

Primary Care / Population Health		Provincial								
Measure Name	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2017-18 FQ3YTD	2018-19 FQ3YTD
Ambulatory Visits	6,421,309	6,569,162	6,638,806	1,644,761	1,673,018	1,727,067	1,521,266	NA	4,965,788	NA
EMS Events	517,640	512,167	544,744	138,398	136,588	139,239	139,029	142,117	408,156	420,385
Food Safety Inspections	92,857	82,482	78,311	19,186	19,025	19,297	19,150	14,701	59,286	53,148
Number of Clients Placed from Acute / Subacute Hos..	5,405	5,395	5,218	1,283	1,377	1,254	1,192	1,280	3,841	3,726
Number of Clients Placed from Community (home)	2,474	2,568	2,709	654	736	799	713	754	1,973	2,266
Number of Unique Home Care Clients	117,508	119,749	121,938	78,444	78,806	80,094	80,838	81,820	107,606	111,949
Acute Care										
Emergency Department Visits (all sites)	2,134,945	2,079,688	2,101,629	527,509	514,057	526,700	515,283	517,607	1,587,572	1,559,590
Urgent Care Visits	189,775	187,519	198,108	49,734	48,060	50,235	48,613	49,974	150,048	148,822
Hospital Discharges	404,514	403,958	400,909	99,639	99,570	102,839	98,743	100,591	301,339	302,173
Births	55,283	53,647	51,692	12,312	12,100	13,106	13,352	12,257	39,592	38,715
Total Hospital Days	2,812,244	2,837,865	2,862,324	719,410	728,961	723,271	687,273	727,985	2,133,363	2,138,529
Average Length of Stay (in days)	7.0	7.0	7.1	7.2	7.3	7.0	7.0	7.2	7.1	7.1
Diagnostic / Specific Procedures										
Hip Replacements (scheduled and emergency)	5,564	6,004	6,191	1,569	1,680	1,712	1,407	1,608	4,511	4,727
Knee Replacements (scheduled and emergency)	6,645	6,692	6,556	1,618	1,700	1,774	1,562	1,660	4,856	4,996
Cataract Surgery	36,807	38,053	39,340	10,000	10,925	10,437	8,821	10,065	28,415	29,323
Main Operating Room Activity	282,720	288,198	290,648	73,521	74,784	76,913	66,544	72,835	215,864	216,292
MRI Exams	195,419	192,375	195,017	47,447	49,263	50,379	50,347	50,893	145,754	151,619
CT Exams	391,600	405,332	415,755	101,514	107,962	109,212	108,291	109,319	307,793	326,822
X-Ray	1,874,879	1,843,076	1,857,946	457,135	466,230	475,097	450,705	460,238	1,391,716	1,386,040
Lab Tests	75,512,771	76,282,777	76,973,710	19,042,369	19,425,314	20,308,001	19,410,898	19,894,341	57,548,396	59,613,240
Cancer Care										
Cancer Patient Visits (patients may have multiple visits)	616,237	641,856	639,449	158,081	159,941	170,046	162,701	168,338	479,508	501,085
Unique Cancer Patients	55,020	57,549	58,409	28,616	27,916	30,287	28,980	29,792	51,235	51,960
Addiction & Mental Health										
Mental Health Hospital Discharges (acute care sites)	22,646	24,183	24,471	6,075	6,003	6,506	6,170	6,788	18,468	19,464
Addiction Residential Treatment and Detoxification Admissions	10,919	10,591	11,009	2,696	2,786	2,831	2,820	2,666	8,223	8,317
Health Information Services										
Health Link Calls	755,334	744,278	706,280	185,058	188,203	170,002	159,883	178,323	518,077	508,208

Data as of February 13, 2019

Food Safety Inspections data note: Inspection numbers were lower than usual in Q3 for two key reasons. First, transition to a new software system required time for testing and training, which reduced the time allowed for conducting inspections. Second, due to the new system, some work performed by inspectors is recorded differently and no longer contributes to the totals.

