

AHS Quick Facts

2023-24 FY

Quick Facts provide a snapshot of health care activity across the province and by zones and demonstrates growth in services provided in the last few years.

Most of the measures continue to be impacted by COVID-19.

Prepared by Data & Analytics

*The Quick Facts report is also available as an interactive dashboard:
[AHS Quick Facts](#)*

Please continue to use caution when comparing results from the quarters affected by the pandemic to the years under normal operation.

Provincial		2019-20 FY	2020-21 FY	2021-22 FY	2022-23 FY	2023-24 FY
Primary Care/Population Health	Ambulatory Visits	6,169,632	5,259,734	5,523,879	5,159,906	5,321,435
	EMS Events	589,498	602,263	672,898	661,177	724,783
	Food Safety Inspections	48,247	26,171	33,728	48,569	55,009
	Health Link Calls Received - Clinical	NA	NA	1,444,868	756,806	719,929
	Health Link Calls Received - Non-Clinical	NA	NA	2,291,770	604,799	394,883
	Health Link Outbound Calls - Clinical	NA	NA	59,775	43,587	95,046
	Health Link Outbound Calls - Non-Clinical	NA	NA	494,208	337,899	150,259
	Poison Information (PADIS)	39,253	38,718	48,392	49,398	49,621
	Seasonal Influenza Immunizations	1,438,682	1,650,836	1,207,403	1,276,970	Pending
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	5,113	4,663	5,193	5,814	NA
	Number of Clients Placed from Community (home)	3,408	2,764	3,471	3,618	NA
	Number of Unique Home Care Clients	124,551	117,294	121,798	126,539	130,111
Acute Care	Emergency Department Visits (all sites)	2,062,528	1,552,096	1,824,366	1,983,852	2,028,196
	Urgent Care Visits	202,925	148,166	193,948	221,066	233,785
	Hospital Discharges	399,281	358,107	376,019	380,268	392,805
	Births	49,981	46,603	47,297	45,755	47,603
	Total Hospital Days	2,852,150	2,505,858	2,614,642	2,826,571	2,965,496
	Average Length of Stay (in days)	7.1	7.0	7.0	7.4	7.5
	Alternate Level of Care Total Discharges	16,175	14,604	15,434	17,303	18,191
	Ambulatory Care Sensitive Condition Hospital Discharges	12,724	9,660	10,540	12,311	12,502
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	6,582	5,750	6,116	7,434	8,075
	Knee Replacements (scheduled and emergency)	6,414	5,267	5,404	7,504	9,421
	Cataract Surgery	44,786	43,880	47,867	40,290	47,621
	Total Surgical Volumes (Main OR and CSF)	295,673	277,161	278,628	295,037	304,595
	MRI Exams	201,118	205,793	235,241	231,033	255,200
	CT Exams	427,508	462,443	508,071	520,507	595,817
	X-Ray	1,846,918	1,532,099	1,697,532	1,746,125	1,780,812
	Lab Tests	80,196,250	72,217,166	81,854,618	82,410,198	87,980,881
Cancer Care	Patient Visits to Cancer Care	704,191	737,212	794,799	727,567	680,976
	Unique Patients to Cancer Care	62,513	60,902	64,496	62,937	63,941
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	27,448	28,038	29,246	27,335	28,825
	Mental Health Discharges (acute care hospitals only)	22,737	23,347	24,182	22,395	23,983
	Addiction Residential Treatment and Detoxification Admissions	10,348	8,156	9,250	9,367	10,193
	Community Treatment Orders (CTO) Issued	757	802	863	792	804
Workforce	AHS Staff	103,340	108,689	112,373	111,159	113,897
	AHS Physicians	7,987	8,792	8,697	8,849	9,171
	AHS Volunteers	16,020	12,241	9,186	9,100	9,729
	AHS Volunteer Hours	1,040,783	410,437	484,838	558,289	690,672

Notes:

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2. Regarding the Continuing Care Living Options, data is only available for Calgary and Edmonton Zones. South, Central, and North Zone data is not available at the time of reporting. Central Zone data has been missing since 2023-24 FQ1. As a result, the Provincial data was not calculated.
3. Source: Alberta Health Influenza Immunization Report 2023-24 pending the release of the report.

