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Minutes – Seniors and Continuing Care Provincial Advisory Council

 Saturday, May 26th, 2018: 8:30 a.m. – 3:00 p.m.

Acadia Room, Coast Edmonton Plaza – 10155 105 St NW, Edmonton

Seniors & Continuing Care Provincial Advisory Council									
<input checked="" type="checkbox"/>	Della Robertson	<input checked="" type="checkbox"/>	Gabrielle Kirk	R	Joan Monson	<input checked="" type="checkbox"/>	Julie Kelndorfer	<input checked="" type="checkbox"/>	Ray Clark, CHAIR
<input checked="" type="checkbox"/>	Diahann Polege-Aulotte	<input checked="" type="checkbox"/>	Irene Pirie	<input checked="" type="checkbox"/>	John Erkelens	<input checked="" type="checkbox"/>	Linda Grant	R	Susan Sommerfeldt
R	Fred Bosma	<input checked="" type="checkbox"/>	Jim Hubbard	R	Judy Long	R	Lou Henderson	<input checked="" type="checkbox"/>	Teresa Willigar
AHS Permanent Resource Persons									
<input checked="" type="checkbox"/>	David O'Brien	<input checked="" type="checkbox"/>	Dennis Cleaver	<input checked="" type="checkbox"/>	Jim Silvius, Dr.	<input checked="" type="checkbox"/>	Max Jajszczok	<input checked="" type="checkbox"/>	Scott Fielding
Presenters			AHS			Public			
		<input checked="" type="checkbox"/>	Carol Anderson, ED Cont Care Edm Zone						
		<input checked="" type="checkbox"/>	Janine Sakatch, ED Community Engagement						
		<input checked="" type="checkbox"/>	Mary Mueller, Mgr Advisory Council Relatio						

Minutes are DRAFT and subject to change and approval at next meeting of the Seniors & Continuing Care Provincial Advisory Council

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Approval of Agenda	ADDITIONS <ul style="list-style-type: none"> 5.6 Discussion of SCC PAC Vice Chair – Ray Clark 5.7 Letter from Client – Diahann Polege-Aulotte 5.8 Bouquets – SCC PAC All Motion to approve Agenda with additions: John Erkelens Motion seconded: Julie Kelndorfer	Agenda approved

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
	Motion carried	
<p>2. Quarterly Reports</p> <p>2.1. Seniors Health SCN™</p>	<p>Overview of Seniors Health Strategic Clinical Network (SH SCN) activities provided by Dennis Cleaver, Executive Director Seniors Health SCN:</p> <p>Key initiatives:</p> <ul style="list-style-type: none"> • Alberta Dementia Strategy • Appropriate use of antipsychotics (AUA) in long-term care (LTC) has reduced utilization to 17.3% (from 26.8%) with a goal of 15% • AUA in designated supportive living (DSL) • Dementia advice (within HealthLink) • Dementia/elder-friendly care (EFC) • Community Innovation grant for people impacted by dementia • Primary health care integrated community geriatric services • Clinical knowledge content management for clinical information system • Family violence (pan-SCN) • Continued support of SH research community • Capacity building for SH research • Continuation of funded research projects aligned with SCNs' platform areas <p>New in 2018:</p> <ul style="list-style-type: none"> • Dementia/elder-friendly care in acute care provincial strategy • Appropriate prescribing strategy for older Albertans • Alberta dementia research futures • PROPOSED: quality improvement project to address pain management and depressive moods in LTC 	<p>Council members are encouraged to review the AHS Strategic Clinical Network pages at:</p> <p>https://www.albertahealthservices.ca/scns/scn.aspx</p>

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	Question and answer time followed addressing queries around SH SCN involvement in elder abuse strategy; availability of provincial and federal support for dementia strategies and initiatives; technologies as support for seniors; and community-based coalitions to best support clients.	
2.2. Seniors Health Community Seniors Addiction Mental Health (CSAMH)	Addressed with Item 3.1	
3. New Business 3.1. Enhancing Care in the Community - Overview	<p>Overview of CSAMH Seniors Health activities and Enhancing Care in the Community provided by Max Jajszczok, Executive Director Seniors Health:</p> <p><u>Seniors Health activities:</u></p> <ul style="list-style-type: none"> • Website redevelopment – easier navigation, improved interactivity and guidance; launch planned for fall 2018 • LGBTQ+ Seniors component • AHS Apple magazine – SH fall issue committed for next three years • Falls – often result in ED visit/transfer. Enhancing strategy including education for staff and patients/ families. • Assessment at home – complete assessments at home rather than in acute care; shift culture thought of clients/ families; staff • Integrated Housing & Health Service Strategy & Action Plan • Continuing care in Indigenous communities – available at https://www.albertahealthservices.ca/cc/Page15700.aspx • <i>Recording & Surveillance</i> policy/procedure – seeking assistance with materials review including consent component • Sharing and disclosure of information – resource guide to clarify process of sharing client information 	

