



Peace Health Advisory Council Meeting Minutes

February 23, 2021 /5:00 – 8:00 pm / Zoom

ATTENDEES & INTRODUCTIONS	
Members	Krista Schuett (Chair), Alison Cormack (Vice-Chair), Sandra Baker, Marc Boychuk, Charlene Cavers, Danielle Commandeur, Carla Day, Karen Egge, Laura Hancharuk, Maurissa Hietland, Cindy Park, Mary Wilson
AHS	Stacy Greening, Susan Smith, Christine Osunde
Regrets	Tammy Calliou, Maxine Elter, Michelle Margarit
Public	Fifty-two
Welcome & Introductions	Krista welcomed all in attendance and went through introductions. Krista provided a land acknowledgment.
Approval of previous minutes	September 22, 2021 minutes were reviewed and approved by consensus.
STANDING ITEMS	
Action items from previous meeting	Action items from the September 22, 2021 meeting: <ul style="list-style-type: none"> Christine to send updated contact document to members. (COMPLETE)
Alberta Health Services Zone Update	Stacy Greening , Senior Operating Officer, QEIRH/Grande Prairie, Area 9 shared the following: <ul style="list-style-type: none"> Update on North Zone COVID Response. Update on COVID immunization roll out plan. Visit the website for more information. Update on the Grande Prairie Regional Hospital Project: furniture, equipment and recruitment. Update on the Alberta Breast Cancer Screening Program. To find out about the Screen Test mobile program, when the trailer will be in your community, or to book an appointment, call toll-free 1-800-667-0604. Connect Care implementation for Wave 3 - Grande Prairie, the former Peace Region and High Level and Area will go live on April 10, 2021. Staff and managers are working hard to train and prepare for the upcoming roll out. Facilities have received new equipment and Wi-Fi is being installed in all sites.



Action Item(s)	<ul style="list-style-type: none"> Christine will provide Council with information about the AHS marketing campaign for Connect Care.
Community Partners	<p>Holly Handfield, Rural Community Consultant with Rural Health Professions Action Plan (RhPAP), shared updates with Council. Highlights include:</p> <ul style="list-style-type: none"> Rhapsody award nominations are due February 28, 2021. For more information visit Rhapsody Awards. Alberta Rural Health Week is May 24-28, 2021. The annual RhPAP Conference has been cancelled and is rescheduled to take place in Drayton Valley October 4-6, 2022. The award video for the Manning Nursing Team debuted via Facebook live at the end of January. The video is available for viewing at: Exceptional dedication to patient care earns the Manning Nursing Team a Rhapsody Award. <p>Susan Smith, Physician Resource Planner, North Zone Medical Affairs, provided a written report that was shared with Council and includes several links to available resources:</p> <ul style="list-style-type: none"> Walk-In Clinic Wait Times AHS ER Wait Times (metro) Find a Doctor, Community Profiles, Health Link Dial 811 CPSA (College of Physicians & Surgeons of Alberta) is a compilation of physicians in Alberta that can be sorted by community and indicates whether a physician is accepting new patients <ul style="list-style-type: none"> Select “Find a Physician” in the top right corner of the CPSA Homepage; information is managed by the physician Physician vacancies/recruitment targets are listed on the AHS Doctor Jobs website Grande Prairie PCN – Primary Care Network <ul style="list-style-type: none"> The website has filters to sort physicians by clinic, or “accepting new patients” Link to subscribe to Grande Prairie PCN Newsletter.
Voices of the Community	<p>Fifty-two public attended the meeting, representing the communities of Grande Prairie, Peace River, Donnelly, Eaglesham, Beaverlodge, Valleyview, Fairview, Fahler, Manning, La Crete, Hythe, Spirit River, Rycroft, Clairmont, Webley, Worsley, LaGlance, Stony Plain, St. Isidore, Sexsmith and Bluesky. They included municipal and provincial government personnel,</p>



	Catholic and public school division administration, religious leaders, local entrepreneurs and healthcare providers and professionals.
Council Round Table	<p>The following was shared by Council members regarding COVID-19 in their communities:</p> <ul style="list-style-type: none"> • It appears physicians are feeling the brunt of public frustration due to COVID limitations. • QEII hospital does not provide sufficient information to women seeking abortion. There appears to be a gap in providing referrals to clinics in larger centres, and many unnecessary steps. Training/education to frontline staff could be an opportunity. • Seniors homecare resources in rural Alberta are limited. • There is ongoing stigma attached to the COVID vaccine. <p>Additional updates:</p> <ul style="list-style-type: none"> • New Grande Prairie Regional Hospital Branding Strategy – there will be a survey released in May asking for input from public and AHS employees. • Congratulations to Natalia Reiman of Grande Prairie, who is a new AHS Board member. • Kudos to the Community Engagement team for the Together4Health (T4H) newsletter. • Mental health patients are appreciative of the availability of virtual appointments. • Peace River Emergency Medical Services (EMS) crews delivered two babies in the field since the new year. Alberta EMS has donated its portion of Gala funds to the Peace River Palliative Care Society totaling \$1333.33.
Action Item(s)	<ul style="list-style-type: none"> • Christine to follow up with Laura Hancharuk to combine mental health resources into the resource document Peace HAC is working on. • Stacy to follow up with Council regarding the possible discontinuation of services of the Schizophrenia Family Support group. • Christine to provide Catherine Douglas Marc Boychuk’s contact information. • Christine to follow up with Ainsley Miller, Executive Director, Suicide Prevention Resource Centre, regarding the Care for the Caregiver initiative. • Charlene Cavers to connect with Laura Hancharuk about practicum students providing free services to support seniors remaining in their homes longer.



	<ul style="list-style-type: none"> • Laura Hancharuk to connect with community member Wade Pilat regarding youth mental health.
NEW BUSINESS	
Presentation(s)	Catherine Douglas , Acting Director for the Office of the Alberta Health Advocates , shared information on the organizations vision, mission, values and how they assist patients accessing/navigating the health care system.
Presentation(s)	Donna Ouelette , RN, Director of Quality and Patient Relations, provided information on the patient relations and patient concerns resolution process in Alberta. Information was shared on how patients can send a compliment, concern or suggestion about their or someone else’s care. <ul style="list-style-type: none"> • Patient Concerns and Feedback • Patient Feedback Form • Patient Story: Why Dennis’ Story
Date of Next Meeting	Date: Tuesday, September 21, 2021 Time: 5:00 – 8:00 pm Location: Online via Zoom. Contact community.engagement@ahs.ca for details.

Our meetings are open to the public. Dates and locations are [available here](#).
[Find your Health Advisory Council here](#). Visit [Together 4 Health](#) (T4H) to engage with AHS online.