

# Viewing Encrypted Test Result Email

## Introduction

Eligible international travelers returning to Alberta at select airport and border crossings can participate in the Alberta COVID-19 Border Testing Pilot Program.

Once enrolled and tested for COVID-19, you will get an email with your test results (approximately 48 hours).

We keep your information safe through encryption, so accessing your results will require a few simple steps.

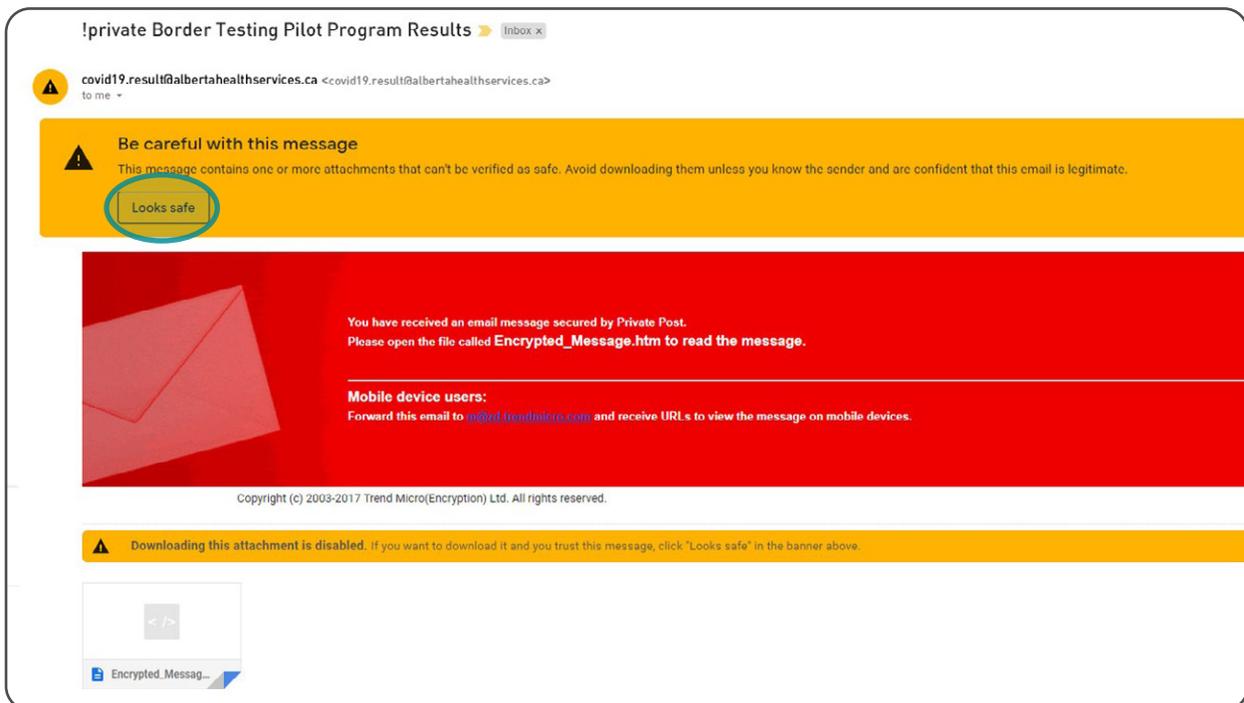
If you are accessing your email on desktop, start at step 1 below.

If you are accessing your email on mobile, skip to page 7.

