

Reviewer Forum - Key Messages

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If you have any questions or comments regarding this information, please contact the Infection Prevention & Control Hand Hygiene Program at: hand.hygiene@ahs.ca

At the Hand Hygiene Reviewer Forum, topics are discussed that are important to all reviewers. This document summarizes the key messages discussed with reviewers to ensure reliable and representative data on hand hygiene. It is important to familiarize yourself with key messages so you stay informed of changes to the hand hygiene review process.

Topic	Summary
Ways to Engage Your Team	<ul style="list-style-type: none"> Conducting hand hygiene reviews is an open and transparent process. Announce your presence and explain your role in conducting reviews. Are staff curious about the review process? Feel free to pause reviews to show data collection to staff. Explain how the 4-moments are collected and reinforce the anonymity of data collection! Kindness and humor are amazing tools when conducting reviews! It's okay to have fun with hand hygiene. Ask your manager if there is a space for you to make a creative board to share compliance data and hand hygiene tips!
Hand Hygiene Webpage updates	<ul style="list-style-type: none"> We have updated our Website content, you will find the link to becoming a hand hygiene reviewer under reviews and reports, this link is a quick and easy way to access hand hygiene reviewer training information: Hand Hygiene Reviewer Training Alberta Health Services Hand Hygiene Newsletter - Issue 21 July 2023 (albertahealthservices.ca)
Hand Hygiene Newsletter	
Clean Hands System and iPad Reminders	<ul style="list-style-type: none"> Accessing the Clean Hands Portal Entering Data into the Clean Hands Portal Entering Data into the Clean Hands Portal (albertahealthservices.ca) User ID locks after 90 days of inactivity. To unlock user account, reach out to your IPC Zone Coordinator or to HH Provincial team at hand.hygiene@ahs.ca Ensure that your iPad's IOS is up to date; the current version is 1.0.60 Always press the 'SYNC NOW' button before starting reviews Latest troubleshooting for iPads see Troubleshooting your iPad and Clean Hands iPad App issues
Who Wants to be a Millionaire Game Scenarios	<ul style="list-style-type: none"> Forum Attendees were invited to participate in our "Who wants to be a millionaire: Hand Hygiene Edition". Contestants were pulled forward to answer Hand Hygiene Scenarios. If you want some practice with hand hygiene scenarios, you can find them in the Hand Hygiene Guide.
Coming Up Next	<ul style="list-style-type: none"> October 2023 - Global Handwashing Celebrations 2nd & 3rd week of October Global Handwashing Day Alberta Health Services November 15, 2023 - Next Hand Hygiene Forum



For more information contact ipcsurvstadmin@ahs.ca
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