



Minutes – Prairie Mountain Health Advisory Council

Wednesday September 19, 2018; 5:30 – 8:30 p.m.

Southport Tower, Room 1002 10301 Southport Rd. SW, Calgary, AB

Council members present: Sheena Taggart (Vice Chair), Steven Herbert, Anita Jenkins, Sandra Robertshaw, Gloria Wilkinson

AHS: Brenda Huband, Andrea Jackson

Public: Two

Regrets: Scott Mitchell (Chair), Lori Anderson, Laureen Darr, Tyler Magwood, Francesca Simon, Dr. Sid Viner

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Approval of Agenda	Moved by Gloria Wilkinson that the agenda of Wednesday September 19, 2018 be approved. MOTION CARRIED.	
2. Approval of Minutes	Moved by Anita Jenkins that the minutes of Wednesday May 24, 2018 be approved. MOTION CARRIED.	
3. Public Comments	No comments.	
4. New Business		
4.1 Council Open Discussion	<p>Following are highlights of feedback shared by members:</p> <p>Sandra Robertshaw attended the Canadian Medical Association Health Summit in Winnipeg in June. Patient advisors from across Canada attended and Sandra will share more information when she has collated her notes. Sandra adds the new policy and physician folks are highly patient focused. They focus on patient and physician preparation and leveraging advancing technologies and innovation to build a more accessible healthcare.</p>	

	<p>Anita Jenkins (and Sheena Taggart) attended the Stardale Girls performance in June for Indigenous Awareness Day. The performance was comprised of an empowering set of stories told by young females. The performance provided a safe place for the girls to speak about highly sensitive topics.</p> <p>Sheena Taggart advised that Health Link plans to ask callers for their personal health number when they call in to the service. The intention is for service providers to have the ability to review one’s health record and forward it the patients’ medical home, as needed. Sheena will have more information after the October meeting. She will enquire what happens if people choose not to share the number, or don’t have it on them. Brenda Huband added that requesting the personal health number will ensure continuity of care.</p> <p>Gloria Wilkinson shared that the Primary Care Council was busy over the summer, developing recommendations for standards of governance for all Zone councils, to ensure all are operating consistently.</p> <p>Gloria was a presenter for a recent Patient and Family Centred webinar series where she shared a personal experience with the group. The three-part series informs about principles of patient and family centred care and why the role of an advisor is critical to successful and meaningful engagement. The series is found on YouTube: Roles and Responsibilities, Storytelling in Healthcare, Communicating as a Patient Family and Advisor.</p> <p>Gloria advises people in rural areas are asking when flu clinics begin. Brenda Huband responded the vaccination is ordered in March/April and the campaign will roll out October 15. Hospitals across the province provide the vaccine to their staff while public are to go to flu clinics, pharmacies or family physicians. Recent data indicates public access pharmacists more than they do clinics, which, ultimately reduces wait lines at clinics.</p> <p>Steven Herbert is of the understanding it costs AHS more to give vaccinations at pharmacies than it does at physicians’ offices, to which Brenda responded that it’s a balance. Largely, people don’t like long lines at clinics so if demand there is reduced AHS can redirect its nurses to work in other areas, such as with underserved populations. Additionally, access to vaccinations needs to be easily accessible.</p>	
<p>4.2 Work Plan Update Sheena Taggart</p>	<p>Sheena Taggart collated discussion from the August working session and shared it with Council.</p> <p>In addition to the goals identified, Council will increase its knowledge and understanding of factors that influence health for Indigenous peoples. It will achieve this by incorporating acknowledgement of Treaty 7</p>	