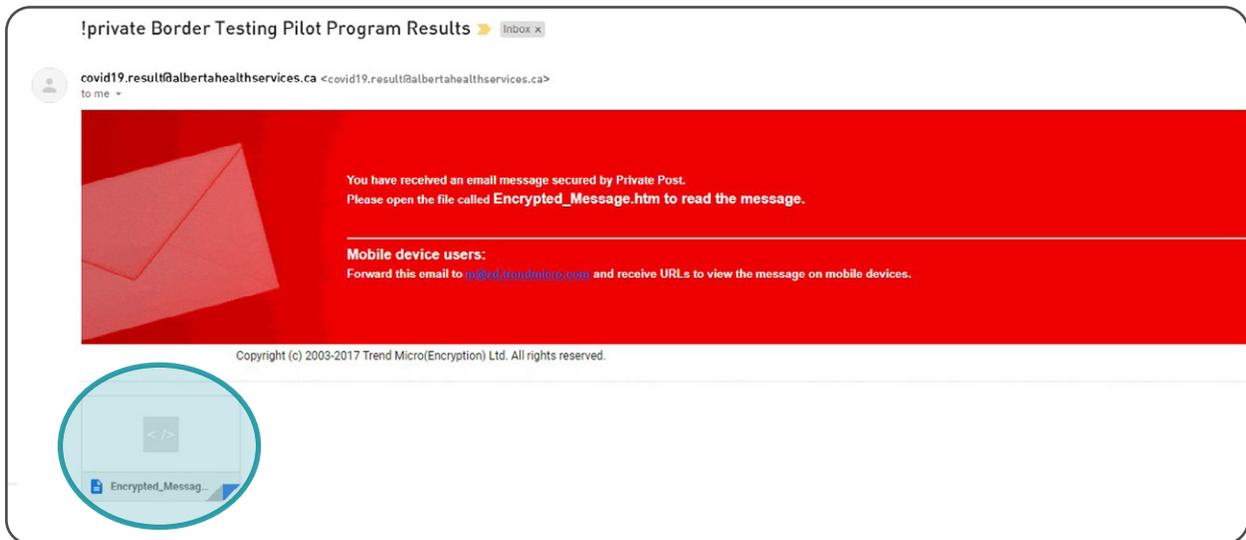
## Desktop Access

### 1. You will receive an email from covid.result@albertahealthservices.ca with the subject **!private Border Testing Pilot Program Results.**

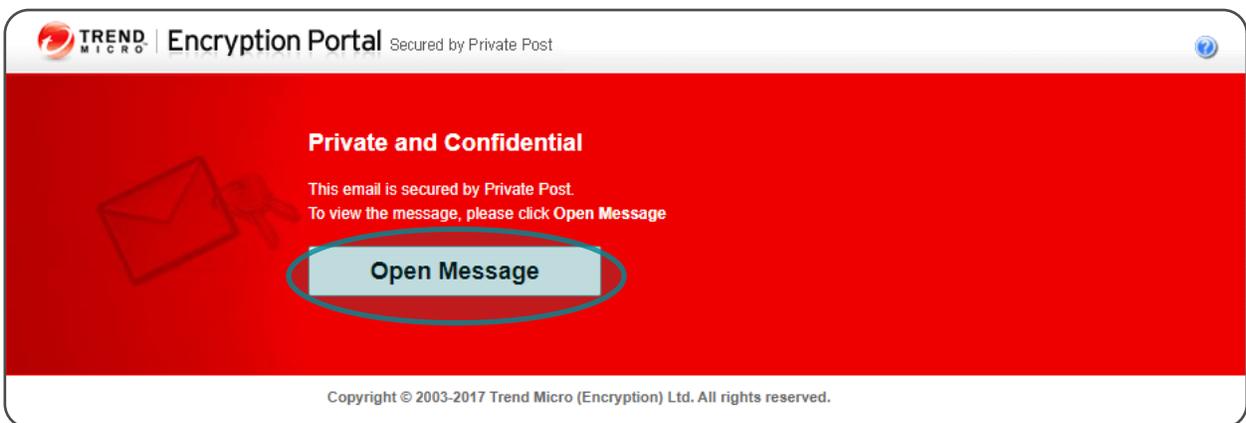
Note: This email is safe. Your email account cannot scan encrypted messages and may present a warning, such as this example from Gmail. The warning can be safely dismissed.



2. Click the attachment titled Encrypted\_Message.htm.



3. The attachment will open a webpage as shown below. Click Open Message.



4. A second web page will open. Click Register.

**Registration**

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To read this message, please register and validate your email address with Trend Micro first. This is to ensure the message can be read by the specified recipients only.