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Zone 1 South		2019-20 FY	2020-21 FY	2021-22 FY	2022-23 FY	2023-24 FY
Primary Care/Population Health	Ambulatory Visits	455,409	335,133	351,018	388,614	250,383
	Food Safety Inspections	3,557	1,951	2,521	3,922	3,994
	Health Link Calls Received - Clinical	NA	NA	57,217	36,809	36,355
	Health Link Calls Received - Non-Clinical	NA	NA	47,114	17,207	7,724
	Seasonal Influenza Immunizations	101,651	98,286	80,853	83,174	Pending
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	321	282	228	349	NA
	Number of Clients Placed from Community (home)	549	665	755	790	NA
	Number of Unique Home Care Clients	13,256	12,667	13,241	13,747	13,830
Acute Care	Emergency Department Visits (all sites)	194,338	153,843	181,873	207,285	204,593
	Hospital Discharges	28,692	26,291	27,311	27,898	27,990
	Births	3,671	3,587	3,468	3,271	3,337
	Total Hospital Days	216,396	183,276	187,437	197,443	205,278
	Average Length of Stay (in days)	7.5	7.0	6.9	7.1	7.3
	Alternate Level of Care Total Discharges	549	453	482	747	784
	Ambulatory Care Sensitive Condition Hospital Discharges	1,071	789	922	1,092	990
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	619	546	631	939	898
	Knee Replacements (scheduled and emergency)	832	773	810	1,163	1,267
	Cataract Surgery	3,079	3,158	3,281	3,991	3,705
	Total Surgical Volumes (Main OR and CSF)	20,580	18,881	18,844	21,385	20,780
	MRI Exams	15,333	14,857	14,599	15,961	16,943
	CT Exams	32,976	36,574	39,312	40,467	42,942
	X-Ray	162,798	135,836	153,527	167,373	165,209
	Lab Tests	5,615,436	5,015,332	5,331,264	5,063,502	2,691,737
Cancer Care	Patient Visits to Cancer Care	35,948	41,189	45,109	42,799	38,721
	Unique Patients to Cancer Care	3,183	3,523	3,832	3,802	3,772
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,230	2,154	2,000	1,617	1,797
	Mental Health Discharges (acute care hospitals only)	2,230	2,154	2,000	1,617	1,797
Workforce	AHS Staff	7,284	7,501	7,696	7,681	7,972
	AHS Physicians	556	656	601	618	654
	AHS Volunteers	1,663	1,381	688	972	1,033
	AHS Volunteer Hours	116,633	46,364	63,307	61,816	77,550

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Zone 2 Calgary		2019-20 FY	2020-21 FY	2021-22 FY	2022-23 FY	2023-24 FY
Primary Care/Population Health	Ambulatory Visits	2,764,235	2,434,524	2,530,570	1,976,836	2,110,835
	Food Safety Inspections	16,814	12,277	13,266	15,673	18,131
	Health Link Calls Received - Clinical	NA	NA	467,780	326,719	304,037
	Health Link Calls Received - Non-Clinical	NA	NA	472,613	281,714	195,143
	Seasonal Influenza Immunizations	630,305	698,552	517,710	559,741	Pending
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,746	1,641	1,838	2,001	2,146
	Number of Clients Placed from Community (home)	1,011	758	1,001	1,017	941
	Number of Unique Home Care Clients	36,978	36,090	37,588	37,842	38,163
Acute Care	Emergency Department Visits (all sites)	488,612	387,467	451,507	471,576	484,105
	Urgent Care Visits	189,776	138,305	180,013	204,808	218,284
	Hospital Discharges	145,962	132,800	139,486	143,849	149,474
	Births	18,116	16,939	17,577	17,420	18,658
	Total Hospital Days	1,024,585	923,534	951,124	1,041,049	1,083,664
	Average Length of Stay (in days)	7.0	7.0	6.8	7.2	7.2
	Alternate Level of Care Total Discharges	6,806	5,859	5,905	6,199	5,936
	Ambulatory Care Sensitive Condition Hospital Discharges	3,950	2,979	3,330	3,851	3,999
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	2,261	2,160	2,155	2,639	2,820
	Knee Replacements (scheduled and emergency)	2,381	2,115	2,110	2,950	3,272
	Cataract Surgery	17,716	18,521	18,842	14,497	18,917
	Total Surgical Volumes (Main OR and CSF)	108,832	104,734	101,799	109,070	112,405
	MRI Exams	78,925	83,670	98,601	92,622	102,995
	CT Exams	157,162	172,842	188,131	189,178	221,198
	X-Ray	543,709	459,010	507,475	523,554	537,904
	Lab Tests	31,038,221	26,972,564	30,301,425	30,722,683	35,632,340
Cancer Care	Patient Visits to Cancer Care	230,955	241,589	258,654	248,916	250,105
	Unique Patients to Cancer Care	26,094	26,092	28,270	27,970	28,496
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	10,094	10,531	11,289	10,508	11,963
	Mental Health Discharges (acute care hospitals only)	9,591	10,197	10,942	10,165	11,572
Workforce	AHS Staff	38,126	40,889	42,164	41,823	42,762
	AHS Physicians	3,181	3,639	3,639	3,728	3,873
	AHS Volunteers	4,918	3,600	3,244	3,784	3,898
	AHS Volunteer Hours	395,520	174,131	248,018	266,040	307,615