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	<ul style="list-style-type: none"> • Bedded restorative care – framework developed allows clients to recover strength and function before returning home • Medical equipment and supplies – complete current state assessment and develop recommendation for provincial approach to enhance timely service and equitable access that is fiscally responsible and sustainable • Home Care development – basket of services and provincial consistency • Case management – standard Case Manager profiles, education and activities; test and validate alternate case management structures and case load impacts • Home Care contract monitoring – increasing performance management and accountability of contracted home care operators • Self-managed care (SMC) – standardize provincial SMC practice across all AHS zones • Skin and wound – clinical wound care program to update/ create governance documents and resources to optimize outcomes and reduce costs • Provincial palliative/ end-of-life (PEOL) website – https://www.albertahealthservices.ca/info/page14778.aspx; https://myhealth.alberta.ca/palliative-care • Advanced Care Planning/Goals of Care (ACP/GCD) – ‘green sleeves’; AHS App links to information for home care providers as well as for individuals • EMS PEOL Advanced Treat and Refer (ATR) • 24/7 Palliative physician on-call • Resource guide for community development of PEOL care (PEOLC) https://www.albertahealthservices.ca/info/Page14904.aspx • Patients’ death in the home: toolkits, guideline & resources – for clients/ family, EMS, RCMP, etc. • Bereavement program • PEOLC volunteer training and facilitator manuals 	

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	<ul style="list-style-type: none"> • Continuing Care Quality Plan • Small sites quality improvement – investigating pilots/projects for small sites to improve model and outcomes; successful initiatives will be scaled and spread • Policy development – aligning legacy documents for provincial consistency • Sexual misconduct review • Resident Assessment Indicator (RAI) quality review – client assessment requires robust education and support tools • Continuing Care Desktop (CCD) • Accreditation • Allied Health staffing in facility living • Health technology implementation – integrate sustainable methods of providing health care utilizing technology, both existing and cutting-edge, for clients in continuing care (CC) <p>Discussion followed around lack of hospice support in rural communities and activities underway to address (expansion of rural hospice [Olds model], and augmentation of rural palliative in-home support via local resources where AHS cannot support).</p> <p><u>Enhancing Care in the Community</u> – overview of strategic goals and priorities Stream One initiatives seek to improve ability to meet needs of clients in community through expansion of home care services, increase of community supports, and improvement of patient flow:</p> <ul style="list-style-type: none"> • Basket of services – investing to ensure all Albertans have access to home care services to meet assessed unmet clinical needs • Intensive home care – manage clients post-discharge to address short-term needs 	

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
	<ul style="list-style-type: none"> • North Zone Adult Day Program (ADP) – program expansion to lessen social isolation and increase respite to reduce caregiver burnout • South Zone lodge home care funding – home care in lodge to address scheduled and unscheduled client needs • Palliative home care expansion • Complex care hub at Rockyview Hospital – provides alternative to hospital inpatient admission, case management, and collaboration with patients’ health home • EMS community paramedic urgent/community response – maximizes scopes of practice to ATR without transfer to Emergency Department (ED) • EMS ATR – now includes all continuing care facilities and home care • Home Assessment Framework • Calgary Zone community-based alternate level of care (ALC) Unit – for clients waiting for placement who no longer require acute care • Edmonton Zone virtual hospital and integrated care teams – focuses on integrated care model for the most complex continuing care client users of acute care services • Community hospice bed expansion • Calgary Zone rural in-home palliative care <p>Discussion followed including supports outside of AHS for clients seeking to remain at home (home modification, meals on wheels, home maintenance support, etc.); residential access modification program (RAMP)</p>	
<p>3.2. Priority Setting & Work Plan 2018</p>	<p>SCC PAC required to develop/ submit 2018/2019 Work Plan; goal for submission of completed/ approved document October 2018.</p> <p>Review of identified priorities from Orientation February 2018; review of DRAFT Addiction Mental Health Provincial Advisory Council 2018/2019 Work Plan as example/ guide.</p>	<p>Crystal Stewart to circulate schedule of Health and Provincial Advisory Councils’ meeting dates and supports contact to Council membership.</p>

