attended. Melony to share WWH documents with council. Complete.</p>	
<p>5.5 Advisory Council Update – Melony Cole Zettler, Advisory Council Coordinator</p>	<p>Melony Cole-Zettler provided the following report:</p> <ul style="list-style-type: none"> • Recruitment campaign – recruitment for new members to Tamarack is very important. • Annual satisfaction survey - the survey is will be distributed to January. • Top Concers – Council reviewed and revised the list from fall 2018. • Meeting dates – Council approved its 2019/20 meeting schedule. <p>Moved by Sherry Jeffery’s to accept the meeting date for 2019/2020. MOTION CARRIED.</p>	<p>Submit meeting dates for posting on the AHS webpage.</p>
<p>5.6 Work Plan Progress and Upcoming Events</p>	<p>Work Plan Discussion for 2019/2020 work plan updates include:</p> <ul style="list-style-type: none"> • We would like to add a Mental Health presentation to our Addictions presentation in Jasper in March. • Meeting times moved to 5:30 – 8:30 pm. 	<p>Melony to ensure new meeting times are noted on web etc.</p>
<p>5.7 Council Round Table</p>	<p>Daniel Pritchard shared Woodlands County is giving up to \$250/ year to compensate seniors for mileage to attend appointments. This will help rural seniors with some funding to get to appointments. Linda West shared there is a new FCSS Director in Westlock. Linda will be connecting with her soon. Doug Heine shared the Hinton Annual Festival of Lights raises a lot of money this year, this money is used to help support the Community Health Foundation. Debra Hagman has been invited to join the new Physician Recruitment Committee for Mayerthorpe. Denise Lambert is looking forward to the Addiction and Mental Health session in Jasper. Liz Krawiec shared that Swan Hills very happy about receiving the new detox beds in Swan Hills. Swan Hills Health Board hosting a community awareness night on trauma.</p>	<p>Melony to send Edmonton HAC videos</p>



6. Next Meeting	The next Tamarack Health Advisory Council Meeting will be: Date: March 30, 2019 Time: 9:00 am – 12:00 pm Location: Jasper Museum	
7. Meeting Evaluation and Adjournment	Moved by Doug Heine to adjourn the meeting at 7:38 pm.	