

Palliative Care Tip – Issue#23:

## ACCESSES TO PALLIATIVE HOME CARE AND PALLIATIVE CARE CONSULTATION SERVICE IN THE EDMONTON ZONE / June 2018

1. A request for **Palliative Home Care** services can be made by **patients, family members, and health care professionals** by calling Community Care Access at (780)496-1300.
2. The **Physician or Nurse Practitioner most responsible for the patient’s care** may request a **Palliative Care Consultation** for the following concerns:
  - Symptom Management and/or
  - Hospice or Tertiary Palliative Care Unit Admission Assessment

Patient Location	Team/Program	Week days	After 5 pm for URGENT clinical concerns	Fridays after 5 pm, weekends and STAT holidays
Cross Cancer Institute	Symptom Control and Palliative Care Team	780-432-8350	CCI Switchboard (SW) 780-432-8771	Community Care Access (CCA) 780-496-1300  RAAPID North 1-800-282-9911 or 780-735-0811
	Community Liaison Team	780-432-8887		
Royal Alexandra Hospital (RAH)	RAH Palliative Care Team	780-735-4038	RAH SW 780-735-4111	
University of Alberta (UAH)	UAH Palliative Care Team	780-407-2840 Fax 780-407-1394	UAH SW 780-407-8822	
Grey Nuns (GNCH) Misericordia (MCH) Community Hospitals and Villa Caritas	Covenant Health Palliative Care Team	Email consult form with demographic information to: <a href="mailto:PalliativeConsultTeam@cove.nanthealth.ca">PalliativeConsultTeam@cove.nanthealth.ca</a>	GNCH SW 780-735-7000 MCH SW 780-735-2000 Villa Caritas SW 780-342-6500	
Patients in community (including private residences, LTC, SL etc.), the rest of community hospitals within Edmonton Zone	Community Palliative Care Team	CCA: 780-496-1300 to obtain “Request for consult” form and fax back once completed		
Outside the Edmonton Zone	Edmonton Zone Palliative Care Program	<ol style="list-style-type: none"> <li>1. Telephone Consultation request through RAAPID North or CCA</li> <li>2. Telehealth Consultation by videoconference may be available in some areas. Contact (780) 432-8350</li> </ol>		

EDMONTON ZONE – PALLIATIVE AND END OF LIFE CARE

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