i4 Illumination Academy

Course Outline

Session 1: Introduction + Understanding the Problem
Introduction into design thinking, and jumping into understanding users experience, their challenges and systemic thinking. Teams will learn how to better understand the challenge from the end user's perspective, how to we map this new data and create elements to share this information with leaders and teams.
Date: September 6, 12-1:30 pm MT

Session 2: Defining the Challenge
How do we pick the right place to put our energy? In this session we will learn about leverage points and where to focus for greatest impact. The teams will learn how to reframe these problems and turn them into opportunities, and then pick the one they want to focus on, and that the user needs them to focus on.
Date: September 13, 12-1:30 pm MT

Session 3: Creativity in Complexity
Creativity will help us unlock new ways of working. Using analogous thinking and creative tools, we can generate new solutions to old challenges. Teams will learn tools to problem solve in creative ways and ensure these creations meet the needs of the users they are designing for. They will narrow down to a single idea what they believe will improve the user's experience or outcomes.
Date: September 20, 12-1:30 pm MT

Session 4: Prototyping and Validation
With an idea on mind, how do we create something that our users can interact with? In this session, teams will be provided with strategies on how to put their idea into the hands of their users. They will also build out evaluation plans to understand if their solution is meeting the needs of their users and tackles the challenge they selected.
Date: September 27, 12-1:30 pm MT

Session 5: ORIENT and Next Steps
This session will provide insights and transparency on the AHS Innovation landscape via the ORIENT modules. The Health Evidence and Innovation team will clearly outline the AHS innovation processes, inform teams of available resources and opportunities as well as the next steps and timelines.
Date: October 5, 12-1:30 pm MT

Alberta Health Services

Celebration and Reflect

Share your prototypes and learnings with the rest of the organization at the i4 conference. We will review the work you created, reflect on the last 12 weeks and share learnings attendees of the i4 conference.

Date: *November 2, 12:30-1:30 pm MT*