Registration is FREE.

**Your email:**  
alberta.health.services.test@gmail.com ([Not your email?](#))

**Service provider:**

 TREND  
MICRO

Trend Micro will provide support service to you in the future.

[Register](#)

[français](#) [italiano](#) [Deutsch](#) [español](#) [Português](#)  
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5. Please fill out the form on this registration page. After you have completed the form, click Continue.

## Register Encryption Account

Please complete the following information to register your email address.

**alberta.health.services.test@gmail.com** will be your identity for encryption. [Change](#)

**Select a Password**  
Your password must be at least 7 characters long. 

Password:

Confirm password:

**Select Security Question**  
Select the security question to help us confirm your identity. The answer should be memorable, unique, and contain at least three characters.

Question:

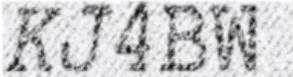
Answer:

**Set your Identification Word**  
Your identification word will appear on authentication screens, such as the Account Verification and Reset Password screens, to confirm the validity of the screens. Upon seeing your identification word, you can be assured that it is safe to type your information.

Identification word:   
(Minimum 2 characters)

Help us prevent spam and fake registration by typing the code you see in following image.

Type the code:

  Change the code  
 Read the code to me

I have read and agree to the [Licence and Terms](#)

6. You are free to close this page. Please check your email.

### Please Check Your Email to Activate Your Account

Check your inbox for a registration confirmation email message and follow instructions in the email message to confirm your encryption account.

From: tmeg\_operation@trendmicro.com  
To: alberta.health.services.test@gmail.com

Note: If you do not see a registration confirmation email in your Inbox, check your spam folder.

[Close Page](#)

[français](#) [italiano](#) [Deutsch](#) [español](#) [Português](#)  
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7. You will have received an email from tmeg\_operation@trendmicro.com with subject Registration Confirmation – Trend Micro Email Encryption. Click the link in the email. The link will take you to your result.

Registration Confirmation - Trend Micro Email Encryption Inbox x

tmeg\_operation@trendmicro.com  
to me

12:36 PM (0 minutes ago) ☆ ↶ ⋮



Welcome to Trend Micro Email Encryption

In order to complete your registration, click the following link to verify your email address.

<http://www.myprivatenost.com/zerodownload/completeRegistration.aspx?regid=1&user=alberta.health.services.test%40gmail.com&pid=0&BIDFromEmail=alberta.health.services.test%40gmail.com&userreg=MIGd8Ccc2fi.8eHB2iq88qRuFSy3J7GQUeSgav/wWxDE+-+n9EvvYStaRLEOPkXvnK/AitLxWOD48neCWfm43CpkuM6jNq/U5bviUEIbGYc11pNlr03v3FkpPFw8TVv/eshamyUC4t8eA/wmEEMM+0W+JZY7aooVUCFpAmBIS8TJLTNA0+6X23Wl98V3q/IpURlrZWcX0XVcf6hSyrCq==>