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	Discussion followed including recommendation for SCC PAC 2018/2019 Work Plan focus on promotion of awareness through connection with AHS Health Advisory Councils and geographically appropriate facility Resident Family Councils. Call for volunteers for Work Plan Development Working Group: Diahann Polege-Aulotte, Teresa Willigar, John Erkelens and Linda Grant volunteered.				Crystal Stewart to set call(s) for SCC PAC Work Plan Development Working Group.			
3.3. Volunteer Opportunity Overview	Continuing Care Appeals Panel: Della Robertson, Ray Clark Integrated Housing & Health Services Strategy: Julie Kelndorfer Medical Equipment and Supplies: Julie Kelndorfer				Crystal Stewart will forward names of volunteers to appropriate working group contact.			
3.4. Future Presentations	<ul style="list-style-type: none"> • SCN Overview & Impacts – Tracy Wasylak • Priority Setting Partnership – SH SCN • Yourhealthsystem.ca demo – presenter TBD • Minister/Deputy Minister of Health 				Crystal Stewart will add recommendations to Future Presentations reference document			
3.5. Face It: Elder Abuse Happens	Gabrielle Kirk attended session <i>Face It: Elder Abuse Happens – Community of Practice, Taking Action</i> held 30 Apr-02 May at the Marriott at River Cree Resort in Edmonton with funding support from AHS SCC PAC discretionary budget as approved by Council via email 28 Feb 2018. Gabrielle provided an overview of the weekend and sessions attended, as well as statistics on elder abuse in Alberta and the unique challenges faced by seniors in rural communities.							
Next Meeting	07/08 September 2018 Half Great Room, Sandman Hotel Calgary Airport (25 Hopewell Way NE)							
Adjournment	Motion to adjourn at 1610h: Della Robertson Motion seconded: John Erkelens Motion carried				Meeting adjourned at 1610h			
Meeting Evaluation	MEETING EVALUATION <i>6 received of 10 possible</i>			<i>Excellent</i>	<i>Good</i>	<i>Average</i>	<i>Below Average</i>	<i>Poor</i>
	Topics were related to the purpose of our Council			4	1			

<i>Agenda Item</i>	<i>Discussion</i>			<i>Action</i>		
	Topics were an effective use of time	4	1			
	Topics were enjoyable / interesting	4	1			
	Council member participation was	4	1			
FEEDBACK						
What was the most valuable thing accomplished?						
	<ul style="list-style-type: none"> • I really liked the topics discussed. They were interesting and insightful. I liked that at the first meeting we had high-level intro's and then we got into more details e.g. ECC. • Having our first "real" Advisory Council meeting and feeling like we are now getting the wheels rolling on our Council. • Clarifying what the role of the council members are... what is expected of me • For me, the information/question sessions solidified what I should be doing to be a productive member of the Council. • Information, connection, education. • Networking with the most interesting people on this Council. • LOVED the exercise on coalition building. • Very valuable discussions around work plan. 					
What did you enjoy most at this meeting?						
	<ul style="list-style-type: none"> • Networking with the other PAC members and the presentations. All the presenters did exceptionally well, covering the info (which was very complex) in an understandable but professional and enthusiastic way. • I really thought the discussion on ECC with the 4 individuals around supporting culture change was interesting and great engagement. • Coalition building/Breakout discussion/Supporting culture change (2) • SCN Information. (2) • Enhancing Care in the Community info. 					
What did you enjoy least or what would you change?						
	<ul style="list-style-type: none"> • Change the seating after the evening session so we can better know other members. • Would love longer for presentation times so presenters can go slower and allow/encourage and provide opportunity for more discussion, questions and input. 					
Other comments:						

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	<ul style="list-style-type: none"> • I really appreciate the opportunity to sit on the Seniors PAC and look forward to contributing more as I learn my role. I also really appreciate the support to keep us organized and provide a place/person for us to ask questions, clarification, etc. • Enjoyed the sessions, the people (Council, support, presenters), the location. We were well looked after and the sessions made me think! • This will be a great Council and be very effective in dealing with seniors' issues. • A great meeting! 	