### Primary Care / Population Health Zone 1 South

Measure Name	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2017-18 FQ3YTD	2018-19 FQ3YTD
Ambulatory Visits	376,743	406,163	430,483	107,397	111,797	118,997	104,409	NA	318,686	NA
Food Safety Inspections	7,866	7,707	6,401	1,668	1,766	1,484	1,539	1,079	4,635	4,102
Number of Clients Placed from Acute / Subacute Hospital	448	447	417	117	111	103	88	107	306	298
Number of Clients Placed from Community (home)	439	478	488	104	153	130	109	115	335	354
Number of Unique Home Care Clients	12,218	12,588	12,822	8,248	8,253	8,296	8,349	8,472	11,397	11,554

### Acute Care

Emergency Department Visits (all sites)	194,257	192,083	193,467	47,584	46,328	48,935	48,916	46,763	147,139	144,614
Hospital Discharges	30,485	30,521	29,905	7,497	7,399	7,519	7,231	7,175	22,506	21,925
Births	4,217	3,940	3,865	938	948	947	957	858	2,917	2,762
Total Hospital Days	219,218	228,308	222,761	58,942	55,254	56,787	53,511	54,968	167,507	165,266
Average Length of Stay (in days)	7.2	7.5	7.4	7.9	7.5	7.6	7.4	7.7	7.4	7.5

### Diagnostic / Specific Procedures

Hip Replacements (scheduled and emergency)	578	591	569	129	140	162	124	159	429	445
Knee Replacements (scheduled and emergency)	838	784	778	204	190	213	217	216	588	646
Cataract Surgery	2,847	2,955	2,920	732	741	861	670	764	2,179	2,295
Main Operating Room Activity	23,209	23,352	22,491	5,698	5,628	5,767	5,065	5,542	16,863	16,374
MRI Exams	14,288	13,809	13,601	3,307	3,603	3,453	3,295	3,525	9,998	10,273
CT Exams	26,964	28,926	30,418	7,483	7,917	7,780	8,020	7,852	22,501	23,652
X-Ray	166,251	165,091	162,358	39,455	40,570	41,966	40,994	40,259	121,788	123,219
Lab Tests	5,263,114	5,195,905	5,200,813	1,277,598	1,333,975	1,384,818	1,324,131	1,357,690	3,866,838	4,066,639

### Cancer Care

Cancer Patient Visits (patients may have multiple visits)	32,144	34,055	31,067	7,615	7,353	7,631	7,737	8,631	23,714	23,999
Unique Cancer Patients	4,273	4,379	3,733	1,642	1,619	1,676	1,674	1,703	3,376	2,712

### Addiction & Mental Health

Mental Health Hospital Discharges (acute care sites)	2,052	2,166	2,230	565	555	576	516	650	1,675	1,742
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### Health Information Services

