



Alberta Health
Services
Greater Edmonton
Health Advisory Council

Minutes – Greater Edmonton Health Advisory Council

September 27, 2018/6 pm – 9 pm/ Royal Alexandra Hospital, Robbins Learning Centre, Classroom 3 - 10240 Kingsway NW, Edmonton, AB T5H 3V9

Council Members:	Teresa O’Riordan (Chair), Edith Baraniecki, Victor Do, Fahim Hassan, Anahi Johnson, Alexander Kuznetsov, Ryan Payne, Sheila Raffray, Fahim Rahman, Lawrence Tymko
Alberta Health Services:	Maya Atallah, Holly Budd, Mary Mueller, Dr. Mark Joffe
Public:	One
Regrets:	Sharon Brintnell, Shirley Munro, Iqra Nazir

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Review of Agenda	Moved by Lawrence Tymko that the agenda of Thursday, September 27, 2018 be approved. MOTION CARRIED.	
2. Review of Minutes	Moved by Edith Baraniecki that the minutes of Thursday, May 24, 2018 be approved. MOTION CARRIED. Moved by Lawrence Tymko to ratify electronic approvals of the minutes of Thursday, January 18 th and Thursday, March 15 th , 2018 made previously electronically by Fahim Hassan. MOTION CARRIED.	
3. Presentations		
3.1. Edmonton Zone Trauma Program – Care is Caring	The team presented information as follows about the Trauma Program: <ul style="list-style-type: none"> the different sites in Edmonton including: University of Alberta Hospital, Stollery Children’s Hospital and Royal Alexandra Hospital and the trauma level of care and uniqueness of each one of the sites; the Trauma program is made up of a multi-disciplinary team; the Trauma patient journey; 	

<p>Judith Hockney - <i>Senior Operating Officer, RAH/SCH</i></p> <p>Mary Lou McKenzie - <i>Executive Director, RAH Surgical Services/EZ MDR/Trauma Program</i></p> <p>Sandra Tisi – <i>Patient Care Manager – Surgery Program</i></p> <p>Stacey Middleton – <i>Clinical Nurse Specialist (CNS) RAH Surgery Inpatient/EZ Trauma Inpatient</i></p>	<ul style="list-style-type: none"> • the Trauma Nurse Core Course (TNCC); and, • the Trauma Accreditation. <p>Questions the council had on the presentation:</p> <p>Q: Are you part of the disaster response team?</p> <p>A: The teams are connected and the Trauma team sits on the emergency preparedness committee. The emergency/disaster management team has involved the Trauma team when they plan simulation days. The trauma team trains for disasters as well. They have learned from the experience in Fort McMurray after the fires and do simulated training.</p> <p>Q: Are there any statistics on who is taking the trauma training?</p> <p>A: We currently are not keeping statistics on who has completed the training. We can confirm that physician leads have all taken the courses. From the reports we got back from Trauma Quality Improvement Program (TQIP) we are doing well. TQIP uses risk-adjusted benchmarking to provide your hospital with accurate national comparisons.</p> <p>Q: Are you concerned that the program may not have enough capacity?</p> <p>A: Looking at the current population it appears that we will be alright. We are also in process of hiring for three new physicians. The planning for the new hospital has begun for it to be designated for trauma level 4 (stabilize).</p> <p>Q: Do you look at age statistics to help prevent certain trauma?</p> <p>A: When we collect data it is done in flash timeframes. We collect the type of trauma using the number scale (one stab wound = 9), the age and sex of the patient. We work with injury prevention and with other health specialists to strengthen relationships so that the patient has a better recovery process (etc. psychologist).</p>	
<p>4. Old Business</p>		
<p>4.1. Review of Action Items from the minutes of May 24, 2018</p>	<p>Maya Atallah provided an update about the following items:</p> <ul style="list-style-type: none"> • A link to the council of AHS quarterly performance measures for wait times. Complete. • Provide a link for information on Greg’s Story to GEHAC members. Complete. • Lawrence Tymko will be writing a letter on behalf of the council expressing the public concern with multiple health care systems existing in the healthcare world. Complete • Southwest Edmonton Hospital committee will be reaching out to GEHAC to request a rep to form an interim patient and family advisory council. Complete 	