If you need more information, please visit:  
<http://support.privatenost.com/>

Sincerely,  
Trend Micro

## Mobile Access

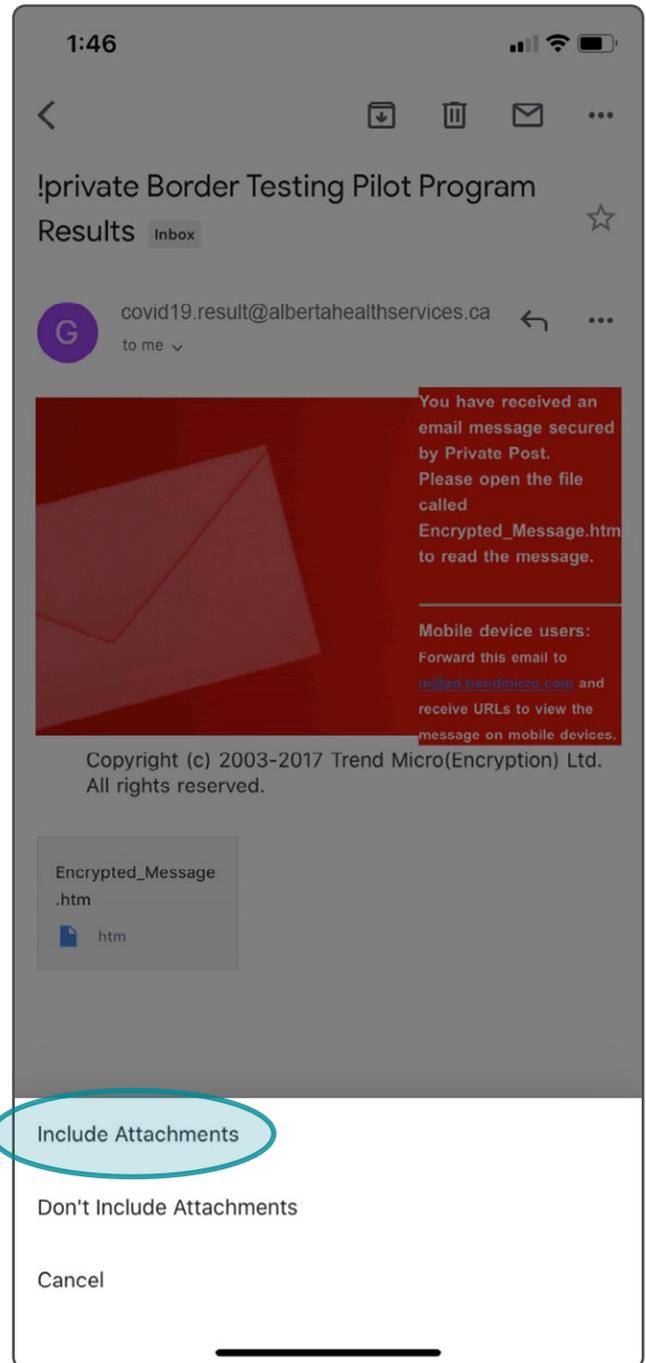
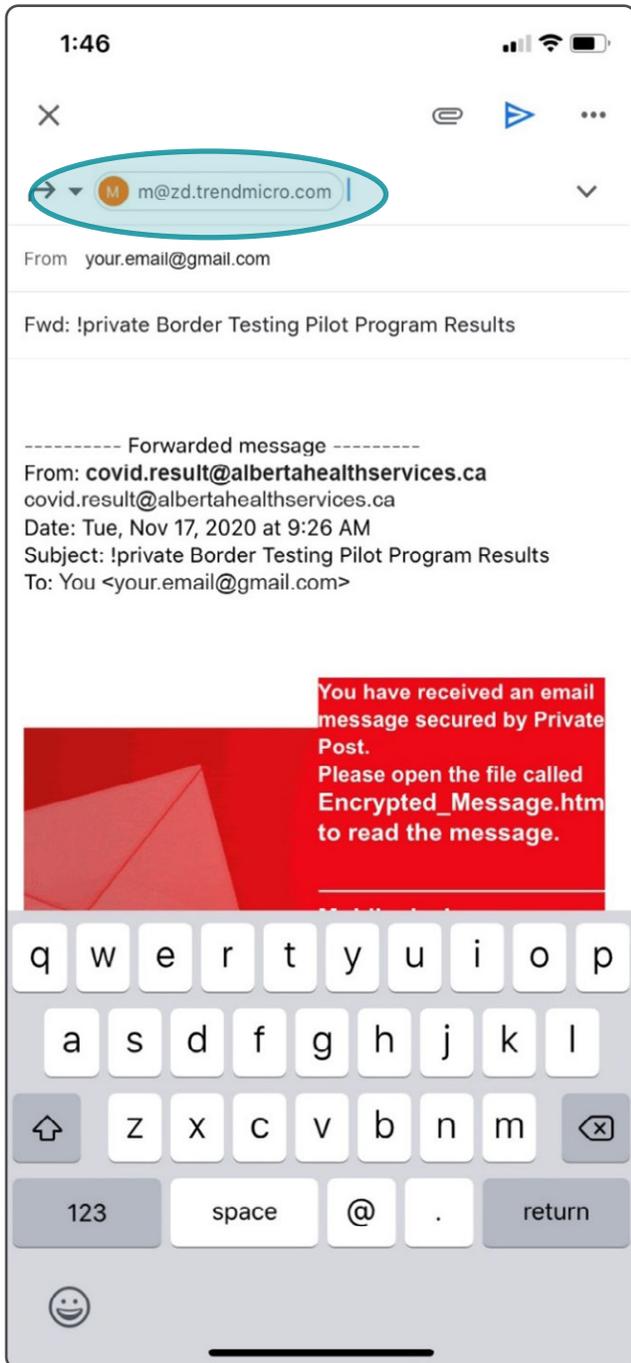
1. You will receive an email from **covid.result@albertahealthservices.ca** with the subject **!private Border Testing Pilot Program Results**.

