FOUNDATIONS OF QUALITY IMPROVEMENT
PQI100
Course Outline

Course Description

Quality improvement is a staple of all healthcare systems, ensuring improvements are made using repeatable scientific processes, designed to maximize success and uptake. Effective quality improvement can improve clinical outcomes, clinical process efficiencies, waste reduction, problem solving, and communication.
Understanding quality improvement and its processes is essential to advance healthcare systems. Regardless of roles and responsibilities, everyone can make a difference.

Learner Effort Hours: 6

Reflective Learning: 3 hours

Scheduled Virtual Learning Sessions: 3 hours

Year Active: 2022

Pre-requisites: None

Course Completion Requirements

- Attendance in all scheduled virtual learning sessions (3 Zoom sessions)
- Participation in instructor facilitated online activities (3 Discussion Boards)

Course Outcomes

1. Explain quality improvement and it's importance to healthcare.
2. Explore foundational concepts and principles of quality improvement.
3. Examine the quality improvement process.

Course Materials and Resources

- PQI100 eWorkbook
- Thornhill Community Health Clinic Project (Case Study)
- Google Classroom Learning Site
- Zoom Video Conferencing

Pre-Course Work:

Read the case study (Thornhill Community Health Clinic Project) before attending the first Zoom session

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For more information, contact
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