	<p>Moved by Fahim Rahman and seconded by Alexander Kuznetsov to ratify an electronic approval that the \$5000 be available to help complete the GEHAC story telling initiative by Mike Lang, previously electronically moved by Ryan Payne and seconded by Edith Baraniecki. MOTION CARRIED.</p> <p>Moved by Edith Baraniecki and seconded by Ryan Payne to ratify an electronic approval that all expenses be paid for Anahi Johnson to attend the Early Onset Dementia Alberta Foundation - Building Dementia Awareness Conference on October 4th – 6th at the Double Tree Hilton in Edmonton, Alberta that was previously electronically moved by Edith Baraniecki and seconded by Sheila Raffray MOTION CARRIED.</p>	
5. New Business		
5.1. Committee Updates	Community Engagement is updating their files and would like to know what committees GEHAC members belong to. This is for tracking from opportunities previously shared with the council from the Edmonton Zone or provincial programs. Ie. Health Link	
5.2. Voices of the Community	A community member shared that she is interested in a community driven healthcare change. She has a passion to action the concerns that she hears from the community which is why she is attending this meeting to see how the Greater Edmonton Health Advisory Council (GE HAC) actions concerns heard from the community.	
5.3. Edmonton Zone Executive Leadership Update Dr. Mark Joffe – Vice President and Medical Director, Northern Alberta	<p>Dr. Mark Joffe provided updates on the highlights listed below:</p> <ul style="list-style-type: none"> • Alberta Public Laboratories is the official name given. Craig Ivany was appointed CEO. Health Quality Council of Alberta suggested that all labs should be combined. Work is being done to integrate all laboratory services in the province by 2022. • Connect Care will help manage patient information. In order to have one healthcare system we have to standardize information. Planning for Connect Care is continuing (training, implementation, and schedule). It will be one centralized access point for patient information. Connect Care is currently in a ten month testing phase. The launch of Connect Care will be in 2019 and will spread throughout the province in the next three years. 	