Note: This email is safe. Your email account cannot scan encrypted messages and may present a warning. The warning can be safely dismissed.

Note: There is no need to open the attachment - the link it contains will not work on mobile. Proceed to step 2.

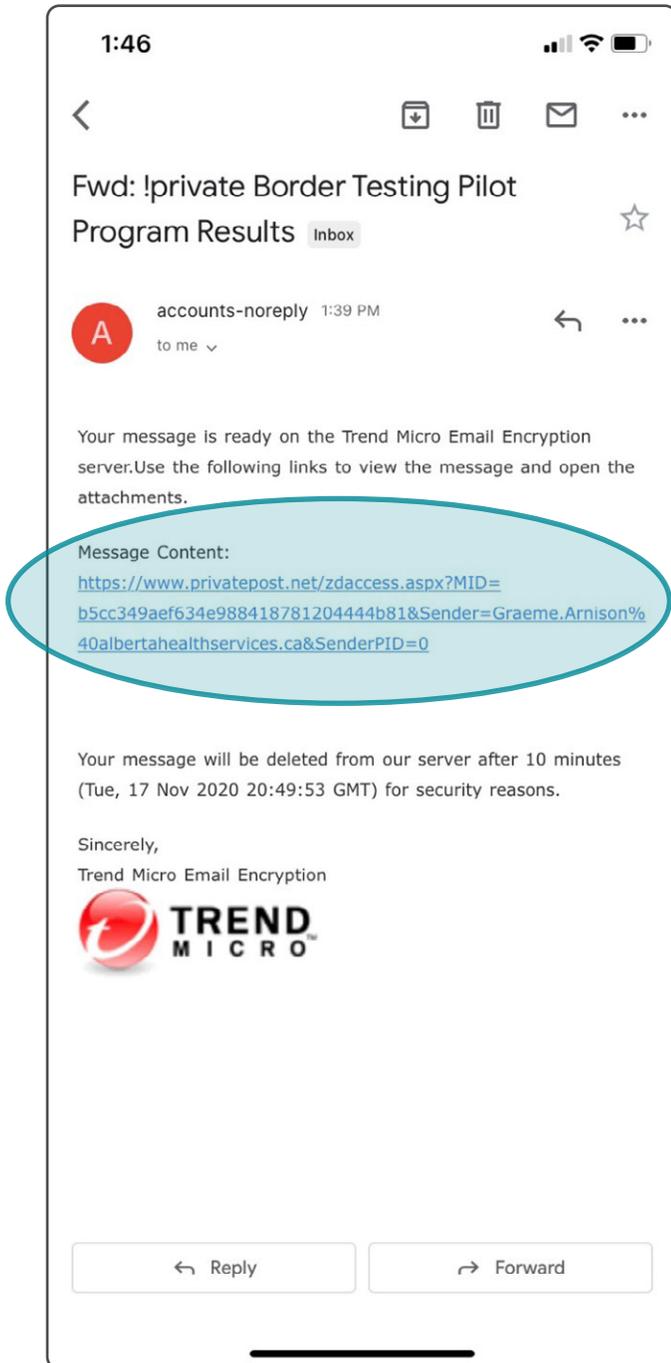


2. Forward the email to [m@zd.trendmicro.com](mailto:m@zd.trendmicro.com). Include attachments.



3. You will receive an email from **accounts-noreply@trendmicro.com**. Click the link in the email.

4. A webpage will open. Click the Trend Micro button.



5. Complete the registration form and click Continue.

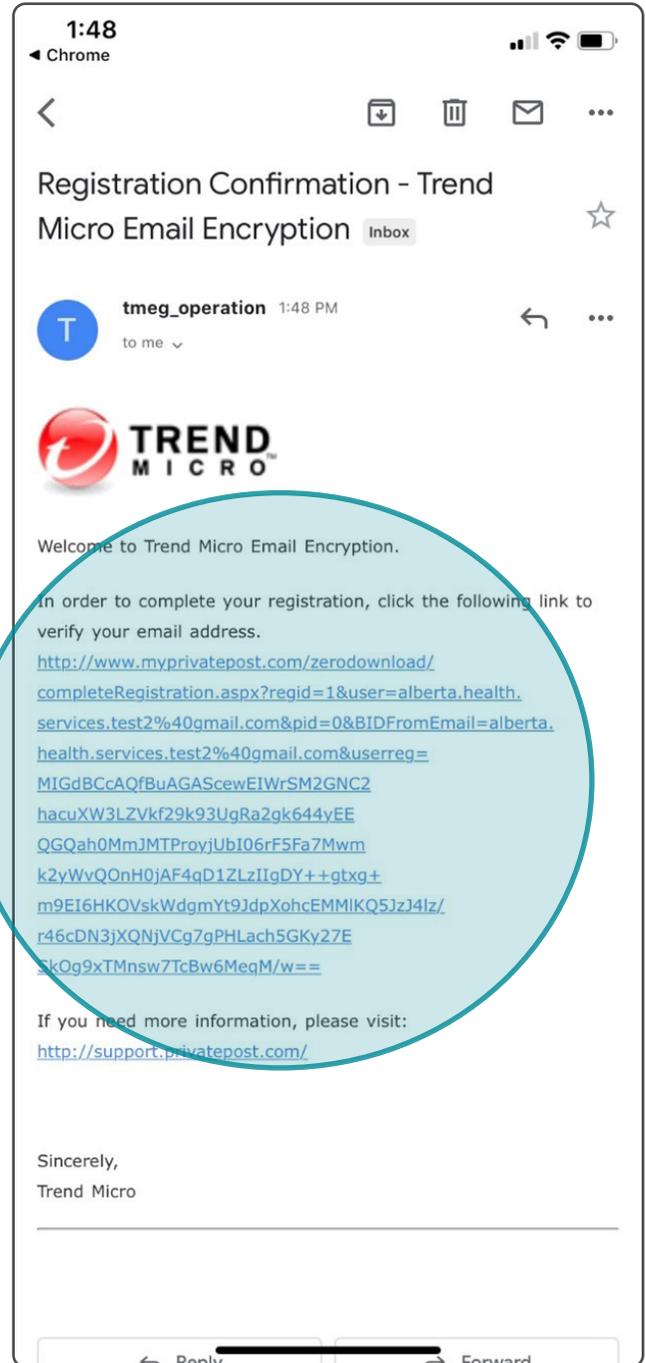
6. You will be presented with an End User License Agreement. Click Agree if you accept the terms.

The screenshot shows a mobile browser interface at 1:47. The address bar displays 'myprivatepost.com'. The Trend Micro logo is at the top left. The main heading is 'Registration'. Below it, the text reads: 'To view secure messages, register your email address.' There is a text input field containing 'your.email@gmail.com' with a '(Change)' link below it. A 'Password' section has a text input field with the placeholder 'Specify password'. An 'Identification word' section also has a text input field with the placeholder 'Specify password'. A 'Security question' section features a dropdown menu with 'What was the name of your first school?' and a text input field for the response with the placeholder 'Specify response'. At the bottom, there is a 'Type the code below:' section with an empty text input field and a CAPTCHA image showing the code 'WP4T4'.