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Zone 3 Central		2019-20 FY	2020-21 FY	2021-22 FY	2022-23 FY	2023-24 FY
Primary Care/Population Health	Ambulatory Visits	502,505	444,492	453,875	444,262	477,668
	Food Safety Inspections	5,788	3,437	5,234	7,419	8,058
	Health Link Calls Received - Clinical	NA	NA	93,055	58,710	55,031
	Health Link Calls Received - Non-Clinical	NA	NA	68,991	21,260	7,984
	Seasonal Influenza Immunizations	126,288	162,234	105,899	107,017	Pending
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	870	695	778	798	NA
	Number of Clients Placed from Community (home)	598	461	479	650	NA
	Number of Unique Home Care Clients	20,632	19,687	20,542	21,001	19,721
Acute Care	Emergency Department Visits (all sites)	325,882	239,571	282,059	313,536	317,160
	Hospital Discharges	41,726	37,651	38,571	37,401	39,283
	Births	4,038	3,743	3,723	3,528	3,543
	Total Hospital Days	333,885	271,031	296,888	318,931	329,482
	Average Length of Stay (in days)	8.0	7.2	7.7	8.5	8.4
	Alternate Level of Care Total Discharges	1,516	1,299	1,482	1,560	1,597
	Ambulatory Care Sensitive Condition Hospital Discharges	1,962	1,429	1,503	1,655	1,770
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	686	636	667	719	729
	Knee Replacements (scheduled and emergency)	682	615	587	725	835
	Cataract Surgery	4,031	4,207	4,151	4,305	4,485
	Total Surgical Volumes (Main OR and CSF)	29,469	29,638	28,527	30,035	30,271
	MRI Exams	13,845	14,975	15,873	16,141	18,286
	CT Exams	42,457	45,600	50,023	50,898	59,213
	X-Ray	262,054	211,462	239,076	245,451	246,467
	Lab Tests	6,840,257	6,084,982	6,743,348	6,069,311	5,110,523
Cancer Care	Patient Visits to Cancer Care	37,857	42,855	44,579	44,375	40,615
	Unique Patients to Cancer Care	3,586	3,980	4,308	4,259	4,350
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	4,637	4,242	4,595	4,381	4,218
	Mental Health Discharges (acute care hospitals only)	2,359	2,235	2,302	2,042	1,863
Workforce	AHS Staff	12,894	13,038	13,617	13,475	13,910
	AHS Physicians	783	857	821	857	907
	AHS Volunteers	3,118	2,397	1,435	1,618	1,688
	AHS Volunteer Hours	163,842	59,553	44,741	59,084	89,785

