



Minutes - David Thompson Health Advisory Council

September 13th 2018 1 pm – 4 pm Teleconference

Council Members: Sandy Doze (Chair), Phyllis Loewen (Vice Chair), Deryl Comeau, Marie Cornelson, Terry Johnston, Melanie Hassett, Janice Lockhart, Debra Murphy, Faith Pilgrim, Carole Tkach

Alberta Health Services: Maya Atallah, Kerry Bales, Andrea Thain Liptak, Allan Sinclair

Public: Two

Regrets: Heather Donald, Robert Long

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Approval of Agenda	Moved by Carol Tkach that the agenda of Thursday, September 13 th , 2018 be approved. MOTION CARRIED.	
2. Approval of Minutes	Moved by Marie Cornelson that the minutes of Thursday, May 10 th , 2018 be approved. MOTION CARRIED.	
3. Presentations		
3.1. Primary Care Network Central Zone Committee Update Andrea Thain Liptak – Executive Director Public Health, Primary Care, Chronic Disease Management, Children’s Rehab	<p>Andrea Thain Liptak presented on the Central Zone PCN Committee Updates. Some of the highlights were:</p> <p>On behalf of DTHAC, council member Bob Long sits on the Central Zone PCN Committee as a community representative which meets monthly.</p> <p>Three key priorities areas were identified as needing to be worked on to find some integrated opportunities for AHS and Primary Care to work together.</p> <ol style="list-style-type: none"> 1. Transitions in Care. There is evidence to show the value of good transitions between home to hospital, hospital to home and specialist to primary care. Information continuity is important so all providers caring for that patient have the most up to date information and are ultimately supporting better patient care. Example of gold star work that is being used as a model for the zone-wide initiative, rolling out first at 	

<p><i>Services, Allied Health, and Community Administrative Support - Central Zone, Alberta Health Services</i></p>	<p>Red Deer Regional Hospital Unit 22, is the Camrose PCN hospitalist program at St. Mary's Hospital in Camrose. The four key priorities that are being focused on include: identifying who the family physician is (patient education); notifying them if their patient is admitted (early contact) or discharged; attaching unattached patients to a family physician if they do not have one (ideally this is done as soon as possible after admission); and, booking follow up before discharge.</p> <ol style="list-style-type: none"> 2. Opioid Crisis Response –grant proposal submitted to support willingness, confidence and competence for PCN providers and multi-disciplinary team members to respond to the Opioid Crisis. Education is needed to help to identify who the patients are and how to be best support them. A needs assessments will be done in October, to ask what is the current understanding of the PCN providers and what supports they need. Data shows opioid use is a zone wide issue. 3. Mental Health discussions are still occurring to narrow the scope on what work needs to be done. A working group session is scheduled for September 29, 2018. <p>Question about the presentation:</p> <p>Q: Do we know what Primary Care Network (PCN) sites have mental health liaison or councilors?</p> <p>A: Some sites have hired mental staff and some have Alberta Health Services staff located out of Primary Care Network.</p> <p>Q: How does a patient get to see a Primary Care Network worker?</p> <p>A: Andrea will provide what the requirements are for what services.</p> <p>A suggestion was made that referral information to the different resources be available to 811 staff so that when the community members call that information can be provided to them.</p>	<p>Andrea will provide list of what PCN's have what services. (Hired Mental Health workers/classes/AHS Mental Health staff).</p> <p>Andrea will look into and share what the requirements are for the different services offered at the PCN (self-referral / PCN provider to refer).</p>
<p>4. Voices of the Community</p>	<p>Gerry Greschner shared that she lives in Sundre and is attending the meeting as a public member until she is approved as a DTHAC member.</p> <p>Colleen Lindholm, Rural Community Consultant – Central East Zone, Rural Health Professions Action Plan (RhPAP) shared that The Canadian Mental Health Association, Alberta Division</p>	

	(CMHA AB) has received confirmation from the Ministry of Health that its grant application for a Rural Mental Health Community Development Project has been approved. The funding will develop and maintain an Alberta Rural Mental Health Network, and support 150 rural Alberta communities in developing community mental health action plans. Colleen asked council members if they know of any communities that would be interested to bring their name forward. Colleen also mentioned that the “Step it up” conference in Brooks on April 10-12, 2018 was successful. The next conference will be scheduled for 2020. Colleen mentioned the success and positive feedback from the High School Outreach skills days. RhPAP sponsors these events in hopes of offering students a hands-on experience and insight on different career opportunities in the medical field. The idea is the host community “grows their own” health professionals and promotes attraction and retention.	
5. Old Business		
5.1. Business Arising from May 10th, 2018 Maya Atallah – Advisory Council Coordinator	Carol Tkach will send Maya Atallah information on the Men at Work Program. Pending Dr. Daniel Edgcumbe will provide a contact list of who from Alberta Health Services is the point of contact for each rural area. Complete Maya Atallah will set up a teleconference with all the David Thompson Health Advisory Council to discuss and finalize the work plan for 2018/2019 and the annual report for 2017/2018. Complete	
6. New Business		
6.1. Central Zone Executive Leadership Update – Kerry Bales , Chief Zone Officer, North (Central) Zone – Allan Sinclair , Senior Operating Officer, Red Deer & South Area (Interim), Central	Kerry Bales provided a report on the following: <ul style="list-style-type: none">- Connect Care is advancing in the organization. Central Zone implementation is set for March 2020. They are working in the first quarter to be prepared which includes making sure there is proper governance, there is an understanding of the content design and needs, and looking at provincial processes. They will hear more and more closer to implementation.- Meetings are upcoming in Maskwacis. They are working with the provincial and federal government along with AHS to develop a needs assessment to look at what are some of the gaps in services and how might partnership be made to meet the needs specific to that indigenous community. AHS may be able to help with the planning stages.	