Health Link Calls	34,773	34,061	32,644	8,159	8,527	7,559	7,191	7,412	24,117	22,162
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Primary Care / Population Health		Zone 2 Calgary								
Measure Name	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2017-18 FQ3YTD	2018-19 FQ3YTD
Ambulatory Visits	2,646,960	2,661,944	2,762,142	685,838	704,998	688,054	607,302	NA	2,057,144	NA
Food Safety Inspections	30,496	27,093	26,494	6,635	6,310	6,894	7,136	5,321	20,184	19,351
Number of Clients Placed from Acute / Subacute Hospital	1,837	1,667	1,762	402	463	426	446	469	1,299	1,341
Number of Clients Placed from Community (home)	885	771	870	214	207	212	218	242	663	672
Number of Unique Home Care Clients	34,677	35,827	37,309	24,358	24,687	25,043	25,472	25,644	32,967	34,527
Acute Care										
Emergency Department Visits (all sites)	487,862	475,485	476,013	120,715	116,739	120,736	116,221	121,935	359,274	358,892
Urgent Care Visits	179,832	176,120	185,718	46,743	44,981	47,135	45,779	47,178	140,737	140,092
Hospital Discharges	143,063	143,659	144,354	36,120	36,002	36,769	35,476	37,072	108,352	109,317
Births	19,720	19,394	18,883	4,569	4,426	4,664	4,739	4,470	14,457	13,873
Total Hospital Days	1,030,612	1,024,174	1,021,481	253,709	261,973	260,765	252,258	267,326	759,508	780,349
Average Length of Stay (in days)	7.2	7.1	7.1	7.0	7.3	7.1	7.1	7.2	7.0	7.1
Diagnostic / Specific Procedures										
Hip Replacements (scheduled and emergency)	2,099	2,184	2,276	594	676	650	517	582	1,600	1,749
Knee Replacements (scheduled and emergency)	2,511	2,490	2,353	555	634	689	496	597	1,719	1,782
Cataract Surgery	13,578	13,490	14,439	3,532	4,167	3,424	3,374	3,727	10,272	10,525
Main Operating Room Activity	101,016	101,850	102,776	26,001	26,988	26,597	22,929	24,845	75,788	74,371
MRI Exams	76,850	77,116	77,502	18,770	19,715	19,678	19,688	19,277	57,787	58,643
CT Exams	142,863	145,678	151,370	37,052	39,164	38,877	38,925	40,204	112,206	118,006
X-Ray	546,546	537,800	546,543	133,743	138,140	137,615	131,883	135,969	408,403	405,467
Lab Tests	28,800,108	29,212,267	29,637,104	7,364,873	7,403,726	7,824,317	7,491,379	7,726,313	22,233,378	23,042,009
Cancer Care										
Cancer Patient Visits (patients may have multiple visits)	200,599	213,828	214,536	52,976	53,973	56,448	53,055	56,627	160,563	166,130
Unique Cancer Patients	22,934	23,792	24,651	12,447	12,227	13,275	12,583	12,916	21,626	22,330
Addiction & Mental Health										
Mental Health Hospital Discharges (acute care sites)	9,022	9,499	9,668	2,399	2,405	2,686	2,551	2,871	7,263	8,108
Health Information Services										
Health Link Calls	318,422	310,333	292,109	77,515	75,167	69,247	65,796	76,356	216,942	211,399

## Primary Care / Population Health Zone 3 Central

Measure Name	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2017-18 FQ3YTD	2018-19 FQ3YTD
Ambulatory Visits	479,723	501,083	481,016	118,105	121,368	130,341	114,194	NA	359,648	NA
Food Safety Inspections	11,390	9,944	9,508	2,336	2,204	2,070	2,214	1,820	7,304	6,104
Number of Clients Placed from Acute / Subacute Hospital	643	808	736	176	202	176	166	196	534	538
Number of Clients Placed from Community (home)	417	544	500	134	117	151	123	118	383	392
Number of Unique Home Care Clients	18,693	18,987	19,229	12,024	12,078	12,323	12,442	12,646	16,847	17,759

## Acute Care

Emergency Department Visits (all sites)	360,966	344,993	347,222	87,654	82,136	84,823	84,350	79,967	265,086	249,140
Hospital Discharges	45,577	45,265	43,982	10,916	10,830	11,170	10,472	10,564	33,152	32,206
Births	5,037	4,765	4,433	1,016	1,020	1,152	1,154	1,024	3,413	3,330
Total Hospital Days	323,983	338,305	328,939	83,667	82,373	80,554	78,044	88,500	246,566	247,098
Average Length of Stay (in days)	7.1	7.5	7.5	7.7	7.6	7.2	7.5	8.4	7.4	7.7

## Diagnostic / Specific Procedures

Hip Replacements (scheduled and emergency)	585	632	646	174	156	191	152	158	490	501
Knee Replacements (scheduled and emergency)	616	678	621	150	141	194	168	178	480	540
Cataract Surgery	3,782	3,859	3,947	982	1,138	1,202	837	646	2,809	2,685
Main Operating Room Activity	29,999	30,930	28,603	7,282	7,221	7,892	6,927	7,374	21,382	22,193
MRI Exams	12,406	11,034	12,058	2,785	3,275	3,272	3,349	2,872	8,783	9,493
CT Exams	37,485	38,679	38,310	8,876	10,563	10,602	9,886	10,700	27,747	31,188
X-Ray	255,147	251,374	251,082	63,166	61,045	66,264	62,784	62,712	190,037	191,760
Lab Tests	6,374,514	6,426,497	6,385,971	1,566,325	1,620,193	1,720,400	1,606,005	1,663,979	4,765,778	4,990,384

