

Children Receiving Community Mental Health Treatment within 30 Days (%) - Scheduled

Zone	Action Items	Actions Completed to Date	Subsequent Actions Planned
South	Continue and spread use of Access Improvement Measure (AIM) techniques throughout the program.	<ul style="list-style-type: none"> Continue to support AIM tool use in clinic settings to minimize wait times. 	
Calgary	Three community and specialized service areas (8 teams) within Child and Adolescent Addiction and Mental Health are currently participating in Access Improvement Measures (AIM) 12 Collaborative (April – December 2011).	<ul style="list-style-type: none"> Target for 2011/12 is 90% and currently Calgary Zone is 76% (this includes the community clinics that are reported on provincially [82% are seen within 30 days] and the other scheduled child and adolescent services in the Zone). Community Clinics are actively trialing new processes through AIM to try and make further improvements to wait times. There have been significant improvements in wait times; however, likely unsustainable due to increased service demand and subsequent workload. 	
Central	Hire additional children's therapist in area below target.	<ul style="list-style-type: none"> A Children's Mental Health Therapist has been hired in Sylvan Lake and commenced in September 2011 	
	Develop wait list tracking process for Unit 39 at Red Deer Regional Hospital by March 2012.	<ul style="list-style-type: none"> A manual tracking system is being developed for the Unit 39 wait list. 	<ul style="list-style-type: none"> Secure additional funding to operate Unit 39, 24/7. This will allow us to attain the 30 day target.
Edmonton	Secure appropriate clinic space to facilitate the decentralization of services by Nov 30 2011.	<ul style="list-style-type: none"> Leduc: space identified where all local addiction & mental health services can be consolidated. 	<ul style="list-style-type: none"> Continue working with Corporate Real Estate and Parking services.
	Initiate a structured process improvement plan (AIM) involving centralized intake by Sept 30 2011.	<ul style="list-style-type: none"> AIM Initiative implemented and is progressing. All targets are being met on schedule. 	
		<ul style="list-style-type: none"> Process improvement, recruitment and data integrity strategies have resulted in a significant reduction in wait times. The 30-day Tier 1 wait-time target was achieved in 73% of referrals in November 2011, compared to 27% in the summer months. 	<ul style="list-style-type: none"> Continue monitoring.

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North	Fort McMurray - Created 0.5 FTE children's therapist for 4 rural communities. <ul style="list-style-type: none"> • Active recruitment for a local paediatric psychiatrist Edson clinic finalizing recruitment of two therapists.	<ul style="list-style-type: none"> • Several positions filled. • Staff recruitment ongoing. 	<ul style="list-style-type: none"> • Area managers to review data and identify specific action plans to improve access in communities where targets are not being met on a consistent basis, and develop strategies to reduce wait list for scheduled appointments. • Children's Crisis Triage Therapist in Ft. McMurray will triage referrals to visiting child psychiatrist effective Nov 1/11 based on Western Canadian Waitlist (WCWL) scale. • Edson- Increase awareness for walk-in clinic and focus on recruitment to vacancy. • Awaiting approval of proposal to implementation AIM training in 2011/12 - Process Improvement Project is expected to unfold over six months, with four major phases.