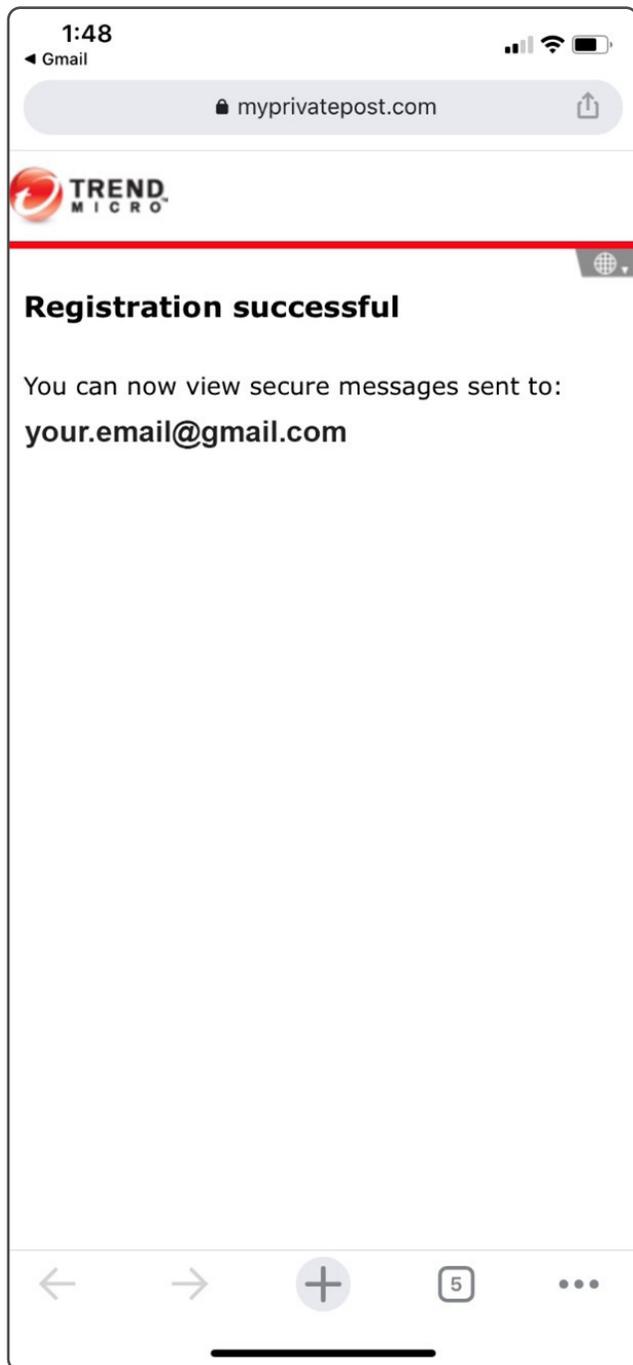
The screenshot shows a mobile browser interface at 1:48. The address bar displays 'myprivatepost.com'. The main heading is 'End User License Agreement'. A large text box contains the following text: 'IMPORTANT: THE FOLLOWING AGREEMENT ("AGREEMENT") SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH TREND MICRO INCORPORATED OR AN AFFILIATE ("TREND MICRO") IS WILLING TO LICENSE THE "SOFTWARE/SERVICES" TO "YOU" AS AN INDIVIDUAL USER OR AN AUTHORIZED REPRESENTATIVE OF AN ENTITY. BY ACCEPTING THIS AGREEMENT, YOU ARE ENTERING INTO A BINDING LEGAL CONTRACT WITH TREND MICRO. THE TERMS AND CONDITIONS OF THE AGREEMENT THEN APPLY TO YOUR USE OF THE SOFTWARE. PLEASE PRINT THIS AGREEMENT FOR YOUR RECORDS AND SAVE A COPY ELECTRONICALLY.' Below this, there is a paragraph starting with 'validity of the remaining parts of this Agreement.' and another paragraph starting with 'Trend Micro may assign or subcontract some or all of its obligations under this Agreement to qualified third parties or its affiliates and/or subsidiaries, provided that no such assignment or subcontract shall relieve Trend Micro of its obligations under this Agreement.' A section titled '13. QUESTIONS.' follows, with the text: 'Address all questions about this Agreement to: [legalnotice@trendmicro.com](mailto:legalnotice@trendmicro.com).' At the bottom, there is a text box with the text: 'THE SOFTWARE IS PROTECTED BY INTELLECTUAL PROPERTY LAWS AND INTERNATIONAL TREATY PROVISIONS. UNAUTHORIZED REPRODUCTION OR DISTRIBUTION IS SUBJECT TO CIVIL AND CRIMINAL PENALTIES.' Below the text boxes are two buttons: 'Agree' and 'Disagree'. The 'Agree' button is circled in red.