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Zone 4 Edmonton

		2019-20 FY	2020-21 FY	2021-22 FY	2022-23 FY	2023-24 FY
Primary Care/Population Health	Ambulatory Visits	2,048,538	1,696,584	1,876,101	1,979,661	2,147,693
	Food Safety Inspections	13,140	4,920	7,943	13,643	15,781
	Health Link Calls Received - Clinical	NA	NA	407,372	251,096	231,775
	Health Link Calls Received - Non-Clinical	NA	NA	476,163	266,279	176,860
	Seasonal Influenza Immunizations	473,086	548,309	419,076	439,307	Pending
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,685	1,546	1,802	2,084	2,085
	Number of Clients Placed from Community (home)	1,000	685	971	864	961
	Number of Unique Home Care Clients	38,894	35,109	36,863	40,573	44,439
Acute Care	Emergency Department Visits (all sites)	553,259	417,548	501,774	526,273	539,948
	Urgent Care Visits	13,149	9,861	13,935	16,258	15,501
	Hospital Discharges	142,911	125,791	136,001	137,415	142,143
	Births	18,693	17,247	17,776	17,227	17,784
	Total Hospital Days	1,003,776	892,479	941,512	1,022,412	1,087,662
	Average Length of Stay (in days)	7.0	7.1	6.9	7.4	7.7
	Alternate Level of Care Total Discharges	6,191	5,976	6,574	7,735	8,880
	Ambulatory Care Sensitive Condition Hospital Discharges	3,701	2,786	3,181	3,882	3,948
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	2,608	1,976	2,326	2,602	2,912
	Knee Replacements (scheduled and emergency)	2,029	1,345	1,599	2,134	3,167
	Cataract Surgery	18,473	16,568	20,114	15,923	18,636
	Total Surgical Volumes (Main OR and CSF)	111,803	99,503	108,067	112,048	117,588
	MRI Exams	81,244	81,166	92,056	91,146	101,098
	CT Exams	158,734	170,929	190,446	197,717	225,006
	X-Ray	594,029	479,779	541,038	538,774	554,693
	Lab Tests	29,521,961	25,547,873	30,815,429	33,551,855	37,758,515
Cancer Care	Patient Visits to Cancer Care	380,991	388,054	421,225	364,742	327,079
	Unique Patients to Cancer Care	28,810	28,013	29,298	28,014	28,430
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	7,957	8,659	9,342	8,813	9,006
	Mental Health Discharges (acute care hospitals only)	6,027	6,309	6,918	6,555	6,910
Workforce	AHS Staff	34,292	36,328	37,632	37,023	37,840
	AHS Physicians	2,839	2,970	2,975	2,986	3,057
	AHS Volunteers	2,904	2,143	1,415	1,364	1,733
	AHS Volunteer Hours	217,903	80,308	66,892	100,866	134,141

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Zone 5 North		2019-20 FY	2020-21 FY	2021-22 FY	2022-23 FY	2023-24 FY
Primary Care/Population Health	Ambulatory Visits	398,945	349,001	312,315	370,533	334,856
	Food Safety Inspections	8,948	3,586	4,764	7,912	9,045
	Health Link Calls Received - Clinical	NA	NA	95,948	55,307	52,558
	Health Link Calls Received - Non-Clinical	NA	NA	73,321	17,861	7,160
	Seasonal Influenza Immunizations	107,352	143,319	82,523	84,697	Pending
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	491	499	547	582	NA
	Number of Clients Placed from Community (home)	250	195	265	297	NA
	Number of Unique Home Care Clients	14,791	13,741	13,564	13,376	13,958
Acute Care	Emergency Department Visits (all sites)	500,437	353,667	407,153	465,182	482,390
	Hospital Discharges	39,990	35,574	34,650	33,705	33,915
	Births	5,463	5,087	4,753	4,309	4,281
	Total Hospital Days	273,508	235,538	237,681	246,736	259,410
	Average Length of Stay (in days)	6.8	6.6	6.9	7.3	7.6
	Alternate Level of Care Total Discharges	1,113	1,017	991	1,062	994
	Ambulatory Care Sensitive Condition Hospital Discharges	1,969	1,644	1,561	1,787	1,761
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	408	432	337	535	716
	Knee Replacements (scheduled and emergency)	490	419	298	532	880
	Cataract Surgery	1,487	1,426	1,479	1,574	1,878
	Total Surgical Volumes (Main OR and CSF)	24,989	24,405	21,391	22,499	23,551
	MRI Exams	11,771	11,125	14,112	15,163	15,878
	CT Exams	36,179	36,498	40,159	42,247	47,458
	X-Ray	284,328	246,012	256,416	270,973	276,539
	Lab Tests	4,949,715	4,455,598	4,736,179	4,556,563	4,342,018
Cancer Care	Patient Visits to Cancer Care	18,440	23,525	25,232	26,735	24,456
	Unique Patients to Cancer Care	2,199	2,477	2,524	2,132	1,887
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,530	2,452	2,020	2,016	1,841
	Mental Health Discharges (acute care hospitals only)	2,530	2,452	2,020	2,016	1,841
Workforce	AHS Staff	10,911	11,133	11,482	11,380	11,646
	AHS Physicians	628	670	661	660	680
	AHS Volunteers	1,847	1,532	1,233	1,362	1,377
	AHS Volunteer Hours	146,885	50,081	61,880	70,483	81,581

