

This Issue: Register now for Trauma-Informed Leadership Training (TILT); Physicians can report clinical adverse events using RLS; MD Culture Shift Newsletter; Career Opportunities; Resources and Supports for Physicians; News from the AHS Update and more.

We would like to recognize that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaty 6, Treaty 7 & Treaty 8 and the homeland of the Métis Nation of Alberta and eight Metis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.

Note: Recognizing some medical staff use an alternate email address instead of an AHS email address, some information is duplicated from the AHS Update to ensure all AHS medical staff have all up-to-date organizational information that may impact their practice.

Topics:

Medical Affairs News

- Register now for Trauma-Informed Leadership Training (TILT)
- Physicians can report clinical adverse events using RLS
- MD Culture Shift Newsletter
- Support for physicians
- Career opportunities
- Additional resources for physicians

From the AHS Update

- Action on Our Priorities
- Your Wellness
- Latest News
 - CEO video message celebrating InfoCare
 - COVID-19 status and cases in Alberta
 - o Join the Stollery Simulation Program, 3D Heart Project at K-Days

Medical Affairs News

Register now for Trauma-Informed Leadership Training (TILT)

September sessions of Trauma-Informed Leadership Training (TILT) are now open for registration on MyLearningLink*:

- September 7: 12:00 p.m. 1:00 p.m.
- September 14: 12:00 p.m. 1:00 p.m.
- September 14: 4:30 p.m. 5:30 p.m.

Facilitated by AHS certified Community and Workplace Traumatologists, TILT focuses on a compassionate and trauma informed approach to leadership in order to create a healthy workplace culture. We believe all physicians are leaders - not only those who are in a formal leadership position. This course offering is available to all who are interested.

This course is CME accredited by the Royal College of Physicians and Surgeons of Canada and the Office of Cumming Medical Education and Professional Development.

*Once in the MyLearningLink portal, enter "TILT" under the "course search" field to register.

Physicians can report clinical adverse events using RLS

In order to identify patient safety problems and make improvements, it is important to report hazards, close calls and clinical adverse events (CAEs).

AHS has a single, province-wide system for patient safety reporting called the Reporting & Learning System for Patient Safety (RLS).

All physicians have a responsibility to report patient safety events. When you report a CAE, close call, or hazard though RLS, the submission is reviewed, trended and shared to help us learn as an organization. Reporting helps to identify patient safety problems and to make improvements.

We encourage you to consistently submit CAEs and other patient safety problems using RLS, available on Insite.

Please note, RLS is intended for reporting incidents related to patient safety and should not be used for concerns related to professionalism of another physician. If a physician has a professionalism concern about a colleague, they should discuss this with their medical leader. There is a Safe Disclosure Line physicians can reach out to for support at 1-800-661-9675 or by emailing complianceofficer@ahs.ca.

MD Culture Shift Newsletter

Check out the July and August edition of the MD Culture Shift newsletter.

Support for physicians

The <u>Physician & Family Support Program</u> (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has resources aimed at offering support to physicians. These are available online:

- Webinar
- Resource Guide

Career opportunities

Practice opportunities across a broad range of specialties are available. All vacant AHS physician practice opportunities are posted on our physician recruitment website, Doctor Jobs Alberta.

Additional resources for physicians:

- AHS Virtual Health
- CPSA's Physician Portal
- <u>Cumming School of Medicine Continuing Medical Education (CME)</u>
 Resources
- How to Access AHS Insite and Email
- IPC Emerging Issues
- MD News Digest
- Physician & Family Support Program 1-877-SOS-4MDS (767-4637)
- Physician Wellness Educational Resources: Well Doc Alberta
- Support Services: Well Doc Alberta

From the AHS Update

You can read the full version online.

Action on Our Priorities

We are working to urgently address four key priorities. They are:

- Reducing emergency medical services (EMS) response times.
- Decreasing emergency department wait times.
- Reducing surgery wait times.
- Improving patient flow and continuity of care.

Much of this work is underway. We will continue to use this update to highlight actions being taken to address our priorities.

Improving patient flow and continuity of care

Renovations begin at Canmore's emergency department

Reducing surgery wait times

Surgical wait-list update

Work continues on other AHS priorities including:

Mental Health and Addiction

Additional support for families after emergency department discharge

Your Wellness

Access online cognitive behavioural therapy

As part of the <u>Employee and Family Assistance Program</u>, access online cognitive behavioural therapy for mild depression and anxiety. (more...)

Mental Wellness Moment — the emotional phases of managing a disaster



Dr. Nicholas Mitchell talks about the common phases that many people go through when dealing with a disaster. (more...)



Listen as a Podcast (1)

Latest News

CEO video message - celebrating InfoCare



Guests on the AHS Vlog discuss how InfoCare supports us in safeguarding privacy and information security. (more...)



COVID-19 status and cases in Alberta

Update on wastewater surveillance. (more...)

Join the Stollery Simulation Program, 3D Heart Project at K-Days

Two programs supported by the Stollery Children's Hospital Foundation will be showcased at K-Days on July 24. (more...)

Wrapping up

I hope you're all having an opportunity to enjoy summer. Please do your best to find time over the next few weeks to get outside, rest and recharge. I recognize taking time off can be difficult given our workforce challenges, particularly on our front lines, but it's important we take care of ourselves as we care for others. Thank you for everything you do every day.

With enduring gratitude and appreciation,

Dr. Sharron Spicer

Associate Chief Medical Officer, Physician Experience

On behalf of

Dr. François Belanger

Vice President, Quality & Chief Medical Officer