7. Feel free to close this window and check your email.

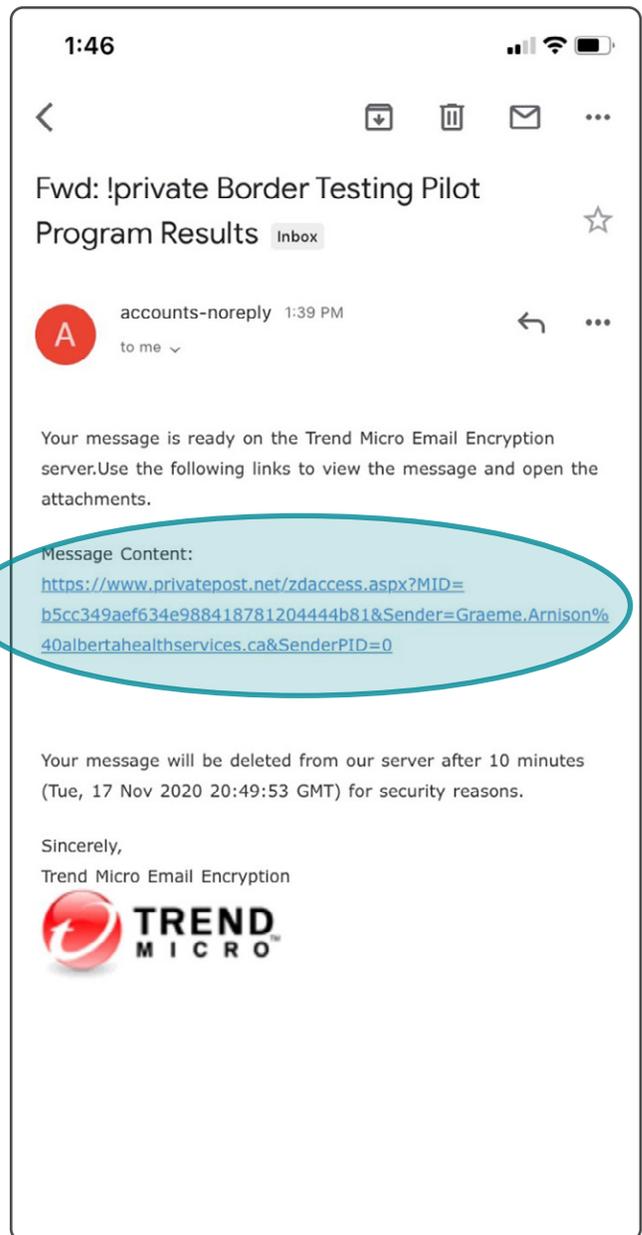
8. You will have been sent a confirmation email. Click the link.



9. A new window will open indicating your registration was successful. Feel free to close this window.



10. Return to the second email you received, from accounts-noreply@trendmicro.com with the subject Fwd: !private Border Testing Pilot Program Results. Click the link in the email. This is the first link you clicked in this process.



11. A web browser window will open.  
Enter the password you created and click continue. This will take you to your result.