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Quick Fact	Definition
PRIMARY CARE / POPULATION HEALTH	
Ambulatory Visits	Number of ambulatory care visits, which include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. This includes care provided on an outpatient basis, including diagnosis, observation, consultation, treatment, intervention and rehabilitation services. Chartered Surgical Facilities (CSF) are included. Volumes exclude Emergency Department (ED) and Urgent Care Centre (UCC). Advanced Ambulatory Care Centre (AACC) visits are included.
EMS Events	Number of events including emergency, inter-facility transfers and other event types.
Food Safety Inspections	Number of food safety inspections conducted. Public Health Inspectors inspect food facilities and work collaboratively with food facility owners and operators to help ensure compliance with the requirements of the Public Health Act and the Food Regulation. Data includes unannounced inspections, follow-up of public complaints, and construction/renovation consultations.
Health Link Calls Received - <i>Clinical</i>	Number of calls received by Health Link for clinical services. Clinical calls include: Nurse, Addiction & Mental Health, Tobacco Cessation (Included from April 1, 2023), COVID Clinical (Ended February 27, 2022), Rehabilitation Advice Line, Dementia Advice Line (Launched March 8, 2023), Indigenous Support Line (Launched May 30, 2022), Alberta Law Enforcement Mental Health Consultation Line (Launched August 9, 2022). Zone call volumes do not add up to Provincial call volumes because Zone information is not available for some services.
Health Link Calls Received - <i>Non-Clinical</i>	Number of calls received by Health Link for non-clinical services. Non-Clinical calls include: Information & Referral, Influenza, COVID Non-Clinical, Catch a Break, Central Access, Immunization Booking, Alberta Healthy Living (Launched April 25, 2022), Monkeypox (Mpox) Assistance Line (Launched July 28, 2022), Tobacco Cessation (Excluded from April 1, 2023), Urology Referral Assistance Line (Launched February 2, 2024 and ended February 26, 2024). Zone call volumes do not add up to Provincial call volumes because Zone information is not available for some services.
Health Link Outbound Calls - <i>Clinical</i>	Number of outgoing calls from Health Link. Clinical calls include: Nurse, Addiction & Mental Health, Tobacco Cessation (Included from April 1, 2023), COVID Clinical (Ended February 27, 2022), Rehabilitation Advice Line, Dementia Advice Line (Included from October 5, 2021), Indigenous Support Line (Launched May 30, 2022), Alberta Law Enforcement Mental Health Consultation Line (Launched August 9, 2022), Virtual MD (Included from April 1, 2023), Alberta Virtual Chronic Pain Program (Launched March 11, 2024), Population Public Health Support Team (Old name: Outpatient COVID Treatment Program, 844 Coordinated Early Identification and Response Line) (Included from April 1, 2024). This measure is reported at the Province level only.
Health Link Outbound Calls – <i>Non-Clinical</i>	Number of outgoing calls from Health Link. Non-Clinical calls include: Information & Referral, Influenza, COVID Non-Clinical, Catch a Break, Central Access, Immunization Booking, Population Public Health Support Team (Old name: Outpatient COVID Treatment Program, 844 Coordinated Early Identification and Response Line) (Included from September 14, 2021 and excluded from April 1, 2024), Alberta Healthy Living (Launched April 25, 2022), Monkeypox (Mpox) Assistance Line (Launched July 28, 2022), Tobacco Cessation (Excluded from April 1, 2023), COVID-19 Results Team (Ended April 5, 2023), Alberta Surgical Initiative (ASI) Waitlists (Launched September 7, 2022 and ended April 25, 2023), Urology Referral Assistance Line (Launched February 2, 2024 and ended February 26, 2024). This measure is reported at the Province level only.
Poison Information (PADIS)	Number of calls for consultation, advice, and referral after exposure to poisons, chemicals and toxins. This is a service available to public and health professionals and includes 24/7 service to Alberta, Saskatchewan & the Northwest Territories, as such the reported numbers include Alberta, Saskatchewan and the Northwest Territories.

