



Minutes – Lakeland Communities Health Advisory Council May 8, 2019, Cold Lake Healthcare Centre – Cafeteria Boardroom

HAC members: Pat Palechuk (Chair), Robert Deresh (Vice Chair), Kathy Lepine, Jocelyn Loken, Parrish Tung, Brydon Ward,

AHS: Melony Cole-Zettler, Cindy Harmata, Cathy Garon, Gail Hachey

Public: 10

Regrets: Glenn Andersen, David Beale, Zicki Eludin, DeAnne Gelata, Violet Wells

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
Welcome and Introductions	Robert Deresh welcomed those in attendance.	
1. Review of Agenda	Moved by Parrish Tung to approve the agenda for May 8, 2019. MOTION APPROVED.	
2. Review of Minutes	Moved by Robert Deresh to approve the minutes of November, 2018, January and March 2019. MOTION APPROVED.	
3. Presentations 3.1. Dan Deck – Director North Zone Operations Protective Services	<p>Dan Deck provided a presentation on Alberta Health Services Protective Services Operations. The following are highlights from the presentation:</p> <ul style="list-style-type: none"> • Protective Service is a provincial program • There are 34 Acute Care Centres in the North Zone • There are three designated mental health facilities in the North Zone <ul style="list-style-type: none"> ○ Northern Lights Regional Health Centre (Fort McMurray) ○ Queen Elizabeth II Hospital (Grande Prairie) ○ St. Therese – St. Paul Healthcare Centre • There are 50 peace officers and three managers employed by AHS in the North Zone with additional contracted security guards at some sites. • There are four mobile hubs in the North Zone - Edson, Westlock, Cold Lake and Grande Prairie. 	

These units help support security in times of need.

- AHS divided protective services from parking services 18 months ago and it is now under the people, legal and privacy portfolio. Evaluations are being done to see how the new structure is working.
- 6.5 million dollars' worth of new infrastructure has been invested in the North Zone, which includes new card access and parking security. Renovations are being done on priority scale.
- Fort McMurray evacuation is a great success for Zone protective services. The Zone always tries to partner with clinical health to support all the sites as best as possible.

Other Services Supported:

- Code Red – a fire program for AHS, was designed by the Calgary Fire Department
- Corporate Investigations Unit
- Conveyance of addiction and mental health patients to designated sites. The Zone is currently working with RCMP regarding patients formed under the mental health act, then will be rollout province-wide protocols.

Council questions for Dan:

Q - Is the whole province on the emergency communication system?

A - We have access to the Alberta First Responder Radio Communications System (AFRRCS). Staff carry cell phones and radio as back up. AFRRCS operates in order of priority so a system can be moved to accommodate another if needed, at any time.

Q- What do the local police think of the new system?

A- RCMP loves the new system, they had to support the rural hospitals for years. Now with the additional peace officers or contracted security, we aren't taking away their members from the community if needed.

Q- Are new officers trained to deal with complex patients?

A- We do in-house training. Certified Protection Officers (CPO1/CPO2) train with the City of Edmonton and AHS runs its own training for staff. AHS provides special training for our officers to handle seniors, dementia patients and mental health patients. In addition, we have instituted 'secure watch' and 'patient watch' programs. Secure watch is for patients who have a potential to be violent or are a danger to themselves or others. Patient watch for patients who need more hands-on such as wandering or confused patients. All communities have access to these programs.