<p><i>Zone</i></p> <p>- Andrea Thain Liptak , Executive Director Public Health, Primary Care, Chronic Disease Management, Children’s Rehab Services, Allied Health, and Community Administrative Support - Central Zone, Alberta Health Services</p>	<ul style="list-style-type: none"> - Red Deer has been identified to have the highest rate per capita in the province for deaths related to fentanyl. The government has funded supervised consumption services (SCS) in Red Deer. SCS provides a place where people can use previously-obtained drugs in a monitored environment to reduce harm and overdose, while offering additional services such as counselling, social work, and opioid-dependency treatment. Partners including City of Red Deer administration, AHS, the Government of Alberta, Turning Point and Safe Harbor Society have been working together to bring supervised consumption services to Red Deer. A location has been determined as a temporary site for an Overdose Prevention Site (OPS). OPS are designated for the purposes of observing people while they are using previously-obtained drugs and monitoring for adverse events, primarily overdose. SCS are designed for long-term service provision. <p>Andrea and Allan provided a report on the following:</p> <p>Sylvan Lake Advance Ambulatory Care Center. Service is up and running and 40/50 patients are being seen. The center is receiving great support from community and positive feedback. They have also learned how to send out messaging to get the right people to the right areas. The center has not settled to what is routine yet but they do not see patient flow slowing down in the winter months.</p> <p>Q: Will other central zone communities see a similar model in their area?</p> <p>A: Highly unlikely as this model was designed in response to the specific situation Sylvan Lake was experiencing. For facility based solutions, we will help enhance already established centers and services.</p>	
<p>6.2. Report from Council Chair - Sandy Doze</p>	<p>Sandy Doze provided the following updates:</p> <p>She went over the survey results in detail and encouraged members to reflect on questions and send in responses.</p> <p>She gave a summary of the Council of Chairs meeting</p> <ul style="list-style-type: none"> • Chairs want an internal communications network where information can be shared between each council of chairs so that councils can learn from each other. • Revisit council boundaries. Some members feel that council boundaries do not reflect where community members get services. Some communities to think about 	

	<p>for DTHAC are Drayton Valley and Drumheller.</p> <ul style="list-style-type: none"> • Have a combined HAC event calendar so that HACs see what others have planned. • Encouraging members to take the mental health and first aid course 	
6.3. Advisory Council Update – Maya Atallah	<p>Maya Atallah provided a full report. Following are the highlights:</p> <ul style="list-style-type: none"> - Advisory council brochure - Survey results - DTHAC Top 5 – 10 issues - Committee participation - Advisory Council’s members profiles - We are AHS - Sharing information with the Provincial Advisory Council and the Wisdom Council - Advisory Councils’ Fall Forum - Social Media Champions 	
6.4. Review work plan Timelines	<p>Municipal Leadership Forum</p> <ul style="list-style-type: none"> • Planning stages things to think about are date, location, and time • Suggestions were Wetaskiwin and Stettler • Marie Cornelson, Bob Long and Janice Lockhart volunteered as committee members to work on content and agenda. <p>Continuing Care and Mental Health Information Sessions have been held</p>	<p>Maya Atallah to get number of attendees from previous Municipal Leadership Forum</p>
6.5. Theme setting for upcoming meetings	<p>Will move to next meeting November 8, 2018</p>	<p>Choose presentations at next meeting.</p>
6.6. Council Member Roundtable	<p>Terry Johnston – Hanna is getting a fourth doctor by the end of year. This will take pressure off wait time in medical clinic.</p> <p>Janice Lockhart – She expressed that the mental health session turnout was great and well received. Wetaskiwin Points West Living is opening soon summer 2018. Points West Living will have both independent and designated supportive living residents.</p> <p>Carole Tkach – She shared that there has been some physician changes between Coronation Castor and Consort and all positions are filled.</p>	

	<p>Melanie Hassett – She shared that there has been some physician changes. It was nice to bring the community together for the mental health session and have a local discussion.</p> <p>Debra Murphy – She shared that physician recruitment in Rimbey is good. Over 50 University of Alberta healthcare students experienced Rimbey’s first-ever skills weekend on August 25 and 26. The medical, nursing, and physiotherapy students came. The event was hosted by the Rimbey and Area Attraction and Retention Committee, and sponsored by the Rural Health Professions Action Plan.</p> <p>Faith Pilgrim – She added that because of the success of the skills event there is talk to have a skills day for High School students. New Valley View Manor in Rimbey will open September 19, 2018.</p> <p>Marie Cornelson – She shared that Drayton Valley now has sixteen doctors between the three clinics and the community is happy. She mentioned that the Drayton Valley Health Foundation is hosting a Festival of Lights Gala on November 17th, 2018.</p> <p>Deryl Comeau – She shared that Sylvan Lake Advance Ambulatory Care Center opened in June, 2018. She feels that more awareness about the center needs to occur plus the criteria for patients to be seen. Her involvement with Connect Care has led her to be part of a patient portal working group called Myportal for three months, meeting every two weeks. She will share information about a cardiac cath lab opening in Red Deer.</p>	
<p>7. Next Meeting</p>	<p>Date: Thursday November 8, 2018 Time: 1:00 p.m. to 4:00 p.m. Location: Innisfail Health Centre – Classroom B 5023 42 St, Innisfail AB T4G 1A9</p>	
<p>8. Meeting Evaluation and Adjournment</p>	<p>Moved by Marie Cornelson to adjourn the meeting at 3:50 p.m.</p>	