	<p>Land at its public meetings, actively recruit Indigenous members to Council, Invite AHS Indigenous Health Program to its meetings and to share updates and take part in training or activities that will increase cultural competency.</p> <p>When discussing recognition of meetings being held on Indigenous territory, Brenda Huband added doing so aligns with AHS priorities and that it's important to continue to gain understanding in order to avoid repeating past mistakes.</p> <p>Goal #2 – Gather community input, validate it and provide challenges and opportunities in the Council area to the local AHS Board and Zone leadership. Brenda stated this is a great opportunity for AHS to partner with the HAC and the Zone is happy to oblige.</p> <p>Brenda added Enhancing Care in the Community is geared to all ages, not just seniors. It is intended to focus on people living healthier in their community and shifting care from illness to wellness, avoiding hospitalization. The way to stay healthy is by educating people and making services available. Brenda has offered to provide an overview of the many facets of ECC as a future presentation, if desired.</p>	
<p>4.3 Calgary Zone Executive Leadership Update Brenda Huband, Vice President and Chief Operations Officer (South)</p>	<p>Brenda Huband, Vice President and Chief Operations Officer, shared the following update:</p> <ul style="list-style-type: none"> • Zone health and business planning continues with some staff sharing the plan and work done within the zone with MLAs and municipalities. This engagement is intentional and deliberate, to build on local relationships as they already exist, and will continue throughout the zone. • Due to its size, accreditation at AHS occurs on a four-year cycle. Accreditation Canada, our national healthcare accreditation body, will begin its next round with AHS in September 2019. There are 19 standards AHS is measured against. • In April 2019 AHS commemorates its 10-year anniversary. Plans are underway to recognize this significant achievement, including sharing of AHS' story. The focus is AHS' accomplishments over the past 10 years and executive leaders have begun sharing this story at speaking engagements across the country. It is also sharing its progress with Indigenous Health. • Alberta is now in an election year. Business continues as usual for AHS and it remains neutral. <p>Steven Herbert stated he is of the understanding illicit drug use downtown has decreased since the opening of the Supervised Consumption Service site at Sheldon M. Chumir. Brenda responded the number of times an individual consumes has actually increased.</p>	<p>Andrea will send members the link to Dr. Verna Yiu's video re: AHS achievements over past 10 years.</p> <p>Brenda to enquire AHS statistics on lives saved since</p>

	<p>Steven queried the use of a litmus paper test to check for Fentanyl in drugs. Brenda will enquire further, as well, the degree of its reliability.</p> <p>Sheena queried what a patient needs to know in order to access weekly passes at AHS facilities, as this is something not currently well advertised. Brenda will enquire but clarifies AHS cannot use health dollars to build, maintain or repair parking, it must use revenue from parking to do so. In addition, AHS has to pay the market rate at all of its sites otherwise it's considered a taxable benefit.</p>	<p>inception of SCS.</p> <p>Brenda will enquire about weekly parking at AHS facilities.</p>
<p>4.4 Report from the Chair Scott Mitchell</p>	<p>In Scott Mitchell's absence, Sheena Taggart shared that she and him attended the Council of Chairs meeting in June in Edmonton. Sheena will share minutes from the meeting with Council.</p>	<p>Sheena will share Council of Chairs minutes with Council.</p>
<p>4.5 Advisory Council Coordinator Update Andrea Jackson</p>	<p>Andrea Jackson provided the following Advisory Council Coordinator update:</p> <ul style="list-style-type: none"> • Advisory Council brochure – Council reviewed the drafted document and provided feedback. • Advisory Council survey results – Council provided feedback that will go towards an action plan to increase member satisfaction. • Top 5-10 issues – Council shared input to reflect current community perspective. • Committee participation – Council confirmed committees they are a part of on a zone, provincial or community level, as a representative of the HAC. • Advisory Council member profiles – As part of the Community Engagement communications plan, we are looking to create member profiles. Gloria, Sandra and Steven expressed interest. • We Are AHS – No volunteers at this time. • Sharing information with PACs – nothing to share at this time. • Advisory Council Fall Forum – The forum is scheduled for October 26/27 in Edmonton. Members reminded to register this week if they haven't done so already. • Social Media Champion – A webinar is scheduled October 10 to discuss the role, goals of the group, gaps and opportunities, and next steps. • Budget – Balance remains \$4,401.78. (less swag items) 	
<p>4.6 Next working meeting</p>	<p>Tuesday October 2, 5:30-8:30 p.m.</p>	
<p>5. Next Meeting</p>	<p>Date: Thursday November 15, 2018 Time: 5:30 p.m. – 8:30 p.m. Location: Southport Tower, Room 1002, Calgary, AB</p>	

6. Meeting Evaluation and Adjournment	Moved by Steven Herbert that the meeting be adjourned at 8:00 p.m.	