<p>4. Voices of the Community</p>	<p>Public in attendance shared the following:</p> <p>Mayor Craig Copeland addressed the need for communities to work together. He commended AHS on the recruitment of new physicians adding the need remains for a mental health unit in Cold Lake. Craig wants to ensure the needs of the region remain on AHS' radar. He advises facilities are in need of updates as are additional services. For example, the closest location to get an MRI is Lloydminster. Cindy Harmata reminded that the mobile MRI machine comes to Cold Lake for one week every five weeks and the wait list for it is much shorter than in urban centres.</p> <p>Members of the public asked when Cold Lake is getting more family doctors. Gail Hachey, Physician Resource Planner, stated two new doctors have started, one is a family medicine doctor and one is in family medicine with enhanced surgical skills/obstetrics. Vacancies remaining: two family medicine with anesthesia physicians and one family medicine with low-risk obstetrics.</p> <p>Q- Do we still have an unattached patient load? A- The PCN has a target to reduce the number of unattached patients in the area. Improving this will reduce emergency department wait times.</p> <p>Q - How are unattached patients and wait times tracked? A- The PCN tracks both out-of-province patients and unattached patients.</p> <p>Cathy Garon, Site Manager, Cold Lake Hospital, shares that the Hospital is a Primary Stroke Centre. Door-to-needle stroke service is less than 30 minutes than the provincial average.</p> <p>Kathy Onst, Cold Lake FCSS program coordinator shares that part of the FCSS work plan is to become a more age friendly community – they are currently doing a feasibility study and creating an action plan with Age Friendly Cold Lake. Committee members have started a coordinated response for elder abuse.</p>	<p>Invite Lakeland Primary Care Network (PCN) to meeting in September.</p>
<p>5. Old Business 5.1 Business Arising from the Minutes of March 13, 2019</p>	<p>The following are action items from the minutes of March 13, 2019:</p> <ul style="list-style-type: none"> • Melony to add second presentation in Lac La Biche to work plan and work with Dr. Lewanczuk to arrange an information session in September. Complete. • Cindy to look into Zicki and Pat's concern about the sidewalk repair. Complete. • Update on space review being done in St Paul. – Pending. • Invite Clinical Telehealth for presentation to future meeting – Pending. 	

6. New Business		
6.1 North Zone Update – Cindy Harmata, Senior Operating Officer	<p>Cindy Harmata provided the following update:</p> <ul style="list-style-type: none"> • A social worker has been hired to cover Athabasca and Lac La Biche and is located at the Athabasca Healthcare Centre and coordinates between the two homecare offices. • Undergraduate Nursing Employees (UNE) are currently being interviewed in Boyle, Athabasca and Redwater for summer employment. This has proven to be a successful recruitment strategy in previous years. • Telehealth services are now being offered out of the Buffalo Lake Métis Settlement public health office in an effort to increase access and minimize the need to travel for services. • A new general practitioner began at the Cold Lake Healthcare Centre in February. • A radiologist was hired in Cold Lake in January, as a result, the after hour's urgent CT scan program has recommenced. • Athabasca Long Term Care security upgrades and construction will impact the doorway to the unit. Significant collaboration between nursing staff, food services, environmental services and maintenance has occurred to mitigate the expected three-day closure of the entrance to replace the doors. Alternate access through the sun room has been arranged. • Boyle Auxiliary funded patio project cement has been poured and posts are up for the patio construction. Glass wall panels are ordered and will be installed once on site. • Renovations of the palliative care rooms at the Cold Lake Healthcare Centre are continuing. • The CT scanner at the W.J. Cadzow Lac La Biche Healthcare Centre has been installed and is operational. • The St. Paul Hospital Foundation funded a trophon preprocessor for the medical device reprocessing (MDR) area and a bladder scanner for the Emergency Department (ED). • The St. Paul Hospital Foundation Gala sold out again and had its most successful year ever, raising over \$93,000. A new monitor for the Emergency Department and an infant isolette for acute care are being ordered thanks to the overwhelming generosity of the St. Paul community. • A local speech language pathologist & occupational therapist team won the North Zone Spirit Award for Innovation for the development of a first of its kind Speech & Language Screen for Adults (SALSA). The screening tool is now being validated for identifying speech & language problems with stroke patients. 	
6.2 Physician Recruitment	<p>Gail Hachey provided the following written report of physician vacancies:</p>	<p>Melony to share -</p>

