

Understanding Diversity

Online training available for healthcare providers

Alberta is home to individuals from socially and culturally diverse backgrounds. In healthcare, understanding and respecting diversity helps us minimize the barriers that may impact access, health and well-being of individuals and their families.

To support healthcare teams in appropriately meeting the unique needs of the populations they serve, Alberta Health Services (AHS) is introducing a new online learning module focused on enhancing diversity awareness and competency of the healthcare teams.

The diversity e-learning is appropriate for any member of the healthcare team who interacts with patients. Those completing the module will gain better understanding and appreciation of the social and cultural factors that are embedded in patient care.

Healthcare providers can access the e-learning at <https://phc.myabsorb.ca/#/login>.

A Diversity Competency Self-Reflection Tool that supports healthcare teams in providing culturally safe care to patients and families will also be available here in April 2015. This tool was developed to ensure the needs of Diverse and Vulnerable populations are being met by allowing the user to reflect on the approaches and values they have and how that might impact patients and families.