


Programs & Services at the Bonnyville Community Cancer Centre

Cancer Patient Navigator



Cancer Patient Navigators are registered nurses who can support you in understanding more about the next steps in your treatment and guide you in finding the right supports and resources you need throughout your cancer journey.

 780-826-3311 ext 3162

Gift Shop

Monday–Friday 9:00am–12:00 noon 1:00pm–4:00pm	Main floor	780-826-3311 ext 3253
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The Gift Shop is open to patients, families and staff. There are many items available to buy, such as gifts, clothes and books.

Bonnyville Patient and Family Resource Centre



A variety of patient education resources are available.

Volunteers



The Bonnyville Health Centre Auxiliary volunteers provide warm blankets, beverages, and snacks in the waiting room and treatment areas.

Wig Services



The Canadian Cancer Society has wig rooms in various community offices across the country.

 1-888-939-3333

Programs & Services at the Cross Cancer Institute (CCI) in Edmonton

Look Good, Feel Better



This free workshop helps women manage the appearance-related side effects of cancer. Tips, techniques and tools about skin care and how to manage side effects are presented.


 lgfb.ca  1-800-914-5665

Patient and Family Resource Centre

Mon–Fri 9:00 am–4:00 pm	Main floor	780-432-8456
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The centre provides information, referral and library services. You may borrow books or DVD's and CD's, chat with a knowledgeable volunteer or view web-based videos. If you are new to the CCI, call or stop by to arrange a **personalized patient orientation**. The orientation is customized to your needs and takes 20-50 minutes based on areas covered.

 Mon-Fri, 9:30 am–2:30 pm

Wig Services



The Cross Cancer Institute also has wig services and provide wig fittings, head shaves and head washes at **no cost**.

 780-432-8334



CancerControl Alberta
Resources, support and information
from prevention to treatment and beyond.
www.cancercontrolalberta.ca

Getting to Know Your Cancer Centre Bonnyville



Bonnyville Community Cancer Centre

Bonnyville Healthcare Centre
5001 Lakeshore Drive
Bonnyville, AB
T9N 2J7

780-826-6533
8:00 am – 4:00 pm



General Information

This pamphlet will help you get to know key things about your Cancer Centre. It is meant to be used with the **Newly Diagnosed with Cancer** book. Please bring the book with you to your appointment if you have one. If not, we will give you one at your first appointment.

You can access the book online at www.cancercontrolalberta.ca > Just Diagnosed.

Where do I park?



Parking Lots

Free, public parking is available on the north and south sides of the hospital.

There are 2 dedicated cancer clinic parking stalls in the south parking lot. These are first come, first served basis.

Wheelchair accessible spots are available in both lots.

Street parking is also an option. Please let us know if you are having difficulty finding parking.

Drop Off and Pick Up

There is a drop off and pick up area at the main entrance.

Checking in for your first appointment



1. Check in at the Main Reception desk.
2. After checking in, you will be directed to the Bonnyville Community Cancer Centre on the 1st floor.
3. Check in at the cancer centre office. When you check in, we will give you a copy of the **Newly Diagnosed with Cancer** book, if you don't already have one.

What do I need to bring with me?

Find a checklist of items to bring in the **orange section** of the **Newly Diagnosed with Cancer** book.



Places to stay



Please ask your Bonnyville cancer care team for more information if you need accommodation.

Can I bring electronics?



Yes, you may bring your cell phone, laptop, tablet or other devices. Please be respectful and:

- Put your phone on vibrate
- Bring earphones for entertainment devices
- Network: Healthspot (no password required)

There are televisions available in each room.



It's a good idea to bring something to read or do while you wait for your appointments.



Where can I get my prescriptions filled?



Your cancer treatment medications come from the Cross Cancer Institute in Edmonton. Support medication prescriptions (like anti-nausea medications) can be filled at your regular community retail pharmacy.

Where can I get my bloodwork drawn?



Where possible, we will ask you to have your bloodwork drawn at a lab nearest you the day before you have your visit with the doctor.

Please come 1 hour early if you are having bloodwork done the same day as your appointment.

Where can I eat?



Cafeteria

	Cash and Debit
	Mon–Fri 7:00am–5:00 pm daily
	Basement Floor

- Vending machines available in the hospital
- Cancer Clinic kitchenette available to patients and family for coffee, tea, juice, water, and light snacks.

Connecting with programs and services virtually (Telehealth)



It may be possible to virtually join education sessions or connect with health care providers at other cancer centres. Ask your cancer patient navigator, social worker or other cancer care team member if this service is available.