Connect Care: South Zone Wave 5

*ALL DATES ARE DRAFT

Helpful Links: Clinician Handbook Readiness Resources for Physicians Prescriber/Clinician Definitions

July Ongoing

- Area Trainer (AT) Recruitment
- Super User (SU) Recruitment

Physician

Nov-Jan TBD

• Technical Dress Rehearsal

Mid-November

• SU Training Completed

Late November—Mid-December

- Basic Training for Physicians and Prescribers:
- ATs deliver training
- SUs support training

Nov-Jan TBD

• Technical Dress Rehearsal

Early to Mid-January

• 60 days out LRA

Mid-January

- Patient Movement Day
- Clinical & Operational Readiness Summit

Late January

- Follow up Medical Leader Readiness Survey
- Playbook Chapter 5

January to Late March

- Personalization Training for Physicians and Prescribers:
- ATs deliver training
- SUs support training

Early March

- Launch
- SUs provide at-the-elbow support

Late March

 SU support shifts from at-theelbow to broader support

Late March to Mid-April

- Optimization for Physicians and Prescribers:
- ATs deliver training
- SUs support training

JUN

JUL

AUG

SEP

Survey

September Ongoing

AT regular meetings with team

• AT "Educating the Epic End User"

OCT

one day in person training

• Medical Leader Readiness

SU Recruitment

Mid-September

Workflow Walkthrough

NOV

DEC

JAN

FEB

MAR

APR

June-July

- Playbook Chapter 1 (June)
- Playbook Chapter 2 (July)
 Area Trainer (AT) Posting
- Area Trainer (AT) PostingSuper User (SU) Posting
- Combined communications re: AT and SU
- Email to program, Clin Ops and CMIO team
- Email to MILs from ACMIOs
- Email to interested physicians

August Ongoing

- AT Recruitment
- SU Recruitment
- Playbook Chapter 3

Early October

• AT "CMIO Track Training" in person training

Mid-October

AT Teach backs

Late October

- SU training begins
- Playbook Chapter 4

Nov-Jan TBD

Technical Dress Rehearsal

Early December

 90 days out Launch Readiness Assessment (LRA)

December

Additional SU Training if needed

Early February

- Shadow Charting
- Clinical & Operational Readiness Day

Mid-February

- Basic Training for Physicians and Prescribers completed
- ATs deliver training
- SUs support training
- Workflow Dress Rehearsal

Late February

- 30 days out LRA
- Personalization for Physicians and Prescribers completed
- ATs deliver training
- SUs support training

April Ongoing

• SU provide broader support as needed

Mid to Late April

- Optimization for Physicians and Prescribers completed
- ATs deliver training
- SUs support training



Connect Care
*Last updated July 2019
Subject to Change