

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Meena Hotels Inc.
“the Owner”

Marites Nathoo
“the Owner”

RE: The “swimming pool” located in Calgary, Alberta and municipally described as:
Best Western Airport Inn – Swimming pool
1947 18 Avenue NE

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The pool combined chlorine was not maintained at the lowest possible level. The combined chlorine level was tested and measured 1.26 milligrams per litre.
- b. The swimming pool water was cloudy.
- c. The flow meter was not working.
- d. The automatic chemical controller for the pool was not working; the automatic controller was not feeding chemicals into the pool. The operator was manually adding chemicals into the pool.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The pool combined chlorine was not maintained at the lowest possible level. The combined chlorine level was tested and measured 1.26 milligrams per litre. This is in contravention of section 4.3 of the Pool Standards, July 2014 (Amended January 2018), which states that: “The combined chlorine residual in a public swimming pool must be maintained at the lowest level possible to maximize bather comfort”.
- b. The swimming pool water was cloudy. This is in contravention of Section 10 of the Public Swimming Pool Regulation 204/2014 which states: “A pool must be operated and maintained by the owner or the owner’s agent, if any, or the pool operator so that the water it contains is microbiologically, chemically and physically safe for use.”
- c. The flow meter was not working. This is in contravention of Section 12(1)(b) of the Public Swimming Pool Regulation 204/2014 which states: “A public swimming pool must have filtration and circulation systems and disinfection equipment that are serviced and maintained to provide bacteriologically and chemically safe water”.

- d. The automatic chemical controller for the pool was not working; the automatic controller was not feeding chemicals into the pool. The operator was manually adding chemicals into the pool. This is in contravention of Section 15(1)(2)(a) of the Public Swimming Pool Regulation AR 204/2014, which states: “A public swimming pool must be equipped with automated chemical feeding and monitoring equipment for pH and chlorine, and that the automatic equipment must be maintained in good working condition”.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Maintain combined chlorine at the lowest level possible to maximize bather comfort.
 - b. Resolve the water cloudiness to ensure the pool is physically and chemically safe for use.
 - c. Repair or replace the flow meter and ensure the equipment remains in good working condition.
 - d. Repair or replace the automatic chemical feeder and monitor and ensure this equipment remains in good working condition.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, July 23, 2024.

Confirmation of a verbal order issued to Marites Nathoo on July 19, 2024.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>