

COMMUNICATION FOR PATIENT SAFETY

PPS101

Course Outline

Course Description

Proper, effective communication between physicians, patients, colleagues and teams is essential for patient safety. Effective communication contributes positively to prevent patient harm and adverse events from happening. Patient-centered communication ensures safe, high quality health care. It happens when providers understand and integrate the information from patients, and when patients comprehend accurate, timely, complete, messages from providers in a way that enables them to participate in their care to the greatest extent possible.

Learner Effort Hours: 6

Reflective Learning: 3 hours

Scheduled Virtual Learning Sessions: 3 hours

Year Active: 2021

Pre-requisites: A Culture of Patient Safety PPS100

Course Completion Requirements

- Attendance in all scheduled virtual learning sessions (3 Zoom sessions)
- Participation in instructor facilitated online activities (3 Discussion Boards)

Course Outcomes

1. Outline the significance of communication in patient safety.
2. Examine the impact of interdisciplinary communication on patient safety.
3. Apply communication strategies appropriately and effectively to provide safe patient care.

Course Materials and Resource

- PPS101 eWorkbook
- Google Classroom Learning Site
- Zoom Video Conferencing



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For more information, contact
Quality & Patient Safety Education
QPSE@ahs.ca