

TEAMWORK FOR PATIENT SAFETY

PPS102

Course Outline

Course Description

All members of the health-care team, including patients/families/care givers, play pivotal roles in determining the effectiveness of the team. In this course, you will learn about the elements of effective teamwork within health-care teams and how to address challenges often faced by these teams. Throughout the course, you will have several opportunities to reflect on how these characteristics apply to your own team as you plan your own team strengthening activity. Participating on effective health-care teams is key to ensuring that the focus remains on providing care based on AHS Values with the ultimate goal of advancing a patient safety culture within AHS.

Learner Effort Hours: 6

Reflective Learning: 3 hours

Scheduled Virtual Learning Sessions: 3 hours

Year Active: 2021

Pre-requisites: A Culture of Patient Safety PPS100

Course Completion Requirements

- Attendance in all scheduled virtual learning sessions (3 Zoom sessions)
- Participation in instructor facilitated online activities (3 Discussion Boards)

Course Outcomes

1. Discuss the unique characteristics of health-care teams.
2. Analyze the role of teamwork in improving patient safety outcomes.
3. Evaluate the elements impacting team effectiveness and function of health-care teams.
4. Participate effectively and appropriately in a health-care team to optimize patient safety.

Course Materials and Resources

- PPS102 eWorkbook
- Google Classroom Learning Site
- Zoom Video Conferencing



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For more information, contact
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