# Medical Staff Update

This Issue: Multi-Factor Authentication for MyLearningLink; Register for Hematology Update; FAST Expands General Surgery to All Zones; Career Opportunities; Resources and Supports for Physicians; News from the AHS Update and more.

AHS recognizes that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaty 6, Treaty 7 and Treaty 8, and the homeland of the Métis Nation of Alberta and eight Métis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.

Note: Recognizing some medical staff use an alternate email address instead of an AHS email address, some information is duplicated from the AHS Update to ensure all AHS medical staff have all up-to-date organizational information that may impact their practice.

# **Topics:**

#### **Medical Affairs News**

- Multi-Factor Authentication (MFA) expands to MyLearningLink
- Enhanced email protection rolling out across AHS
- AHS IT will soon restrict unapproved applications
- Register now for the Second Annual Hematology Update on April 13
- FAST expands General Surgery to all zones
- Career opportunities
- Support for physicians
- Additional resources for physicians

#### From the AHS Update

- Our Priorities
- Your Wellness
- Latest News
  - Get ready for the new Microsoft Teams
  - Staff parking rate changes on April 1
  - Dialysis hours extended in Wetaskiwin, Lac La Biche

# **Medical Affairs News**

Multi-Factor Authentication (MFA) expands to MyLearningLink

AHS is expanding our use of MFA to increase our protection against cyber security threats.

Starting April 3 at 7 p.m., users accessing MyLearningLink (MLL) from outside the AHS network (meaning from a personal device or an AHS device without a NetMotion connection) will be prompted to authenticate using one of the MFA methods they have already set up.

If you have not already set up at least two MFA methods, please visit the <u>user guide</u> for support. Learn more about MFA on <u>Insite</u> (AHS credentials required).

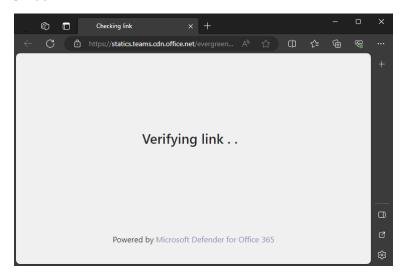
# **Enhanced email protection rolling out across AHS**

Microsoft Defender is rolling out across AHS to protect against phishing, malware and malicious websites. Two notable features include:

**Safe Attachments**: Email attachments will be scanned to ensure they are safe. This process may result in a short delay before the attachment is available to open.



**Safe Links**: This feature protects web links in Microsoft Outlook, Teams and Office.

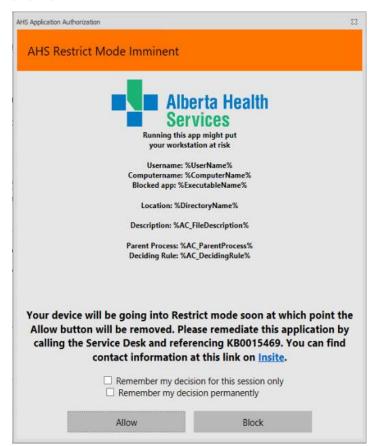


These features will be turned on for all AHS email users automatically.

Questions? E-mail AHS.MessagingServices@ahs.ca.

To protect AHS systems from security threats, IT will soon block unapproved applications on the AHS network.

If you use an unapproved application while on the AHS network, you will see the pop-up window below.



The pop-up warns about potential security risks and gives you the option to "Allow" or "Block" access.

If you receive this pop-up, please contact the <u>IT Service Desk</u> as soon as possible. AHS will soon begin blocking access to all unauthorized applications on the AHS network. If you need to continue accessing any unapproved applications for work purposes, the service desk can help you remediate and ensure you don't lose access to the app.

To learn more about the AHS Application Control program, visit Insite.

# Register now for the Second Annual Hematology Update on April 13

This exciting and innovative conference will be held in-person at the Robbins Learning Pavilion at the Royal Alexandra Hospital or online.

With a combination of plenaries, short snappers and workshops, this conference will deliver an update on optimal clinical practice in Hematology. The Update is

suitable for physicians (including fellows, residents and medical students), internists, nurses and nurse practitioners, allied health professionals and pharmacists.

Topics include Hemoglobinopathies, Iron Deficiency, Navigating Referrals to Hematology, and many more!

Register now at www.hemupdate.ca to take advantage of the early bird pricing.

# FAST expands general surgery to all zones

In late February, general surgery joined the Facilitated Access to Specialized Treatment (FAST) program across the province.

Referring providers can now submit general surgery referrals through a central access and intake office in each zone and can choose to send referrals to the next available surgeon with the shortest wait time, a specific provider or site, or an out-of-zone provider.

To improve the referral process, FAST has developed standardized referral forms and referral pathways, with the help of primary care, specialty care and patients, for each FAST specialty. Referencing these ensures providers know what information – like labs and diagnostic imaging – are required with their referral.

Orthopedic surgery, urology (except Edmonton Zone) and vascular surgery are also available provincially through FAST. The remaining surgical specialties will join FAST by 2025.

For more information, visit <u>ahs.ca/FAST</u>, and stay tuned for a new FAST webpage launching soon.

#### **Career opportunities**

Practice opportunities across a broad range of specialties are available. All vacant AHS physician practice opportunities are posted on our physician recruitment website, <a href="Doctor Jobs Alberta">Doctor Jobs Alberta</a>.

#### Support for physicians

The <u>Physician & Family Support Program</u> (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has resources aimed at offering support to physicians. These are available online:

- Webinar
- Resource Guide

### Additional resources for physicians:

- AHS Virtual Health
- CPSA's Physician Portal
- <u>Cumming School of Medicine Continuing Medical Education (CME)</u>
  Resources
- How to Access AHS Insite and Email
- IPC Emerging Issues
- MD News Digest
- Physician & Family Support Program 1-877-SOS-4MDS (767-4637)
- Physician Wellness Educational Resources: Well Doc Alberta
- Support Services: Well Doc Alberta

# From the AHS Update

You can read the full version online.

### **Our Priorities**

# See the Health Workforce Strategy highlight on internal turnover

Given AHS' size and our position leading healthcare delivery in Alberta, 80 per cent of open positions are filled internally. (more...)

#### New temporary continuing care beds in Olds

AHS and Seasons Encore in Olds have temporarily increased the number of designated supportive living beds in the town. (more...)

#### Your Wellness

### Start your wellness journey this spring

Take your health to the next level with <u>Employee and Family Assistance Program's</u> Jumpstart Your Wellness initiative. <u>(more...)</u>

#### **Mental Wellness Moment**



Dr. Nicholas Mitchell talks about available supports and resources for mental health recovery. (more...)



#### Latest News

# **Get ready for the new Microsoft Teams**

Starting April 1, the new Microsoft Teams app will become the default for all users. (more...)

# Staff parking rate changes on April 1

AHS parking rates for staff and the public will be increased, effective April 1. (more...)

#### Dialysis hours extended in Wetaskiwin, Lac La Biche

More Albertans with chronic kidney disease can access dialysis close to home with expanded service hours in two communities. (more...)



Healthy Albertans. Healthy Communities. Together.