## Cancer Care

Cancer Patient Visits (patients may have multiple visits)	32,098	33,366	33,856	8,522	8,640	8,703	8,622	8,893	25,216	26,218
Unique Cancer Patients	2,762	2,970	3,038	1,542	1,529	1,642	1,615	1,728	2,623	2,822

## Addiction & Mental Health

Mental Health Hospital Discharges (acute care sites)	2,497	2,633	2,614	634	611	655	609	633	2,003	1,897
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## Health Information Services

Health Link Calls	68,388	61,431	56,996	14,780	15,528	13,880	13,438	13,973	41,468	41,291
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Primary Care / Population Health		Zone 4 Edmonton								
Measure Name	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2017-18 FQ3YTD	2018-19 FQ3YTD
Ambulatory Visits	2,490,807	2,581,917	2,561,790	634,202	632,927	684,986	607,045	NA	1,928,863	NA
Food Safety Inspections	27,788	23,188	20,484	4,882	5,279	5,253	4,423	3,639	15,205	13,315
Number of Clients Placed from Acute / Subacute Hospital	2,039	2,040	1,795	475	469	440	383	380	1,326	1,203
Number of Clients Placed from Community (home)	467	535	593	142	193	243	214	213	400	670
Number of Unique Home Care Clients	37,986	38,437	38,269	24,528	24,426	24,848	24,883	25,253	33,740	34,844
Acute Care										
Emergency Department Visits (all sites)	541,451	545,147	552,858	138,544	137,852	140,296	136,585	141,223	415,006	418,104
Urgent Care Visits	9,943	11,399	12,390	2,991	3,079	3,100	2,834	2,796	9,311	8,730
Hospital Discharges	141,279	142,584	140,224	34,816	34,817	36,382	35,442	36,024	105,407	107,848
Births	19,751	19,849	18,758	4,502	4,323	4,846	5,043	4,633	14,435	14,522
Total Hospital Days	975,054	995,740	1,007,038	256,429	259,220	254,214	241,410	251,019	747,818	746,643
Average Length of Stay (in days)	6.9	7.0	7.2	7.4	7.4	7.0	6.8	7.0	7.1	6.9
Diagnostic / Specific Procedures										
Hip Replacements (scheduled and emergency)	1,987	2,270	2,345	574	627	599	530	622	1,718	1,751
Knee Replacements (scheduled and emergency)	2,166	2,191	2,241	578	600	547	557	557	1,641	1,661
Cataract Surgery	14,458	15,751	16,014	4,179	4,310	4,428	3,442	4,307	11,704	12,177
Main Operating Room Activity	102,463	107,015	111,249	28,214	28,420	30,183	26,151	29,313	82,829	85,647
MRI Exams	78,254	77,523	79,087	19,374	19,326	20,685	20,811	22,005	59,761	63,501
CT Exams	149,237	157,225	159,512	39,393	41,151	42,558	42,447	41,570	118,361	126,575
X-Ray	613,135	603,962	609,941	150,971	153,797	154,169	146,313	151,771	456,144	452,253
Lab Tests	27,781,396	28,233,276	28,671,164	7,130,631	7,260,976	7,540,057	7,254,291	7,387,335	21,410,188	22,181,683
Cancer Care										
Cancer Patient Visits (patients may have multiple visits)	337,234	344,170	343,539	84,665	85,898	92,896	89,142	89,967	257,641	272,005
Unique Cancer Patients	25,074	26,442	27,150	12,659	12,341	13,463	12,892	13,145	23,517	24,104
Addiction & Mental Health										
Mental Health Hospital Discharges (acute care sites)	6,195	6,909	6,813	1,721	1,678	1,789	1,773	1,921	5,135	5,483
Health Information Services										
Health Link Calls	269,205	278,755	267,218	69,754	72,837	65,792	60,792	66,689	194,381	193,273