Quick Fact	Definition
Seasonal Influenza Immunizations	Number of immunizations delivered during influenza season. The number of immunizations by zone may not add up to the provincial total due to immunizations delivered by pharmacists (2016-17) or Covenant (2018-19) that are not assigned to any zones but are counted in the provincial total.

CONTINUING CARE	
Number of Clients Placed from Acute / Subacute Hospital	Number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period, including people from acute hospital care and subacute hospital care.
Number of Clients Placed from Community (home)	Number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period from the community (home).
Number of Unique Home Care Clients	Number of unique individuals with an active registration/referral in/to a Home Care Program during the reporting period. Individuals of all age groups are eligible for, and recipients of, Home Care Services. This also includes clients within categories of short term, long term, and palliative, as well as day programs and Supportive Living Settings. These services are provided to individuals living with frailty, disability, acute or chronic illness living at home or in a supportive living setting. Clients are counted one time provincially, per reporting period, and one time. A unique count of clients (using Alberta PHN) is recorded regardless of client group or system/zone of registration; thereby streamlining client movement. Clients with missing or invalid PHNs have been excluded. Values represent a point in time.

ACUTE CARE	
Emergency Department Visits (all sites)	Number of visits to an Emergency Department for any mode of contact, including left against medical advice (LAMA) and left without being seen (LWBS). Volumes include the Northeast Health Centre, which is a stand-alone ED.
Urgent Care Visits	Number of visits to a designated Urgent Care Centre (UCC) for any mode of contact, including Left Against Medical Advice (LAMA) and Left Without Being Seen (LWBS). An Urgent Care Centre (UCC) is a community-based service delivery site (non-hospital setting) where higher level assessment, diagnostic and treatment services are provided for unscheduled clients who require immediate medical attention for injuries /illnesses, including potentially life-threatening conditions, that require human and technical resources more intensive than what is available in a physicians' office. There are six Urgent Care Centres in Alberta.
Hospital Discharges	Number of inpatient acute care discharges/separations from hospitals. Discharges are counted when patient leaves the hospital. All discharges are counted, including patients that left against medical advice, deaths and transfers out of facility. Acute inpatient care provides necessary treatment for a disease or severe episode of illness for a short period of time, with the goal of discharging patients as soon as they are stable.

Quick Fact	Definition
Live Births	Number of live births in an acute care hospital and those born in the emergency department, clinic or ambulance bay of the acute health care facility. Effective April 1 2021, live infants/newborns are included if their first admission to the acute care facility is within 24 hours of birth (previously excluded). Exclude stillbirths.
Total Hospital Days	Number of inpatient days at an acute care hospital (admission date to discharge date). Volumes include acute, subacute and alternate level of care (ALC) days in an acute care hospital.
Average Length of Stay (in days)	The average length of stay (days) for discharged inpatients acute care hospitals. Includes acute, subacute and alternate level of care (ALC) days in an acute care hospital. <i>Calculation: Total hospital days / Total separations (discharges, deaths, transfers).</i>
Alternate Level of Care Total Discharges	Number of ALC discharges, reflecting the number of acute care days occupied by patients waiting for discharge to a more appropriate care setting.
Ambulatory Care Sensitive Condition Hospital Discharges	Number of ACSC hospitalizations, where appropriate ambulatory care could potentially prevent or reduce the need for admission to hospital.

DIAGNOSTIC / SPECIFIC PROCEDURES	
Hip Replacements (scheduled and emergency)	<p>Number of hip replacements including emergency, total, partial and revision joint replacement procedures. Bilateral replacements are counted as two procedures.</p> <p>Hip replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a hip joint and replaces it with an artificial joint often made of metal and/or plastic components.</p>
Knee Replacements (scheduled and emergency)	<p>Number of hip replacements including emergency, total, partial and revision joint replacement procedures. Bilateral replacements are counted as two procedures.</p> <p>Knee replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a knee joint and replaces it with an artificial joint often made of metal and/or plastic components.</p>
Cataract Surgery	<p>Number of lens extractions for any reason. Bilateral cataract lens extractions are counted as one procedure.</p> <p>Cataract surgery is a procedure that removes the lens inside your eye that has become cloudy and replaced with an artificial lens to restore clear vision.</p>
Total Surgical Volumes (Main OR and CSF)	Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled, etc.) and Contracted/Chartered Surgical Facilities (CSF) including inpatient, day surgery, cesarean section, and scopes if done in these locations. Excludes procedures performed in the minor surgery room, endoscopy suites, emergency department, patient rooms, labor & delivery, intensive care etc.
MRI Exams	<p>Number of Magnetic Resonance Imaging (MRI) exams, including out-sourced exams.</p> <p>MRI is a non-invasive imaging technology that produces three dimensional detailed anatomical images. It is often used for disease detection, diagnosis, and treatment monitoring.</p>
CT Exams	Number of Computerized Tomography (CT) scans.