<p>Report – Gail Hachey, Physician Resource Planner, Medical Affairs</p>	<ul style="list-style-type: none"> • Bonnyville- two family medicine positions; one family medicine with anesthesia; one family medicine with obstetrics. • Cold Lake - two family medicine with anesthesia; one family medicine with low-risk obstetrics. • Lac La Biche - one family medicine with obstetrics; one family medicine with enhanced surgical skills. • Smoky Lake- two family medicine positions. <p><u>Questions council members had for Gail:</u> Q- How many of our new recruits are Canadian trained? A- New Canadian grads are attracted to the technology and services thought to be only available in urban settings, impacting recruitment to rural areas.</p>	<p>Rural Health Professions Action Plan (RhPAP) skills day in rural video. “Grow your own, know your own.”</p>
<p>6.3 Advisory Council Update Melony Cole-Zettler, Advisory Council Coordinator</p>	<p>Melony Cole-Zettler provided the following report:</p> <ul style="list-style-type: none"> • Welcome new members! • Council Survey Results - Council discussed results and ideas for improvement. • Top Concerns – Council updated its list, for sharing with the AHS Board. • Recruitment campaign – Recruitment took place in the winter and will continue until vacancies are filled. • Advisory Council member profiles – There is still room for anyone wanting to be profiled as part of the awareness of Councils. • Kudos – Council is asked to share any ‘kudos’ of AHS staff, physicians or volunteers with Mel, for the communications team to share with others in AHS. • 2019 Advisory Councils’ Fall Forum – October 25 & 26th in Edmonton. 	<p>Melony to look into talent acquisition presentation on how we can help connect communities with health care students.</p>
<p>6.4 Report from the chair – Pat Palechuk, Chair</p>	<p>Pat Palechuk provided the following report: Pat was appointed as a community member to the North Zone PCN governance committee. They have met two times now and she is on the Home to Hospital to Home Committee. She is immersed in new learnings on transition work.</p>	
<p>6.5 Work Plan Progress and Upcoming Priorities</p>	<p>Work Plan/ Annual Report discussion: Moved by Pat Palechuk to approve the 2018/2019 annual report. MOTION CARRIED.</p> <p>Moved by Parrish Tung to approve the 2019/ 2020 work plan. MOTION CARRIED.</p>	

<p>7. Council Roundtable and Good News Stories</p>	<p>The following members and public members shared the following information:</p> <p>Parrish Tung– there is a new doctor in Elk Point. Parrish adds he was very happy when he walked in to see a physician and was seen within one hour. He adds service is great now that there are more physicians available in the community. Parrish is excited to hear the Cold Lake CT is now open. He has been a strong supporter of the service in the area since day one.</p> <p>Brydon Ward - he has heard concerns about the dialysis workload in Lac La Biche, and of patients in the community being transported to Edmonton.</p> <p>Kathy Lepine - there is a new community health representative for Elizabeth and Fishing Lake; she is looking forward to working with them in the community.</p>	<p>Cindy Harmata to follow up on Lac La Biche Dialysis workload concern.</p>
<p>8. Election of Chair</p>	<p>Elections were held for the position of Chair of the council. Melony Cole Zettler opened the floor for nominations. Pat Palechuk nominated Robert Deresh for the position of Chair. Melony Cole Zettler asked three times if there were any further nominations from the floor. Parrish Tung moved nominations cease. Robert Deresh was declared the successful candidate for the position of Chair of the Lakeland Communities Health Advisory Council by acclamation.</p>	<p>Melony to put forth the name of Robert Deresh, Chair to the CE Committee of the Board.</p>
<p>9. Next Meeting</p>	<p>Next meeting date: Date: Wednesday, September 11, 2019 Time: 4:00 p.m. to 8:00 p.m. Place: McArthur Place (10307 - 100 St.) Lac La Biche, AB</p>	
<p>10. Meeting Adjournment</p>	<p>Moved by Robert Deresh to adjourn the meeting at time 7:28 p.m.</p>	

***Please note that these minutes will be adopted at the next Council meeting.**