

Greater Edmonton Health Advisory Council Commitments 2023 - 2026

Торіс	Commitment
Patient Navigation and Education	 The Greater Edmonton Health Advisory Council (GEHAC) recognizes Alberta Health Services (AHS) is a large complex organization, and it can be a challenge to navigate. Council aims to gain a clearer understanding of how to access various AHS services. Council commits to: Request presentations from various AHS departments (e.g., Health Link, Seniors and Continuing Care) on how to access different healthcare services. Invite healthcare staff who help with patient navigation (e.g., social workers and RNs who act as patient navigators) to present on patient navigation and the resources available. Partner with AHS and community organizations to provide a presentation on palliative care for all demographics.
Home Care	 The GEHAC understands the increasing desire of Greater Edmonton area residents to age in place. Council commits to: Invite AHS home care staff to present on what home care is and how to access it. Hold a presentation about what aging in place means and the resources available locally.
Equity Access to Health	 The GEHAC recognizes efforts by AHS to create culturally safe environments for racially and culturally diverse people, so they have more equitable access to healthcare services. Council commits to: Organize a public participation event in partnership with AHS and local organizations that offer health and well-being programs and services to diverse populations, then encourage members to share information they learned with their networks. Hold a presentation on how AHS is working to make all people feel welcome in their facilities. (e.g., cultural helpers, translation services and multilingual resources)