

Children Receiving Community Mental Health Treatment within 30 Days (%) - Scheduled

Zone	Action Items	Actions Completed to Date	Subsequent Actions Planned
South	<p>Mental Health – meeting target.</p> <p>Continue and spread use of Access Improvement Measure (AIM) techniques throughout the program.</p>	<ul style="list-style-type: none"> Meeting target. Continue to support AIM tool use in clinic settings to minimize wait times. 	<ul style="list-style-type: none"> Expanding use of AIM tools to all clinics.
Calgary	<p>Three community and specialized service areas (8 teams) within Child and Adolescent Addiction and Mental Health are currently participating in Access Improvement Measures (AIM) 12 Collaborative (April – December 2011).</p>	<ul style="list-style-type: none"> Target for 2011/12 is 90% and currently Calgary Zone is 76% (currently under review). Community Clinics are actively trialing new processes through AIM to try and make further improvements to wait times. 	<ul style="list-style-type: none"> Ongoing participation in AIM collaborative in 2011/12 (April-December) is planned to extend process efficiency improvements.
	<p>Change in service delivery model for Community Services to a goal focused episodic model of care & solution focused models of care to reduce number of visits required.</p>	<ul style="list-style-type: none"> Change of Service delivery model is now complete in all community clinics; .i.e. changed to goal /solution focused model of care. 	<ul style="list-style-type: none"> Continue to monitor overall wait times to measure if noted improvement with implementation.
	<p>Referral practice changes:</p> <ul style="list-style-type: none"> Flow of referrals through teams to increase efficiency. Process to improve referral turnaround time from Access Mental Health to receiving clinic. 	<ul style="list-style-type: none"> Referral practice changes as described have been completed in all areas. 	<ul style="list-style-type: none"> Continue to monitor overall wait times to measure if noted improvement with implementation.
Central	<p>Hire additional children's therapist in area below target.</p>	<ul style="list-style-type: none"> Have hired a Children's Mental Health Therapist in Sylvan Lake (September 2011). 	<ul style="list-style-type: none"> Complete manual tracking system and populate with year to date data.
	<p>Develop wait list tracking process for Unit 39 at Red Deer Regional Hospital by March 2012.</p>	<ul style="list-style-type: none"> Manual tracking system being developed. 	
Edmonton	<p>Secure appropriate clinic space to facilitate the decentralization of services by Nov 30 2011.</p>	<ul style="list-style-type: none"> Identified available integrated clinic space in two additional locations in the Edmonton Zone. 	<ul style="list-style-type: none"> Awaiting approval to proceed.
	<p>Implement recruitment initiatives to fill Mental Health Therapist vacancies in community clinics by Oct 31 2011.</p>	<ul style="list-style-type: none"> Identified Human Resource needs and potential strategies. 	<ul style="list-style-type: none"> Engage with provincial recruitment and workforce planning supports.

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North		<ul style="list-style-type: none"> • Change internal position designation to provide 1 day per week travel clinic to each community to improve access and reduce wait time. • Filled 1.0 FTE vacant position for service to Infants and toddlers for Athabasca/Barrhead/Westlock communities – funded through Children’s Mental health plan. • Received approval for funding to recruit 1.0 FTE Children’s Crisis Triage therapist for Westlock/Barrhead area this position will triage referrals to improve access and fill a significant gap in service for these communities. 	<ul style="list-style-type: none"> • Area managers to review data and identify specific action plans to improve access to communities where targets are not being met on a consistent basis. • Children’s Crisis Triage Therapist in Ft. McMurray will triage referrals to visiting child psychiatrist effective Nov 1/11 based on Western Canadian Waitlist (WCWL) scale.