Data as of February 13, 2019

Primary Care / Population Health		Zone 5 North								
Measure Name	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2017-18 FQ3YTD	2018-19 FQ3YTD
Ambulatory Visits	427,076	418,055	403,375	99,219	101,928	104,689	88,316	NA	301,447	NA
Food Safety Inspections	15,317	14,550	15,424	3,665	3,466	3,596	3,838	2,842	11,958	10,276
Number of Clients Placed from Acute / Subacute Hospital	438	433	508	113	132	109	109	128	376	346
Number of Clients Placed from Community (home)	266	240	258	60	66	63	49	66	192	178
Number of Unique Home Care Clients	13,934	13,910	14,309	9,286	9,362	9,584	9,692	9,805	12,655	13,265
Acute Care										
Emergency Department Visits (all sites)	550,409	521,980	532,069	133,012	131,002	131,910	129,211	127,719	401,067	388,840
Hospital Discharges	44,110	41,929	42,444	10,290	10,522	10,999	10,122	9,756	31,922	30,877
Births	6,558	5,699	5,753	1,287	1,383	1,497	1,459	1,272	4,370	4,228
Total Hospital Days	263,377	251,338	282,105	66,663	70,141	70,951	62,050	66,172	211,964	199,173
Average Length of Stay (in days)	6.0	6.0	6.6	6.5	6.7	6.5	6.1	6.8	6.6	6.5
Diagnostic / Specific Procedures										
Hip Replacements (scheduled and emergency)	315	327	355	98	81	110	84	87	274	281
Knee Replacements (scheduled and emergency)	514	549	563	131	135	131	124	112	428	367
Cataract Surgery	2,142	1,998	2,020	575	569	522	498	621	1,451	1,641
Main Operating Room Activity	26,033	25,051	25,529	6,326	6,527	6,474	5,472	5,761	19,002	17,707
MRI Exams	13,621	12,893	12,769	3,211	3,344	3,291	3,204	3,214	9,425	9,709
CT Exams	35,051	34,824	36,145	8,710	9,167	9,395	9,013	8,993	26,978	27,401
X-Ray	293,800	284,849	288,022	69,800	72,678	75,083	68,731	69,527	215,344	213,341
Lab Tests	5,038,109	4,937,068	4,819,741	1,148,103	1,231,579	1,262,877	1,168,531	1,196,746	3,588,162	3,628,154
Cancer Care										
Cancer Patient Visits (patients may have multiple visits)	14,162	16,437	16,451	4,303	4,077	4,368	4,145	4,220	12,374	12,733
Unique Cancer Patients	2,318	2,378	2,297	1,070	1,035	1,083	1,022	1,094	1,995	1,998
Addiction & Mental Health										
Mental Health Hospital Discharges (acute care sites)	2,880	2,976	3,146	756	754	800	721	713	2,392	2,234
Health Information Services										
Health Link Calls	64,546	59,698	57,313	14,850	16,144	13,524	12,666	13,893	41,169	40,083