Quick Fact	Definition
	A CT scan combines a series of two-dimensional X-ray images taken from different directions around your body to create tomographic (three dimensional) images from cross-sectional (slices) of the tissues inside your body. CT scan images provide more-detailed information than plain X-rays do.
X-Ray	Number of general x-rays, include bone densitometry, lithotripsy, and mammography. Medical x-rays use high-energy electromagnetic radiation to produce images of tissues and structures inside the body.
Lab Tests	Number of Clinical Laboratory Tests performed at Alberta Precision Laboratories (includes DynaLIFE Medical Labs). Volumes exclude procurements and ECGs.

CANCER CARE	
Patient Visits to Cancer Care	Number of all attending ambulatory appointments scheduled in Cancer Care Alberta (CCA) facilities. Individuals may present at these facilities for multiple visits. Virtual visits are considered attending since their creation in April 2020. Patients may have multiple visits. Prior to November 6, 2022 the identification of 'attending' was based on selection of an 'attending' indicator at the time of scheduling in the EMR. As of November 6, 2022 attending is defined by the scheduled visit type within CCA departments.
Unique Patients to Cancer Care	Number of all unique individual cancer patients with attending visits to Cancer Care Alberta (CCA) facilities. This is a unique/distinct count meaning if a patient attends numerous appointments, they are only counted once in the total. A patient may attend appointments across multiple zones during the reporting period but would only be counted once for the provincial volumes. As such, the patient is counted once at an institution or zone level.

ADDICTION & MENTAL HEALTH	
Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	Number of mental health discharges from an acute care hospital and the standalone psychiatric facilities. Standalone psychiatric facilities: Alberta Hospital Edmonton, Southern Alberta Forensic Psychiatric Centre (Calgary), Centennial Centre for Mental Health and Brain Injury (CCMHBI) (Ponoka), Claresholm Centre for Mental Health and Addictions and Villa Caritas (Edmonton).
Mental Health Discharges (acute care hospitals only)	Number of mental health discharges from an acute care hospital only.
Community Treatment Orders (CTO) Issued	Number of Community Treatment Orders (CTOs) issued. A CTO is an order issued by a physician and agreed to by the individual (and/or their Substitute Decision Maker) which allows the individual to receive care and treatment in their own community, which is less restrictive than being detained in a psychiatric facility. A CTO is for those who have had repeated psychiatric admissions and who do not voluntarily engage in outpatient follow-up.
Addiction Residential Treatment and Detoxification Admissions	Number of admissions to an Addiction Residential Treatment & Detoxification centre.

Quick Fact	Definition
	Residential treatment describes either a mental health facility or a drug and/or alcohol or process addiction treatment program that is provided to patients in a residential setting. Some residential treatment centers specialize in only one illness, such as eating disorders or substance abuse. Others treat people with a variety of diagnoses or dual diagnosis of substance abuse and a psychiatric diagnosis.

WORKFORCE	
AHS Physicians	Number of unique Practitioners with formal appointments with AHS. Each Practitioner has a single primary zone or primary provincial clinical department. A Practitioner is a physician, dentist, oral/maxillofacial surgeon, podiatrist or scientist leader who has an AHS Medical Staff Appointment.
AHS Staff	Number of unique staff across AHS. Employees with multiple positions are counted once, including active employees and those on leave of absence (LOA). Staff may work across multiple zones during the reporting period but would only be counted once for the provincial figures. As such, zone values do not add up to provincial totals.
AHS Volunteers	Number of unique volunteers across AHS within a zone. Volunteers are only counted once within a zone. As of 2016/17 FY, on a provincial scale only, the volunteer count has included Patient Advisors.
AHS Volunteer Hours	Number (cumulative count) of volunteer hours across AHS within a zone. Volunteer hours are provided by manual count are subject to rounding errors.