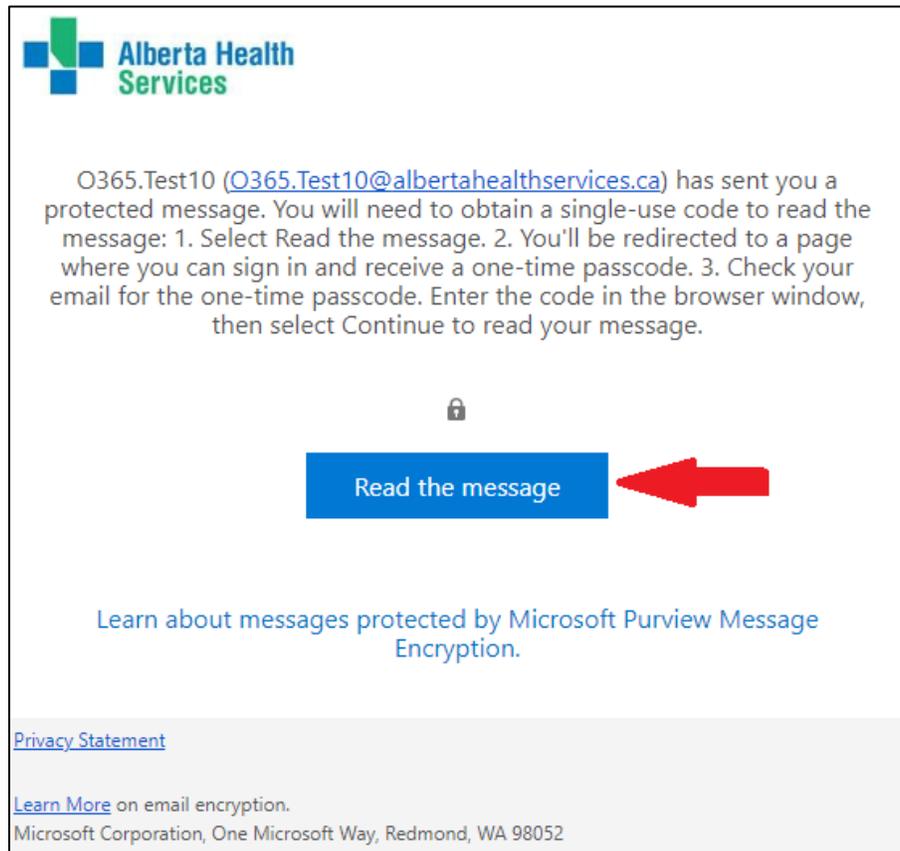


How to read an AHS encrypted email

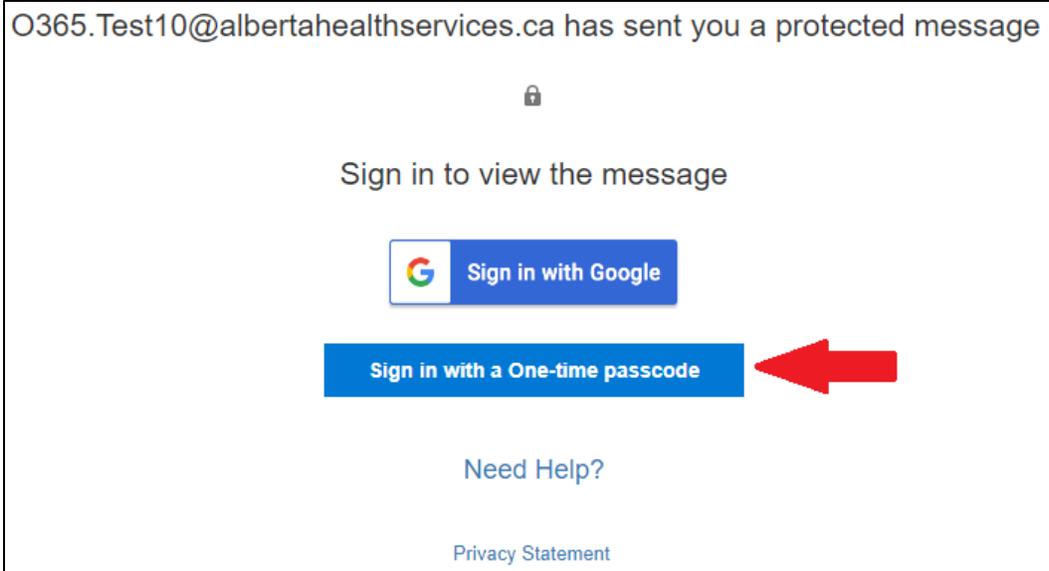
You can use your personal computer, Mac, or mobile device to read an AHS encrypted email.

Instructions

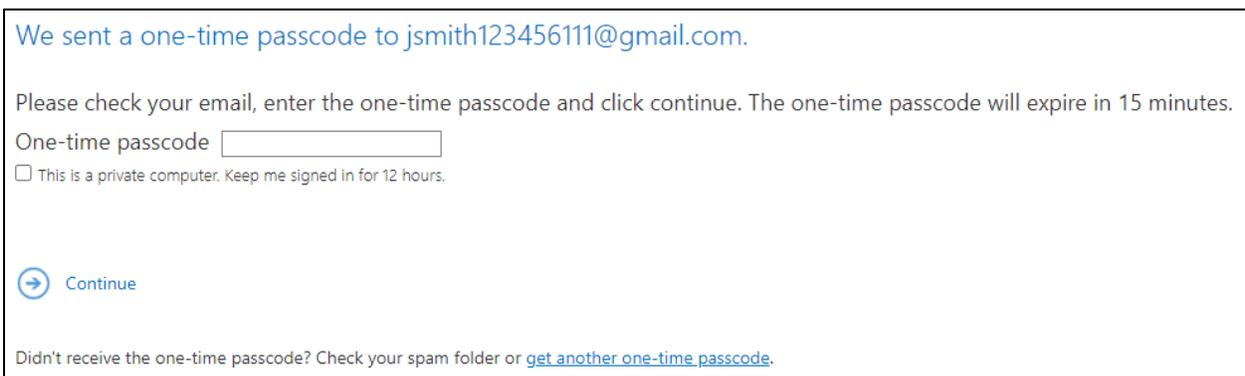
1. Click the **Read the message** button in the email.



2. A new page opens in which you can sign-in with a trusted partner account (Microsoft, Google, Yahoo) or use a one-time passcode. To use the one-passcode, click the **Sign in with a One-time passcode button**. If you are using a mobile device you will need to press and hold this button to open the link in your internet browser (Safari, Chrome).



3. A new window will open informing you a one-time passcode was sent to your email address.



4. Go back into your email to retrieve the one-time passcode.



Here is your one-time passcode

24745843

To view your message, enter the code in the web page where you requested it.

NOTE: This one-time passcode expires 15 minutes after it was requested.

5. Write the numbers down and enter them in the provided field and click **Continue**. Your encrypted message will now appear.



Test 2



O365.Test10 <O365.Test10@albertahealthservices.ca>

Today, 8:31 AM

jsmith123456111@gmail.com

Encrypt: This message is encrypted. Recipients can't remove encryption.

For additional information, please visit Microsoft's website - [How do I open a protected message? - Microsoft Support](#).