Data as of February 13, 2019

Quick Fact	Definitions
<b>Primary Care / Population Health</b>	
<b>Ambulatory Visits</b>	Ambulatory Visits include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. Non-hospital surgical facilities (NHSF) are included. Figures exclude Emergency Department (ED) and Urgent Care Centre (UCC).
<b>EMS Calls / Events</b>	Number of EMS emergency calls and events, including inter-facility transfers and other event types.
<b>Food Safety Inspections</b>	Number of food safety inspections conducted.
<b>Number of People Placed in Continuing Care</b>	Total number of people placed in a continuing care facility in the reporting period, including from acute care, subacute, and community.
<b>Number of Unique Home Care Clients.</b>	Number of unique home care clients receiving care within the reporting period.
<b>Seasonal Influenza Immunizations</b>	Number of seasonal influenza immunizations delivered during the influenza season, which is typically October to April each year though may extend beyond this timeframe.
<b>Acute Care</b>	
<b>Emergency Department Visits (all sites)</b>	Number of visits to an Emergency Department (ED). Figures include the Northeast Health Centre, which is a stand-alone ED.
<b>Urgent Care Visits</b>	Number of visits to a designated Urgent Care Centre (UCC).
<b>Hospital Discharges</b>	Number of discharges from an acute care hospital. Discharges include deaths and transfers out of facility.
<b>Live Births</b>	Number of live births in an acute care hospital. Figures exclude newborns born outside of an acute health care facility.
<b>Total Hospital Days</b>	Total number of inpatient days at an acute care hospital (admission to discharge date). Figures include acute, subacute and alternate level of care (ALC) days.
<b>Average Length of Stay (in days)</b>	The average length of stay (days) for discharged inpatients acute care hospitals. Figures include acute, subacute and ALC days
<b>Diagnostic / Specific Procedures</b>	
<b>Hip Replacements (scheduled and emergency)</b>	Number of hip replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures.
<b>Knee Replacements (scheduled and emergency)</b>	Number of knee replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures.
<b>Cataract Surgery</b>	Number of lens extractions for any reason. Bilaterals are counted as one procedure.
<b>Main Operating Room Activity</b>	Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled etc) including inpatient, day surgery, cesarean section, and scopes if done in the Main OR. Excludes procedures performed in the minor surgery room, endoscopy suites, emergency department, patient rooms, labor & delivery, intensive care etc.
<b>MRI Exams</b>	Number of magnetic resonance imaging (MRI) exams. Includes out-sourced exams.
<b>CT Exams</b>	Number of computerized tomography (CT) scans.
<b>X-rays</b>	Number of general radiology x-rays. Figures include bone densitometry and mammography.
<b>Lab Tests</b>	Number of laboratory tests. Zone results include AHS activities. Provincial totals also include genetics, Provincial Laboratory for Public Health (PLPH) and referred outs. Laboratory tests occur at Alberta Health Services (AHS), Calgary Lab Services (CLS), Dynalife Diagnostic (DLDX) and Medicine Hat Diagnostic Laboratories (MHDL). Figures exclude procurements and may include some ECGs. Calgary Zone figures exclude ECGs as of Fiscal 2014/15 Q1.
<b>Cancer Care</b>	
<b>Cancer Patient Visits (patients may have multiple visits)</b>	Number of visits to an ambulatory clinic in a cancer centre. This figure represents all visits to all facilities by all patients.
<b>Unique Cancer Patients</b>	Number of unique cancer patients who attended a Cancer Care visit during the time period. A patient may attend appointments across multiple zones during the reporting period but would only be counted once for the provincial figures. For additional detail regarding Cancer Care Quick Facts, see the Cancer Definitions.
<b>Addiction &amp; Mental Health</b>	
<b>Mental Health Hospital Discharges (acute care sites)</b>	Number of mental health discharges from an acute care hospital.
<b>Community Treatment Orders (CTO) Issued</b>	Number of CTO's issued.
<b>Addiction Residential Treatment &amp; Detoxification Admissions</b>	Number of Admissions to an Addiction Residential Treatment & Detoxification centre.
<b>Health Information Services</b>	
<b>Health Link Calls</b>	Number of calls to Health Link Alberta including 811, mental health helpline, Healthy Beginnings/Early Start line, calls transferred from UCC/ER, Cantonese/Mandarin line, and First Nations line. Calls from the Addictions Help and Alberta Quits lines are not included in this data.
<b>Poison Information (PADIS)</b>	Number of calls for consultation, advice, and referral after exposure to poisons, chemicals and toxins. This is a 24/7 service available to public and health professionals and includes 24/7 service to Alberta, Saskatchewan & NWT. Annual reporting only
<b>Drug Info for Health Professionals (PADIS)</b>	Number of calls for Drug Information for Health Professionals in the community. This service is available during working hours and includes Alberta, Saskatchewan & NWT. Annual reporting only
<b>Medication and Herbal Advice (PADIS)</b>	Number of calls to the Medication & Herbal Advice Line offering information to the public related to prescription, over the counter, and herbal medicines (24/7 service). Annual reporting only