

# COVID-19

## Resources for Team Based Care Models during Pandemic

Critical Care Strategic Clinical Network  
Alberta Health Services (AHS)

**Note: This resource package was created by members of the CCSCN and the COVID-19 Staffing Task Group. Content is based off the CoACT Collaborative Care model, from Health Professions Strategy & Practice Alberta Health Services.**

## Purpose:

Surge planning during pandemic necessitates a movement towards team based models of care delivery. Although the structure of each team model (staff mix, staff to patient ratio) are site specific, there are common facilitating elements to team based model functionality. The contents of this package have been adapted for Critical Care from the AHS CoACT Collaborative Care model.

The purpose of this package is to provide context and tools for operationalizing team based models of care delivery in critical care.

## Contents:

1. Foundational Principles
2. Functional Tools
3. Additional Resources

1. Foundational Principles	
Getting Started with Team Care Models	<a href="https://site.cmg.io/scnresearch/Care_Hubs_in_Critical_Care-Getting_Started-1.pdf">https://site.cmg.io/scnresearch/Care_Hubs_in_Critical_Care-Getting_Started-1.pdf</a>
Team Care Model: Care Hub Shift Process	<a href="https://site.cmg.io/scnresearch/Team_Care_Model-Care_Hub_Shift_Process.pdf">https://site.cmg.io/scnresearch/Team_Care_Model-Care_Hub_Shift_Process.pdf</a>
Team Roles and Responsibilities	<a href="https://site.cmg.io/scnresearch/Critical_Care_coact-care-hub-team-roles-responsibilities-1.pdf">https://site.cmg.io/scnresearch/Critical_Care_coact-care-hub-team-roles-responsibilities-1.pdf</a>
Roles and Responsibilities Posters	<a href="https://site.cmg.io/scnresearch/Roles_&amp;_Responsibilities_Care_Hub_Team_Critical_Care_April_16th.pdf">https://site.cmg.io/scnresearch/Roles_&amp;_Responsibilities_Care_Hub_Team_Critical_Care_April_16th.pdf</a>  <a href="https://site.cmg.io/scnresearch/Sample_Care_Team_Formation_Critical_Care_April_17th_2.pdf">https://site.cmg.io/scnresearch/Sample_Care_Team_Formation_Critical_Care_April_17th_2.pdf</a>
Accountability, Responsibility and Legal Liability of Regulated and Unregulated Health Care Providers Working in Collaborative Care	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/hsp-accountability-legal-liability-hcp.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/hsp-accountability-legal-liability-hcp.pdf</a>
Scope of Practice by Role	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/Scope%20of%20Practice%20by%20Role%20within%20ICU%20April%2016th.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/Scope%20of%20Practice%20by%20Role%20within%20ICU%20April%2016th.pdf</a>

## 2. Functional Tools (contact [CriticalCare.SCN@albertahealthservices.ca](mailto:CriticalCare.SCN@albertahealthservices.ca) for editable versions)

Assignment of Care Script	<a href="https://site.cmg.io/scnresearch/tms-coact-assignment-of-care-script.pdf">https://site.cmg.io/scnresearch/tms-coact-assignment-of-care-script.pdf</a>
Care Hub Huddle Checklist	<a href="https://site.cmg.io/scnresearch/tms-coact-care-hub-huddle-checklist.pdf">https://site.cmg.io/scnresearch/tms-coact-care-hub-huddle-checklist.pdf</a>

Patient Care Tracker Team Worksheets (simple and detailed)	<a href="https://site.cmg.io/scnresearch/Simple_Version_Team_Bedside_Task_Tracker.pdf">https://site.cmg.io/scnresearch/Simple_Version_Team_Bedside_Task_Tracker.pdf</a> <a href="https://site.cmg.io/scnresearch/Detailed_Bedside_Task_Tracker_April_16.pdf">https://site.cmg.io/scnresearch/Detailed_Bedside_Task_Tracker_April_16.pdf</a>
IDRAW Communication/Report tool and example	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/IDRAW%20FAQ.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/IDRAW%20FAQ.pdf</a> <a href="https://site.cmg.io/scnresearch/Critical_Care_example_of_IDRAW_handover_report.pdf">https://site.cmg.io/scnresearch/Critical_Care_example_of_IDRAW_handover_report.pdf</a>
Sample Shift Report templates	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/RDRH%20ICU%20worksheet.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/RDRH%20ICU%20worksheet.pdf</a>
Name tag template	<a href="https://site.cmg.io/scnresearch/Team_Role_Name_Badges.pdf">https://site.cmg.io/scnresearch/Team_Role_Name_Badges.pdf</a>

### 3. Additional Resources

COVID Altered Clinical Documentation for Nursing and Critical Care	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20Altered%20Documentation_surge%20APRIL%2017.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20Altered%20Documentation_surge%20APRIL%2017.pdf</a> <a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20Clinical%20Documentation%20for%20Nursing%20April%209%202020.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20Clinical%20Documentation%20for%20Nursing%20April%209%202020.pdf</a>
Alterations in Care Delivery during surge for Critical Care	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/Altered%20Care%20Delivery%20in%20CC%20April%2017.pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/Altered%20Care%20Delivery%20in%20CC%20April%2017.pdf</a>
HPSP COVID-19 Response CoACT Collaborative Care Guide (original resources and content)	<a href="https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20COVID%20Response%20-%20Nursing%20Deployment%20Decisions%20(Care%20Hub%20Guide)%20(002).pdf">https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20COVID%20Response%20-%20Nursing%20Deployment%20Decisions%20(Care%20Hub%20Guide)%20(002).pdf</a>
CoACT webpage	<a href="https://insite.albertahealthservices.ca/coact/Page9614.aspx">https://insite.albertahealthservices.ca/coact/Page9614.aspx</a>