	<ul style="list-style-type: none"> • Most family doctors in the community have linked with a Primary Care Network. The Government of Alberta has brought a new governance structure so that AHS and PCN in each zone are meeting monthly and working together on shared initiatives. It is still in the early stages but the goal is to have better integrate health care. • He provided highlights on the following Capital projects: <ul style="list-style-type: none"> ○ Norwood Redevelopment Project; ○ Combining the four existing Child and Adolescent Mental Health programs into one facility; ○ Central pharmacy distribution center is in the planning stages; ○ New Hospital in the southwest of Edmonton; and, ○ Misericordia hospital gets \$65 million capital investment over four years for a project for a new emergency department. <p>Questions the council/community has for AHS leadership: Q: The University of Alberta started a program called Doctor in Pharmacy. Has AHS looked into integrating these professionals into the system? A: AHS started planning. They are looking at the demographics of healthcare workers and project into the future that it is clear we will have a shortage of healthcare workers of all types. The goal of AHS is to ensure that individuals get the right care, in the right place, by the right healthcare worker who is supported by the right organization. Currently we have prescribing pharmacists in the community but a relationship needs to be built so we can work together so that the same information is shared and available. Q: How does data and analytics tie into Connect Care? A: Having data lets us know how we are doing. With Connect Care this information will be more accessible then with paper charts. Information fields will be mandatory to enter and then this data can be pulled from the system. The data analytical team can generate the reports that will help with future planning or accreditation. Q: Will family doctors be a part of Connect Care? A: Family doctors will not be required to use Connect Care but they will have access to the portal thru Epic Systems. Q: Was healthcare affected when Saudi medical practitioners were pulled?</p>	
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	<p>A: AHS does not rely solely on international students to help run the hospital. They provide a valuable service but they do not have a service impact on health care delivery in Alberta. Residence will feel some fatigue but patient care will not be affected.</p> <p>Q: With minimum wage rising to \$15/hour, will wages increase at Alberta Health Services?</p> <p>A: Most healthcare workers for AHS are represented by unions who generally create contracts that have set wages. The government has input on wages as healthcare costs are covered by taxes.</p>	
<p>5.4. Report from the Chair - <i>Teresa O’Riordan</i></p>	<p>Teresa O’Riordan provided the following input:</p> <ul style="list-style-type: none"> - Marlene resigned and Donna Smith will be joining - The Fall Forum is coming up, the theme will focus on “What’s Your Balance” and “What Matters to you”. There will be a graphic artist who will draw the event as well as video and photos throughout the event. Encouraging members to really engage with other council members. - There is an AHS board meeting today and the dates for future board meetings will be shared out. - Attended the Diversity Health Fair on August 16th, 2018. - Attended the Misericordia funding announcement hospital for a new emergency department on July 19th, 2018. 	<p>Maya Atallah to share board meeting dates with council members.</p>
<p>5.5. Advisory Council Coordinator Update, Maya Atallah Advisory Council Coordinator</p>	<p>Maya Atallah provided a full report. Following are the highlights:</p> <ul style="list-style-type: none"> - Advisory council brochure - Survey results - DTHAC Top 5 – 10 issues - Committee participation - Advisory Council’s members profiles - We are AHS - Sharing information with the Provincial Advisory Council and the Wisdom Council - Advisory Councils’ Fall Forum - Social Media Champions 	<p>Set up a working group to review working documents and GEHAC business; Anahi Johnson, Fahim Hassan, Teresa O’Riordan and Sheila Raffray Maya Atallah will set up dates with the above.</p>

<p>5.6. Council Member Round Table</p>	<p>Lawrence Tymko – Shared that for the new south Edmonton hospital, he is working to help form a patient and family advisory committee. Hoping to get twelve members with different age and cultural backgrounds, so far four have been recruited. He would like to see the new hospital puts forward a geriatrics wellness unit.</p> <p>Victor Do – Shared that he has started his placement in a rural area, Viking. He is enjoying seeing the healthcare system from a different perspective.</p> <p>Edith Baraniecki – Wanted to give Kudos to the outreach service in Calgary. It is important to have that care beyond being in the hospital.</p> <p>Anahi Johnson – Shared that she enjoyed the GEHAC videos and it was nice to see the importance of having a good translator services.</p> <p>Ryan Payne - Shared that it is important to see what is searchable on the web. Gave an example of a person being in a time of crisis and where going to the web would of not been helpful due to the first thing that comes up.</p> <p>Fahim Rahman – Shared a friend’s personal experience with AHS to express the importance of being able to access the health care system.</p> <p>Fahim Hassan – Shared that he has helped provided new students at the University of Alberta with Health resources.</p> <p>Sheila Raffray – Shared that she attended on September 10th, 2018 the \$5-million gift from the Stollery Children’s Hospital Foundation to ongoing children’s health research. She has a tour of the Seniors Association of Greater Edmonton (SAGE) office and shared that they have no hired Nurse Practitioners. George Spady is getting funding to upgrade their bathrooms.</p>	
<p>6. Date of Next Meeting</p>	<p>Date: Thursday, November 15, 2018 Time: 6:00 p.m. to 9:00 p.m. Location: Boyle McCauley Health Centre, Edmonton, AB 10628 96 St, Edmonton, AB T5H 2J2</p>	
<p>7. Meeting Evaluation and Adjournment</p>	<p>Moved by Lawrence Tymko to adjourn the meeting at 9:15 pm.</p>	