

How can you become a ChangeMaker?

Making change is hard, and it takes a lifetime of learning, practice and testing. Consider some work that you are doing where you feel “stuck”. What are some other ways you could tackle the issues? Learn and reflect with other professionals to advance your own practice.

During our educational offerings we will cover six key areas to enhance the services offered in your practice:

Patient Safety, Access and Patient Centred Care

Working with the patient at the centre of what you do! Patient-centred care requires the elimination of duplication and delay of services.

Change Management

PROSCI, ADKAR, Behavioural Change, Current models and frameworks

Take steps forward with a change management approach! Change management is a combination of processes, tools and techniques to help move a project or initiative forward. Its focus is on the people side of change to help teams achieve business outcomes through the understanding and adopting change strategies. Learn to use models and frameworks in relation to specific contexts such as the Medical Home.

Coaching and Facilitation

Empowering teams into action! The secret superpower to leading a team, project, committee or meeting involves the two core competencies of coaching and facilitation. Learn how you may empower people by generating ideas, enabling participation, gaining buy-in, and managing resistance.

Innovation

Human Factors, Design Thinking, Liberating Structures, Complexity Theory

Improve design and systems through innovation! Utilize a methodology to solve complex problems and discover desirable solutions for your clients which align with how people naturally performs.

Data and Analysis

Measurement for improvement, EMD, Data Analysis

Change! Analyze! Improve! Data analysis in health care provides you an opportunity to consider data patterns when determining how your teams' clinical care can be cost-effectively improved.

QI Methods and Tools

Theory, Knowledge, System, Steps, Procedures

Apply the right tool at the right time to move change forward! QI Methods encompass theory and knowledge; systems; steps and procedures and processes that enable improvement.

Work collaboratively to advance services in the community for enhanced patient care.